

# Nevada Medicaid/Nevada Check Up Diabetic Supply Program Frequently Asked Recipient Questions

## What is the Diabetic Supply Program?

The program designates seven blood-glucose monitors and their corresponding test strips as Medicaidpreferred diabetic supplies and allows a one-time replacement of your current blood-glucose monitor for a new one from the list of products below.

LifeScan, Inc., a Johnson & Johnson company:	Trividia Health:
OneTouch® Ultra®2 System	TRUE METRIX® Meter Kit
OneTouch® UltraMini® System	TRUE METRIX® AIR Meter Kit
OneTouch® Verio® Flex System	
OneTouch® Verio® System	
OneTouch® Verio®IQ System	

### Can I continue to use my current monitor if it is not a Medicaid-preferred monitor?

Yes, but your test strips will not be covered by Medicaid. You must switch to one of the preferred monitors for your test strips to be covered. If your diabetic supplies are covered by Medicare or your primary insurance, the Diabetic Supply Program requirements do not apply to you.

### What actions do I need to take to comply with Medicaid's program/policy?

You must be using one of the monitors listed above and the corresponding test strips.

### How can I get one of the preferred monitors?

You may obtain one of the preferred monitors listed above through your pharmacy or by contacting the manufacturer directly.

### How do I contact the manufacturer directly?

To get a monitor from LifeScan, Inc., a Johnson & Johnson company, call toll free 1-866-359-5433 or visit their website at <u>www.OneTouch.orderpoints.com</u> (reference order code 446NVM001). To get a monitor from Trividia Health, call (866) 788-9618 Monday through Friday between 5 a.m. and 4 p.m. Pacific Time.

### How do I know which monitor is best for me?

Your physician, your pharmacy and the monitor manufacturer can provide you with more information on each monitor so that you can make the choice that is best for you.

### How will my provider and/or pharmacist know which monitors and strips are covered?

Nevada Medicaid/Nevada Check Up providers and pharmacies have been notified about the strips and monitors covered by this program. They should be prepared to assist you and answer your questions.

### What do I do if I already have one of the Medicaid-preferred monitors?

No action is needed. Your test strips will continue to be covered.

### What if I need a specialized monitor, like an audio monitor, because of poor sight?

Your prescriber will need to request a prior authorization for the specialized monitor.

### Will the preferred monitors and strips require a co-pay?

No. There is no co-pay required for monitors or supplies.