

## Home Health Agency

A Home Health Agency (HHA) provides skilled health care services in the recipient's home on an intermittent and periodic basis as medically necessary.

A HHA may also provide Private Duty Nursing (PDN) services to eligible recipients. PDN services offer more individual and continuous care than is available from a visiting nurse providing intermittent and periodic care.

See the Nevada [Medicaid Services Manual](#), Chapters 100, 900 and 1400 for complete policy on HHA services.

### Billing disposable medical supplies

HHAs may bill for an **initial 10-day supply** of medically necessary disposable medical supplies. If needed for **longer than 10 days**, items must be billed by a Durable Medical Equipment, Prosthetics, Orthotics, and Disposable Medical Supplies provider (provider type 33).

To bill for disposable medical supplies, **enter revenue code 0270 in Field 42** and the appropriate **HCPCS code in Field 44** of the UB claim form.

### Prior authorization

All HHA services except the following require prior authorization:

- Mileage (do not include mileage information on your prior authorization request)
- Initial assessments
- Family planning education

If the recipient has Medicare and Medicaid coverage, any non-covered Medicare service must be prior authorized.

Prior authorization is requested from Hewlett Packard Enterprise (HPE) either online or by fax. If you have any prior authorization questions, please call **(800) 525-2395**.

**To request prior authorization online**, go to [www.medicaid.nv.gov](http://www.medicaid.nv.gov) and select EVS and follow the onscreen instructions to submit your request.

**To request by fax**, complete and submit the paper form FA-16 located at [www.medicaid.nv.gov](http://www.medicaid.nv.gov). Fax your completed request to **866-480-9903**. List each disposable medical supply separately on form FA-16.

### Authorization periods and extensions

#### Home Health Services

Home health services are authorized in three distinct periods as described below. This section does not apply to Disposable Medical Supplies.

1. If the recipient requires HHA services (as determined through an assessment), an initial prior authorization request may be approved for **up to 60 days**. The request must be submitted at least **five days prior to the start of care**.
2. If the recipient requires an extension of the services initially authorized, you may request authorization to continue services. This period, combined with the initial authorization period may be up to 120 days total. The request to extend services must be submitted **at least 10 but not more than 30 business days** prior to the expiration of the current authorization.

## Home Health Agency

3. If the recipient requires services past the first 120 days, you may request another extension of services. After the 120-day period, additional **extensions may be approved for up to one year**. The request to extend services must be submitted **at least 10 but not more than 30 business days** prior to the expiration of the current authorization.

### Private Duty Nursing Services

Requests for continuing PDN services must be submitted at least 15 business days but not more than 30 business days prior to the expiration date of the existing authorization. The completed request must be submitted along with a current nurse assessment and PDN assessment form. PDN services may be authorized for a maximum of six months.

### One time requests

A one-time request (or *PRN*) may be submitted to authorize additional **services** during an existing authorization period. One-time requests must include justification for necessary services (e.g., an emergency visit). Requests for one-time services must be submitted **within 30 days** of the service being provided.

### Retrospective authorization

Medicaid may approve a retrospective authorization when:

- A recipient's Medicaid eligibility is established retroactively. You must request retrospective authorization **within 30 days** from the date on which the recipient was determined eligible for Medicaid benefits.
- Services were provided in an **emergent situation**. An emergent situation exists when skilled nursing services are required immediately such as in the case of wound care, IV medication, etc. You must request retrospective authorization within two working days after care is initiated.

### HHA billing instructions

Instructions specific to HHA claims are provided below. Please see the UB Claim Form Instructions or 837I Companion Guide online at [www.medicaid.nv.gov](http://www.medicaid.nv.gov) for additional instructions.

### Type of bill

Effective with claims submitted on or after April 21, 2014, provider type 29 (Home Health Agency) must use type of bill (TOB) 32X. TOB 33X has been discontinued.

### Type of bill code (Field 4)

In Field 4, enter the 4-digit Type of Bill code according to the following instructions:

1. The first digit must be a 0.
2. The second digit must be a 3. This specifies that the service was a *Home Health* service.
3. The third digit must be one of the following:
  - 2 for HHA visits under a Medicare Part B plan of treatment;
  - 3 for HHA visits and Durable Medical Equipment (DME) under a Medicare Part A plan of treatment;
  - 4 for HHA medical and other health services not under a plan of treatment, and/or Skilled Nursing Facility (SNF) diagnostic clinical laboratory services to *non-patients* and/or referred diagnostic services.

**Home Health Agency**

4. The fourth digit must be one of the following:
  - 2 for the first claim in a home health episode.
  - 3 for a continuing care claim in a home health episode.
  - 9 for the final claim in a home health episode.

**Urban and rural regions (Field 39)**

For HHA billing purposes, Nevada is divided into *urban* and *rural* regions as described below. Payment for HHA services is based partly on the location of the recipient’s residence at the time the service is rendered.

In Southern Nevada, the *urban regions* include Boulder City and the portion of Clark County within Las Vegas Valley including the cities of Las Vegas, North Las Vegas, Henderson and the urbanized townships.

In Northern Nevada, the *urban regions* include the cities of Reno, Sparks and Carson City and unincorporated areas of Washoe County that are within 30 miles of Reno. All areas outside of Nevada and any area within Nevada not listed above are classified as a *rural region*.

