

Introduction to Nevada Medicaid and Nevada Check Up

Provider Training

Presented by: HPES Training



About Nevada Medicaid and Nevada Check Up

The mission of the Nevada Division of Health Care Financing and Policy (DHCFP) (Nevada Medicaid) is to:

- Purchase and provide quality health care services to low-income Nevadans in the most efficient manner
- Promote equal access to health care at an affordable cost to the taxpayers of Nevada
- Restrain the growth of health care costs, and
- Review Medicaid and other State health care programs to maximize potential federal revenue



About Nevada Medicaid and Nevada Check Up (continued)

- The Medicaid program in Nevada is authorized to operate under the Department of Health and Human Services (DHHS), Division of Health Care Financing and Policy (DHCFP) per Nevada Revised Statutes (NRS), Chapter 422
- HP Enterprise Services (HPES) is the fiscal agent for Nevada Medicaid



Medicare vs. Nevada Medicaid

- Medicare
 - Not based on financial need
 - Available to almost anyone who has been determined disabled by the federal Social Security Administration or who is 65 years of age or older
- Nevada Medicaid
 - Eligibility is based on financial need in accordance with federal and state law
 - Payments are sent directly to the health care providers for services provided to Medicaid recipients



Overview of Nevada Medical Assistance programs

- Nevada Medicaid
- Nevada Check Up (NCU)
- CHAP – Child Health Assurance Program
- TANF – Temporary Assistance for Needy Families
- Waiver programs
- Aging & Disability Services
- For a complete list of all programs, go to the DHCFP website at: <https://dhcfp.nv.gov>



Benefits covered by Nevada Medicaid and Nevada Check Up

(See the Medicaid Services Manual for the current list; coverage varies by program)

- Ambulance
- Birth Control
- Comprehensive Rehabilitation
- Dental
- Disposable Medical Supplies
- Doctor Visits
- Durable Medical Equipment
- Emergency Room
- Preventive/Wellness Care for Children
- Eye Exams and Eyeglasses
- Family Planning
- Hearing Tests
- Home Health Care
- Hospice Care
- Hospital
- Lab and X-ray Services
- Maternity Care
- Mental Health
- Nursing Home Services
- Occupational Therapy Services
- Over-the-Counter Drugs with a prescription
- Personal Care Services
- Physical Therapy Services
- Private Duty Nursing
- Prescription Drugs
- Specialists
- Speech and Hearing Services
- Transportation Services
- Waiver Program Services



Who is eligible for Nevada Medicaid?

- Low-income eligibility
 - Children
 - Pregnant women
 - Families with dependent children
 - Disabled adults
 - Persons age 65 or older
- Other
 - Caregivers (kinship, foster care)
 - Katie Beckett



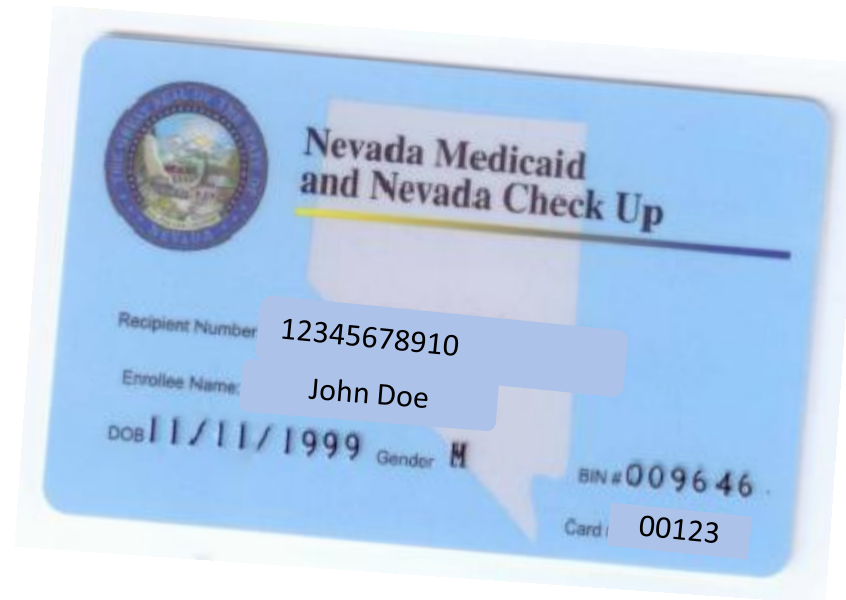
Who is eligible for Nevada Check Up?

