

Hospital, Inpatient

Program Overview

A hospital (other than tuberculosis or psychiatric) is a state licensed, Medicare certified inpatient medical facility primarily engaged in providing, by or under the supervision of a physician or dentist, services for the diagnosis, care and treatment or the rehabilitation of sick, injured or disabled individuals, and is not primarily for the care and treatment of mental disease.

See [Medicaid Services Manual \(MSM\)](#) Chapters 200 and 400 for additional policy and guidelines.

Managed Care vs. Fee For Service (FFS)

When a recipient is enrolled in a Managed Care Organization (MCO), request prior authorization from and submit claims to the MCO.

When a recipient is enrolled in the FFS plan, request prior authorization from and submit claims to Hewlett Packard Enterprise (HPE).

Rates

Rates information is on the DHCFP website at <http://dhcftp.nv.gov> (select “[Rates and Cost Containment](#)” from the “Resources” menu). Rates are available on the Provider Web Portal at www.medicaid.nv.gov through the Search Fee Schedule function, which can be accessed on the [EVS Login](#) webpage under Resources (you do not need to log in). Any provider-specific rates will not be shown in the Search Fee Schedule function.

Authorization

Claims will be denied if proper authorization is not obtained. See MSM Chapter 200, Section 203 for complete authorization requirements.

Use the Authorization Criteria search function in the Provider Web Portal at www.medicaid.nv.gov to verify which services require authorization. Authorization Criteria can be accessed on the [EVS Login](#) webpage under Resources (you do not need to log in).

Authorization is valid only for the date(s) specified. If the corresponding claim includes unauthorized dates of service, services provided on those dates cannot be paid.

Authorization does not guarantee payment of a claim. Payment is contingent upon eligibility, available benefits, contractual terms, limitations, exclusions, coordination of benefits and other terms and conditions set forth by the benefit program.

Hospitals are not permitted to submit a claim as an outpatient service after an inpatient service has been authorized.

Requesting Authorization

To request authorization:

- Complete form [FA-3](#) or [FA-8](#) as appropriate and submit through the [online prior authorization system](#).
- Complete form [FA-12](#) (request for initial inpatient psychiatric review and detoxification) and submit through the online prior authorization system. Subsequent requests for concurrent review are to be

Hospital, Inpatient

submitted on [FA-14](#). A hospital must transfer the same PA if a recipient, first admitted as a medical/surgical inpatient, is then transferred to a psychiatric, substance abuse treatment or rehabilitation unit. The facility must submit the [FA-29](#) Data Correction Form with the FA-12 for initial inpatient psychiatric review and use the same PA number as was given to the main hospital (medical/surgical) for purposes of continuity for the same hospitalization by the recipient.

- Forms may be faxed if the provider is unable to use the online prior authorization system.

Authorization requests must be received within the time frames listed below.

- **One business day** if the recipient was Medicaid-eligible on the date of service.
- **Ten business days** if the recipient was not Medicaid-eligible upon admission, but obtained retroactive eligibility during their stay. If a recipient has been in the hospital for over 30 days when retroactive eligibility is determined, providers must:
 - Submit clinical information in (at least) 30-day increments **and**
 - Provide a weekly summary of the treatment plan for the date range(s) submitted.
- **Ninety calendar days** from the date of decision if the recipient obtained retroactive eligibility after discharge. These retro eligible notification requirements apply even if a recipient has TPL.
- **Concurrent authorization requests** must be received by the anticipated discharge date of the current/existing authorization period. For example, if the current authorization period is 05/11/15 through 05/15/15, then the concurrent authorization request is due by 05/16/15, which is the anticipated discharge date. If a concurrent authorization request is not received within this time frame, a second authorization period, if clinically appropriate, can begin on the date HPE receives a concurrent authorization request. Nevada Medicaid will not pay for unauthorized days between the end date of the first authorization period and the begin date of a second authorization period.

If HPE **requests additional clinical information** to complete an inpatient authorization request, the additional information must be submitted within five business days of the request or a technical denial will be issued.

After receipt of complete information, **HPE will notify the provider** of a determination within one business day for eligible recipients and within 30 days for discharged, retro-eligible recipients.

HPE's determination is based on clinically appropriate standards and may include approval, denial or level of care adjustment.

Services that require authorization

See MSM Chapter 200, Section 203.1A (2) for a complete list of services that require authorization. Refer to MSM Chapter 400, Section 403.10A for the authorization process for detoxification for treatment of acute alcohol and/or substance abuse in an acute hospital setting. See MSM Chapter 400, Section 403.9C regarding the authorization process for psychiatric admissions.