To complete Field 39:

1. In the Code area of Field 39, enter 61.
2. In the Amount area of Field 39:
  - Enter 500 if the location of the recipient’s residence is considered urban. Enter this exactly as shown below, ensuring that the 00 is past the dotted line.
  - Enter 400 if the location of the recipient’s residence is considered rural or if the claim is being submitted by an out-of-state provider. Enter this exactly as shown below, ensuring that the 00 is past the dotted line.

**Fields 4 and 39 illustrated**

The following illustration shows proper completion of Fields 4 and 39 when services are provided to a recipient whose residence is in an *urban* region. The 4-digit Type of Bill code in Field 4 will vary as previously described (do not enter an X in Field 4).

|                    |  |                    |  |                       |  |  |  |
|--------------------|--|--------------------|--|-----------------------|--|--|--|
| 1                  |  | 2                  |  | 3a PAT. CNTL. #       |  | 4 TYPE OF BILL   |  |
|                    |  |                    |  | b. MED. REC. #        |  | 03XX   |  |
|                    |  |                    |  | c. FED. TAX NO.       |  | 6 STATEMENT COVERS PERIOD FROM THROUGH 7                           |  |
| 8 PATIENT NAME a   |  |                    |  | 9 PATIENT ADDRESS a   |  |  |  |
| b                  |  | b                  |  | c                     |  | d  |  |
| 10 BIRTHDATE       |  | 11 SEX             |  | 12 DATE               |  | 13 ADMISSION 13 HR 14 TYPE 15 SRC 16 DHR 17 STAT                   |  |
|                    |  |                    |  |                       |  | 18 19 20 21 CONDITION CODES 22 23 24 25 26 27 28 29 ACCT STATE 30  |  |
| 31 OCCURRENCE DATE |  | 32 OCCURRENCE CODE |  | 33 OCCURRENCE DATE    |  | 34 OCCURRENCE CODE   |  |
|                    |  |                    |  |                       |  | 35 OCCURRENCE SPAN FROM THROUGH 36 OCCURRENCE SPAN FROM THROUGH 37 |  |
| 38                 |  | 39 CODE            |  | 40 VALUE CODES AMOUNT |  | 41 VALUE CODES AMOUNT  |  |
|                    |  | 61                 |  | 5.00                  |  |  |  |
| b                  |  |                    |  |                       |  |  |  |
| c                  |  |                    |  |                       |  |  |  |
| d                  |  |                    |  |                       |  |  |  |

The following illustration shows proper completion of Fields 4 and 39 when services are provided to a recipient whose residence is in a *rural* region. The 4-digit Type of Bill code in Field 4 will vary as previously described (do not enter an X in Field 4).

**Home Health Agency**

|                    |                    |                    |                                |                                  |                              |  |                              |
|--------------------|--------------------|--------------------|--------------------------------|----------------------------------|------------------------------|--|------------------------------|
| 1                  |                    | 2                  |                                | 39 PAT. CNTL #<br>b. MED. RES. # |                              | 4 TYPE OF BILL<br><b>03XX</b>          |                              |
|                    |                    |                    |                                | 5 FED. TAX NO.                   |                              | 6 STATEMENT COVERS PERIOD FROM THROUGH |                              |
| 8 PATIENT NAME a   |                    |                    |                                | 9 PATIENT ADDRESS a              |                              |  |                              |
| b                  |                    | c                  |                                | d                                |                              | e                                      |                              |
| 10 BIRTHDATE       | 11 SEX             | 12 DATE            | ADMISSION 13 HR 14 TYPE 15 SRC | 16 DHR                           | 17 STAT                      | 18 19 20 21                            |                              |
|                    |                    |                    |                                |                                  |                              | CONDITION CODES 22 23 24 25 26 27 28   |                              |
|                    |                    |                    |                                |                                  |                              | 29 ACDT STATE 30                       |                              |
| 31 OCCURRENCE DATE | 32 OCCURRENCE DATE | 33 OCCURRENCE DATE | 34 OCCURRENCE DATE             | 35 CODE                          | OCCURRENCE SPAN FROM THROUGH | 36 CODE                                | OCCURRENCE SPAN FROM THROUGH |
|                    |                    |                    |                                |                                  |                              |  |                              |
| 38                 |                    |                    |                                | 39 CODE                          | VALUE CODES AMOUNT           | 40 CODE                                | VALUE CODES AMOUNT           |
|                    |                    |                    |                                | 61                               | 4.00                         |  |                              |
| b                  |                    |                    |                                |                                  |                              |  |                              |
| c                  |                    |                    |                                |                                  |                              |  |                              |
| d                  |                    |                    |                                |                                  |                              |  |                              |

**Fee for service and managed care**

HHA services are covered by Managed Care Organizations (MCOs). If a recipient is enrolled in an MCO, you must bill the MCO directly. If the recipient is enrolled in the Fee for Service benefit plan, submit your claim to HPE.

**State-recognized holidays**

On State-recognized holidays, Medicaid pays providers time and one-half for services to recipients who require HHA service seven days per week. The provider must specify the date(s) of the State-recognized holiday(s) when requesting prior authorization. The State-recognized holidays are: New Year’s Day, Martin Luther King Day, President’s Day, Memorial Day, Independence Day, Labor Day, Nevada Admission Day (last Friday in October), Veteran’s Day, Thanksgiving Day, Family Day (the day after Thanksgiving), and Christmas Day.

**Use a separate claim line to bill for services provided on a State-recognized holiday and include modifier TV in Field 44.**