- Must be 18 years of age or younger
- Eligibility based on:
 - Total gross income of household members
 - Citizenship/legal residency status
 - Health insurance status
- Persons who are eligible for Nevada Medicaid cannot be eligible for Nevada Check Up



Nevada Medicaid and Nevada Check Up Cards

- Nevada Medicaid and Nevada Check Up recipients are issued a plastic identification card upon approval for benefits



Learning check

1. True or False: Nevada Medicaid and Medicare are basically the same programs
2. True or False: HPES determines eligibility for Nevada Medicaid
3. True or False: Eligibility requirements are the same for Nevada Medicaid and Nevada Check Up



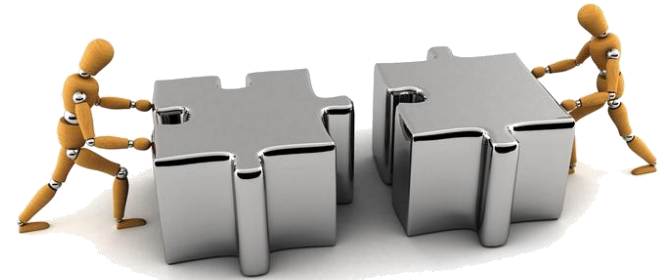
Managed Care Organizations (MCOs)

- The State of Nevada Managed Care Program requires the mandatory enrollment in an MCO of some recipients found eligible for Medicaid or Nevada Check Up
- An MCO is responsible for reimbursing claims of eligible enrollees for services covered under the contract or for services the MCO has prior authorized for each month a capitated payment is made



MCO enrollment

- Most urban Washoe and Clark county recipients
- In most cases, MCO enrollment begins the first of the month AFTER the date of assignment
- If the mother is in an MCO, the newborn is automatically enrolled in the same MCO as the mother
- Recipients have 30 days to choose an MCO before one is assigned to them
- There is open enrollment annually when managed care recipients can change MCOs



Contracted MCOs



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As the state's oldest and most experienced health plan, we've provided Nevadans with quality health care since 1982. The reason for our success? We understand your unique goals and offer health plans to fit your individual lifestyle. After all, *good health takes a good plan.*

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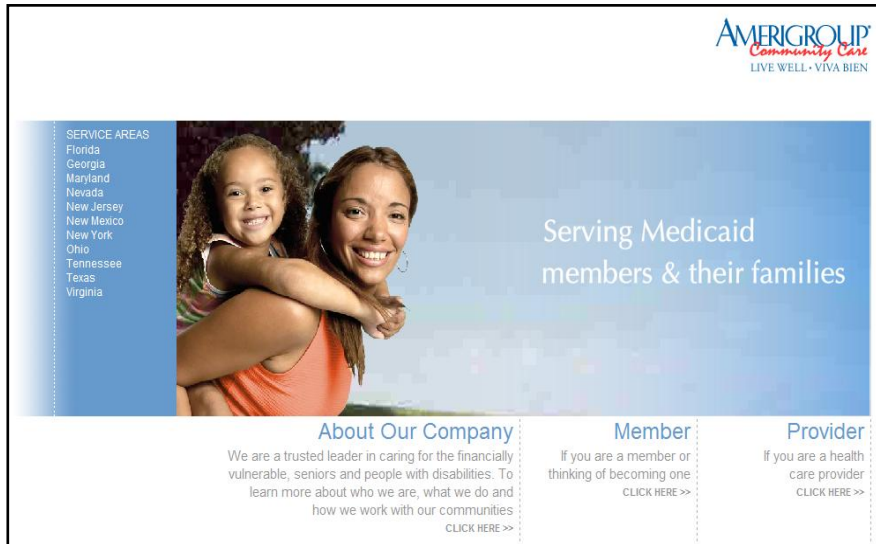
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Las Vegas, NV 89114-5645

