Dental History Request

Online Treatment History Search: Dental providers can search recipient treatment history online instead of using this form.

- To access "Treatment History" go to the <u>Provider Web Portal log-in webpage</u> at <u>www.medicaid.nv.gov</u> and click on "Treatment History" under the "Claims" tab.
- Instructions are available in EVS User Manual Chapter 9: Treatment History. The Manual is located on the EVS User Manual webpage at www.medicaid.nv.gov.

Purpose of this form: To avoid duplication of services by requesting documentation of a recipient's dental history.

Reminder: It is the responsibility of the provider to verify recipient eligibility monthly. Use the Electronic Verification System (EVS) by logging in to the <u>Provider Web Portal webpage</u> or call the Automated Response System (ARS) telephone number at (800) 942-6511.

Instructions:

- A dental history check may be requested after the recipient has been seen in office and the recipient's dental needs have been evaluated.
- One recipient per form is permitted.
- Allow up to five business days from Hewlett Packard Enterprise receipt for a response.

If the online treatment history search is not available to you, fax this request to: (855) 709-6848

For questions regarding this form, call: (800) 525-2395

Request Date:			
Recipient Name:			
Recipient ID:			
Is this a new patient? Yes No Enter the of the second seco	Enter the date the recipient was last seen at your office:		
PROVIDER INFORMATION			
Name:	NPI:		
Fax:	Phone:		
Contact Name:			

In the spaces below, enter the procedure code(s) for which you are requesting dental history. Enter the relevant tooth number and tooth surface when applicable. Leave the far right column blank.

Procedure Code	Tooth # (if applicable)	Tooth Surface (if applicable)	HEWLETT PACARD ENTERPRISE USE ONLY: Last Date of Service

HEWLETT PACKARD ENTERPRISE USE

This recipient's dental history was verified by Hewlett Packard Enterprise on:

Disclaimer

• This request for a recipient's dental history is not a guarantee of payment. Payment is contingent upon eligibility and available benefits.

• While the recipient is eligible for Fee For Service (FFS), benefits under FFS are available as described in Chapter 1000 subject to all program limitations.

The information on this form and on accompanying attachments is privileged and confidential.