



Telehealth Billing Instructions

Telehealth

Telehealth is the use of a telecommunications system instead of an in-person recipient encounter for professional consultations, office visits, office psychiatry services and a limited number of other medical services. Please review [Medicaid Services Manual \(MSM\) Chapter 3400 \(Telehealth Services\)](#) for complete policy, covered services, non-covered services and coverage requirements.

The telecommunications system used must be an interactive audio and video system. Standard telephones, facsimile machines or electronic mail do not meet this criteria.

The **distant site** is the site where the provider delivering services is located at the time the service is provided via a telecommunications system. The provider at the distant site must use Place of Service (POS) Code 02 when billing for services provided via telehealth. Use of the POS code certifies the service meets telehealth requirements. Note that for distant site services billed under Critical Access Hospital (CAH) method II on institutional claims and billed by outpatient providers on institutional claims, the GT modifier (telehealth service rendered via interactive audio and video telecommunications system) is required.

The **originating site** is the location where an eligible Medicaid/Nevada Check Up recipient is at the time the service is provided via a telecommunications system.

Effective December 1, 2015, telehealth may be used by any Nevada Medicaid and Nevada Check Up provider working within their scope of practice to provide services that can be appropriately provided via telehealth. If the originating site is enrolled as a Nevada Medicaid provider, they may bill Healthcare Common Procedure Coding System (HCPCS) code Q3014 (Telehealth originating site facility fee). Providers that bill per diem or encounter rates may bill an encounter rate in lieu of the originating site fee. Encounter based or per diem providers would not bill HCPCS code Q3014 and an encounter code, as the facility fee is already included in the per diem/encounter rates. If the telecommunication system used is a recipient's smart phone or home computer, the facility fee may not be billed.

Covered services

Code	Description
Q3014	Telehealth originating site facility fee

Originating Sites

In order to bill the facility fee, an originating site must be enrolled as a Nevada Medicaid providers. Eligible sites include:

- Office of provider
- Critical Access Hospital (CAH)
- Rural Health Clinic (RHC)
- Federally Qualified Health Center (FQHC)
- Hospital
- End Stage Renal Disease (ESRD) Facility
- Skilled Nursing Facility (SNF)
- Community Mental Health Centers (CMHC)
- Indian Health Services/Tribal Organization/Urban Indian Organization
- School-Based Health Centers
- Schools
- Family Planning Clinics



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- Public Health Clinics
- Comprehensive Outpatient Rehabilitation Facilities
- Community Health Clinics (State Health Division)
- Special Children's Clinics
- Human Immunodeficiency Virus (HIV) Clinics
- Therapy offices
- Chiropractic offices
- Emergency Medical Services (EMS) performing Community Paramedicine Services

Originating sites that cannot bill the facility fee:

- Recipient smart phones
- Recipient home computers