Examples of services requiring prior authorization include:

- Any surgery, treatment or invasive diagnostic testing unrelated to the original reason for admission; or days associated with unauthorized surgery, treatment or diagnostic testing.

Hospital, Inpatient

- Nonemergency admissions.
- Changes in level of care and/or transfer between hospital units, except a change between medical/surgical and intensive care.
- Hospital admissions for Induction of Labor (IOL) prior to thirty-nine (39) weeks gestation must be prior authorized as medically necessary to be eligible for reimbursement. Failure to obtain authorization for an elective Cesarean section or IOL prior to 39 weeks gestation will result in claim denial. Use [Induction of Labor Prior to 39 Weeks and Scheduled Elective C-Sections form FA-8A](#).
- Hospital admissions for elective or avoidable Cesarean sections must be prior authorized and are reimbursed at the minimum federal requirement for a normal vaginal delivery, which for Medicaid equates to two inpatient per diem maternity days. Use form [FA-8A](#).
- Hospital admission for Medicare Part A recipients after their Medicare benefits are exhausted. Reference Section 203.1.A in MSM Chapter 200.

Examples of services that must be authorized within one business day of admission include:

- Emergency admissions or transfers from one acute inpatient hospital to another (receiving facility's responsibility for transfers).
- Admissions initiated through emergency or observation when a physician writes the inpatient admission order.
- Obstetric or newborn admissions:
 1. that, from the date of admission, exceed 3 calendar days for vaginal or 4 calendar days for medically necessary or emergency Cesarean delivery or
 2. when delivery occurs immediately prior to hospital admission. (See *Prior Authorization Requirements for Obstetrical Hospital Admissions* on last page.)

Acute Inpatient Admissions

Each request for acute inpatient admission must include specific pertinent medical information that substantiates that an acute inpatient admission meets both severity of illness and intensity of service requirements.

See MSM Chapter 400 for policy relating to substance abuse treatment at the acute level of care. Policy does not require that a recipient is first admitted for detoxification prior to substance abuse treatment. Recipients can be admitted with prior authorization for substance abuse treatment. The patient should be admitted once the authorization is in place and the service is authorized.

Reconsideration and peer-to-peer review for acute inpatient admissions

If a combination of severity of illness and intensity of service criteria for inpatient admission is not presented in the authorization request submitted to HPE, the hospital provider, along with the *attending* physician, is encouraged to participate in a peer-to-peer review with HPE's physician reviewer.

In preparation for a peer-to-peer review, the provider is responsible for obtaining from the attending physician additional information regarding medical justification that supports the need for inpatient services and the position that care cannot be effectively rendered at a lower level of care.

If proper medical justification is not provided to HPE in an initial/continued stay request, a peer-to-peer review,

Hospital, Inpatient

and/or a reconsideration review, this demonstrates failure of the provider to comply with proper documentation requirements. New information will not be accepted at a hearing preparation meeting.

If proper documentation is not submitted as described above, the authorization request will not be considered by HPE at any later date.

Newborn and/or Neonatal Intensive Care Unit (NICU)

Newborn and/or Neonatal Intensive Care Unit (NICU) admissions using revenue codes 0170, 0171, 0172, 0173 and 0174

- An initial newborn admission using codes 0170, 0171 and 0172 do not need a prior authorization unless the inpatient days go beyond 3 days for a vaginal delivery or 4 days for a Cesarean delivery (MSM Chapter 200, Section 203.1A.2g.2).
- When a newborn goes directly to NICU (0173 and 0174), an authorization is required within one business day (MSM Chapter 200, Section 203.1A. 2g.5).
- When a newborn goes from newborn to NICU, authorization is required based on a change in level of care (MSM Chapter 200, Section 203.1A .2 f.10).
- If the newborn does not have a Recipient ID when admitted, but receives one during their stay, prior authorization must be requested **within ten business days of the date of eligibility decision.**
- If the newborn receives a Recipient ID after discharge, a retroactive authorization request must be submitted **no later than 90 calendar days after the newborn is assigned a Recipient ID.**
- Prior authorization must be requested using the newborn’s Recipient ID.

Prior Authorization Submission and Billing Instructions for NICU

- The Division of Health Care Financing and Policy (DHCFP) will review NICU prior authorization requests per the table below effective with dates of service on or after January 1, 2015.
- Hospitals will submit prior authorization requests in the Provider Web Portal at the most appropriate InterQual level and related National Uniform Billing (NUB) revenue code based on the table below.

