

Durable Medical Equipment (DME) and Vision History Request

Online Treatment History Search: DME and vision providers can search recipient treatment history online instead of using this form.

- To access "Treatment History" go to the [Provider Web Portal log-in webpage](http://www.medicaid.nv.gov) at www.medicaid.nv.gov and click on "Treatment History" under the "Claims" tab.
- Instructions are available in EVS User Manual Chapter 9: Treatment History. The Manual is located on the [EVS User Manual webpage](http://www.medicaid.nv.gov) at www.medicaid.nv.gov.

Purpose of this form: To determine if the recipient has Durable Medical Equipment (DME) or Vision benefits available by requesting documentation of a recipient's service history.

Instructions:

- One recipient per form is permitted.
- Allow up to five business days from Hewlett Packard Enterprise receipt for a response.

Email this request to: nvcodehistory@hpe.com (Instructions: Save this form to your computer, complete it and save it again, then attach it to the email. Please send the form using encrypted email*, such as ZixMail®, and write "FA-2" in the subject line.) If the request is submitted via email, the code history will be returned to you via email.

If the online treatment history search or email submission are not available to you, fax this request to: (775) 335-8594

For **questions** regarding this form, call: (877) 638-3472 (when calling, press 2, then press 0, then press 2)

Request Date:	
Recipient Name:	
Recipient ID:	
Is this a new patient? <input type="checkbox"/> Yes <input type="checkbox"/> No Enter the date the recipient was last seen at your office:	
PROVIDER INFORMATION	
Name:	NPI:
Fax:	Phone:
Contact Name:	

In the white spaces below, enter the procedure code(s) for which you are requesting service history. Leave the right, shaded columns blank.

Procedure Code	Hewlett Packard Enterprise USE ONLY: Last Date of Service	Procedure Code	Hewlett Packard Enterprise USE ONLY: Last Date of Service

Disclaimer

- This request for a recipient's DME and Vision service history is not a guarantee of payment. Payment is contingent upon eligibility and available benefits. It is the responsibility of the provider to check eligibility monthly.*
- While the recipient is eligible for Fee For Service (FFS), benefits under FFS are available as described in Medicaid Services Manual Chapter 1100 and Chapter 1300 subject to all program limitations.*
- The information on this form is privileged and confidential.*

* Please remember to encrypt protected health information when using email. Hewlett Packard Enterprise can receive encrypted email via ZixMail. "Encryption is used to protect the confidentiality of stored data and data that are being transmitted to and from the secured network via the Internet. Establishing encryption where necessary is a basic step for protecting sensitive data."

[Department of Health and Human Services, Office of Inspector General, March 2014, A-07-14-00433, High-Risk Security Vulnerabilities Identified During Reviews Of Information Technology General Controls At State Medicaid Agencies]