



ICF/IID Tracking Form Validation Guide

The ICF/IID Tracking Form will validate responses systematically as you complete the form. You may incur error messages when information does not match or is input incorrectly. This guide will help you determine the steps to take for a successful completion of the ICF/IID Tracking Form.

Validation Error Message	Resolution
The member is not eligible for Medicaid on the date(s) of service requested.	ICF/IID Tracking Form is submitted with a payment start date that is not within the recipient's Medicaid eligibility. The payment start date should be within the recipient's Medicaid eligibility.
The member is enrolled in an MCO on the date(s) of service requested. Please contact the MCO.	ICF/IID Tracking Form is submitted with a recipient that has Managed Care. Contact the recipient's Managed Care Organization (MCO).
This member has an overlapping date of service on the benefit line. Please check your dates or coordinate with the conflicting agency.	The ICF/IID Tracking Form is submitted for a date of service (DOS) overlapping with an existing benefit line. Review the dates of service in the Electronic Verification System (EVS).