NURSERY/NICU LEVEL OF CARE

Level of Care/InterQual*	UB Revenue Code	UB Level**
General LOC/Newborn Nursery	170/171	Level I
InterQual Level I/Transitional Care	172	Level II
InterQual Level II	173	Level III
InterQual Level III & IV	174	Level IV

* Level of Care/InterQual Level will be based on current published InterQual criteria/definitions. McKesson/InterQual® is the proprietary, nationally recognized standard utilized by Nevada Medicaid’s QIO-like vendor to perform utilization management, determine medical necessity, and appropriate level of care. Many hospitals in Nevada also use this same selected tool for self-monitoring.

**Corresponds with National Uniform Billing Committee revenue code descriptions and guidelines.

Hospital, Inpatient

Family Planning Admissions

Refer to Sections 603.3 and 603.4 in [MSM Chapter 600](#) for requirements.

Non-emergent Transfers

The provider who initiates a recipient's non-emergent transfer from an acute hospital to any other acute hospital (general, medical/surgery, psychiatric, rehabilitation or specialty) is responsible for requesting prior authorization before the transfer.

The receiving hospital is responsible for verifying that the transferring provider obtained authorization for a non-emergent transfer prior to agreeing to accept/admit the recipient and prior to the transfer.

Oral and Maxillofacial Surgery

Two prior authorizations are required: one for the procedure and a second for the admission.

Special Billing Instructions

Please refer to the [UB Claim Form Instructions](#) to complete your claim.

An Authorization Number issued by HPE must be entered on the UB-04 claim in Field 63A, B or C, as appropriate.

Emergency Room (ER)

ER services resulting in a direct inpatient admission in the same facility as part of one continuous episode of care are included in (rolled into) the inpatient hospital per diem rate for the date of admission, even if the emergency services are provided on the calendar date preceding the admission date. Do not bill outpatient emergency services in addition to the inpatient per diem rate.

Non-U.S. citizens eligible for emergency medical only coverage

For non-U.S. citizens eligible for emergency medical only coverage, Nevada Medicaid covers services to stabilize the sudden onset of an emergency medical condition — services provided before the emergency or provided after the emergency has been stabilized are not covered. For these persons, Medicaid does not cover:

- Non-emergent or elective services.
- Services for an existing, underlying, chronic condition.
- Services once an emergency medical condition is stabilized or in the absence of an emergency medical condition.

Reference "ICD-10-CM Emergency Diagnosis Codes for Non-U.S. Citizens with Emergency Medical Only Coverage" for a list of diagnosis codes for which emergency medical services are covered (at <https://www.medicaid.nv.gov>, select "Procedure and Diagnosis Reference Lists" from the "Prior Authorization" menu). This list also includes diagnoses related to the provision of outpatient emergency dialysis through the Federal Emergency Services Program. **Note:** Use ICD-10 codes on claims with dates of service on or after October 1, 2015.

Hospital, Inpatient

Direct Admissions from Observation

When there is a direct inpatient admission from observation, the inpatient hospital per diem rate includes all observation/ancillary services that occur in the same facility as part of one continuous episode of care beginning on the same calendar date the physician writes the inpatient admission order.

Do not bill observation hours and ancillary service in addition to the inpatient per diem rate on the same calendar date.

Observation and ancillary services rendered on a calendar date preceding the rollover inpatient admission date may be billed as outpatient services up to the 48-hour policy limit.

Please refer to the [Billing Guide for Provider Type 12, Hospital Outpatient](#).

Denied Inpatient Admissions

Physician-ordered medically necessary services provided prior to the inpatient admission denial must be billed as outpatient services.

Administrative Days

Use revenue codes 0160 and 0169 to bill for administrative days, as applicable. At least one acute inpatient hospital day must immediately precede an administrative level of care day.

Admission from the community, another facility, a physician's office, emergency room (ER), or observation directly to an administrative level of care are not covered.

For requirements on requesting concurrent authorization, please see the "Requesting Authorization" section beginning on page 2 in this document.

Refer to MSM Chapter 200, Attachment A, Policy #02-03 for Administrative Day policy.

Maternity

Submit two claims for maternity services: one for the newborn and a second for the mother. On claims for services provided to newborns, use the newborn's 11-digit Recipient ID. (The newborn must have a Recipient ID before a claim for the newborn can be submitted.)