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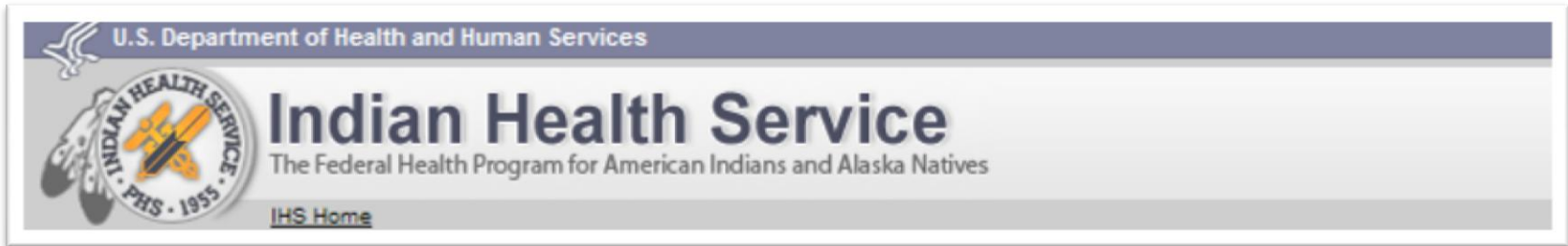
If a recipient has an MCO plan and you are not contracted with that MCO, refer them to the MCO and instruct them to ask for assistance in finding an in-network provider who is currently accepting new patients.

MCOs – the provider's responsibilities

- Follow MCO policy and procedure
- Submit claims to MCO
- Medicaid Services Manual (MSM) Chapter 3600
- Contract with MCO (terms determine payment)
- Contact DHCFP for MCO assistance for issues unresolved by MCO's grievance and appeals process



Medicaid is *usually* the payer of last resort.
The following programs are exceptions:



Learning Check

1. True or False: All Nevada Medicaid recipients are required to enroll with an MCO
2. What are the names of the two MCOs?



Contact information:

Nevada Medicaid Central Office
1100 East William St., Suite 101
Carson City, NV 89701
(775) 684-3600
Las Vegas area: (702) 668-4200
www.dhcfp.nv.gov

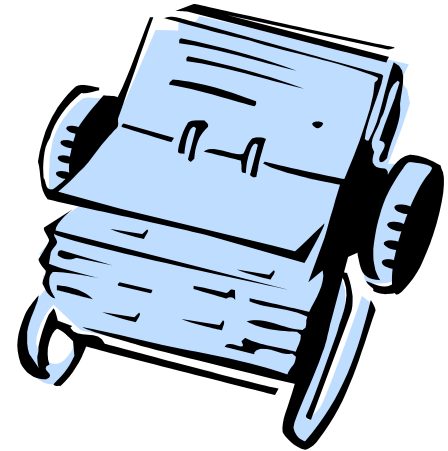
Nevada Check Up Central Office
1100 East William St., Suite 200
Carson City, NV 89701
(775) 684-3777
Toll free number: (877) 543-7669
www.nevadacheckup.nv.gov



DHCFP contact information:

DHCFP

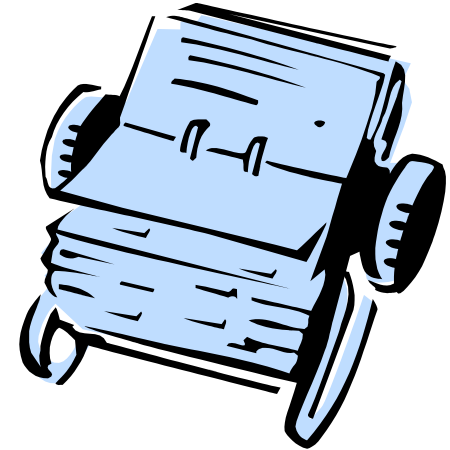
Carson City Administration Office
1100 East William St.
Suite 101
Carson City, NV 89701
Main Number: (775) 684-3676



HPES contact information:

HPES

Customer Service Center
Claim inquiries and general information
P.O. Box 30042
Reno, NV 89520-3042
Phone: (877) 638-3472
www.medicaid.nv.gov



Nevada Provider Training
P.O. Box 30042
Reno NV 89520-3042
Phone: (877) 638-3472 (select option 2 and then select option 5 for "Provider Training")
Fax: (775) 624-5979
Email: NevadaProviderTraining@hp.com

Questions?



Thank you for attending!
Please complete the course evaluation.