When billing for maternity services include both an ICD-10 procedure code and an ICD-10 diagnosis code on your claim. **Use ICD-10 codes on claims with dates of service on or after October 1, 2015.**

Cesarean section procedure codes and vaginal delivery procedure codes cannot be billed on the same claim. Hospital claims for Cesarean and vaginal delivery procedures on the same claim will deny with edit code 0643.

Tubal Ligation

When a tubal ligation is performed at the time of obstetric delivery, be sure to submit a Sterilization Consent Form with your claim. Failure to provide this form with a claim, when a copy of the form is not on file with HPE, will result in denial of the inpatient day that the sterilization was performed. For additional requirements, see the [Sterilization and Abortion Policy](#), which is located on the Providers Billing Information webpage at <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>.

Hospital, Inpatient

Psychiatric/Detoxification

Any acute inpatient days authorized at a psychiatric/detoxification level of care must be billed separately from days authorized at a medical/surgical/ICU level of care. Refer to MSM Chapter 400, Section 403.9 for additional information.

Swing beds (*Medicare Certified in rural or critical access hospitals only*)

Refer to the Billing Guide for provider type 44 (Swing-bed, Acute Hospital) for billing instructions. Refer to MSM Chapter 200, Attachment A, Policy #02-04 for Hospital and Swing Bed policy.

Discharge Day

The date of discharge is not reimbursed, except when discharge/death occurs on the day of admission.

Leave of Absence

Providers must notify HPE and, when applicable, obtain prior authorization for a leave of absence that exceeds eight hours or involves an overnight stay. Bill the inpatient day(s) related to the leave of absence according to the authorized revenue code.

Admit/Discharge/Death Notice

Submit the [Admit/Discharge/Death Notice \(form 3058-SM\)](#) to the local Division of Welfare and Supportive Services District Office whenever a hospital admission, discharge or death occurs. Failure to submit this form could result in payment delay or denial.

Hospital, Inpatient

Prior Authorization Requirements for Obstetrical Hospital Admissions

Medically Necessary Vaginal Delivery	Day Prior to Delivery	Day of Delivery	First Post Partum Day	Second Post Partum Day	Third Post Partum Day	Fourth Post Partum Day
Normal	n/a	Covered at maternity level. Prior authorization not required.			n/a	n/a
With complications that require a stay of more than 3 days	n/a	Request prior authorization for 3 maternity-level days and 1 acute med/surg level day.			n/a	
Induced labor (at 39 weeks or more gestation) with or without complications that require a stay of more than 3 days	n/a	Request prior authorization for 3 maternity-level days and 1 acute med/surg level day.			n/a	
With active labor that meets acute level of care criteria prior to the day of delivery	Call Hewlett Packard Enterprise at (800) 525-2395 within one business day of labor to request prior authorization for 1 active labor day and 3 maternity-level days.				n/a	n/a
With active labor that meets acute level of care criteria prior to the day of delivery and medical complications after delivery that require a stay of more than 3 days	Call Hewlett Packard Enterprise at (800) 525-2395 within one business day of labor to request prior authorization for 1 active labor day and up to 4 normal maternity days. If additional days meet acute med/surg level of care criteria , call Hewlett Packard Enterprise again to request that the additional days be added to the authorization.				n/a	
Medically Necessary Cesarean Delivery	Labor	Day of Delivery	First Post Partum Day	Second Post Partum Day	Third Post Partum Day	Fourth Post Partum Day
Normal	n/a	Covered at maternity level. Prior authorization not required.			n/a	
With complications that require a stay of more than 4 days	n/a	Request prior authorization for 4 maternity-level days and 1 acute med/surg level day.			n/a	
With complications during labor that met acute level of care criteria	Call Hewlett Packard Enterprise at (800) 525-2395 within one business day of labor to request prior authorization for 1 active labor day and up to 4 normal maternity days.				n/a	
With active labor that meets acute criteria prior to the day of delivery and medical complications after delivery that require a stay of more than 4 days	Call Hewlett Packard Enterprise at (800) 525-2395 within one business day of labor to request prior authorization for 1 active labor day and up to 4 normal maternity days. If additional days meet acute med/surg level of care criteria , call Hewlett Packard Enterprise again to request that the additional days be added to the authorization.				n/a	

Please note: These requirements do not apply to hospital admissions for elective or avoidable scheduled Cesarean sections or early induction of labor prior to 39 weeks gestation, which must be prior authorized. Refer to MSM Chapter 200, sections 203.1 A 1 g-h and 203.1 A 2 f 2-3 for coverage and policy requirements.