# Chapter 4. Prior Authorization

The Nevada Medicaid and Nevada Check Up Provider Web Portal (formerly EVS) allows providers, or their delegates, the ability to create/submit, update, and view prior authorizations online.

### 4.1. Acronyms

- ABA Applied Behavior Analysis
- ADHC Adult Day Health Center
- BH Behavioral Health
- DME Durable Medical Equipment
- Inpt Inpatient
- IOP Intensive Outpatient Program
- M/S Medical/Surgical
- Outpt Outpatient
- PA Prior Authorization
- PCS Personal Care Services
- PHP Partial Hospitalization Program
- PRTF Psychiatric Residential Treatment Facility
- SDS Self-directed Skills

## 4.2. Creating a Prior Authorization

To create a prior authorization on the Provider Web Portal (PWP):

- 1. Log in to the PWP.
- 2. On the "My Home" page, under the Care Management tab, click the "Create Authorization" link:



Alternatively, on the "My Home" page, click on the Care Management tab and click the "Create Authorization" link:



3. The Create Authorization page is displayed and defaults to Medical. All of the fields marked with a red asterisk (\*) are required fields.

| Create Authoriz                                 | ation                                 |                 |  |                  |            |                 |                   |            |                  |             |              | ?         |
|---|---------------------------------------|-----------------|--|------------------|------------|-----------------|-------------------|------------|------------------|-------------|--------------|-----------|
| * Indicates a re                                |                                       | -               |  | _                |            |                 |                   |            |                  |             |              |           |
|   |                                       | Medical         |  | ODen             | tal        |                 |                   |            |                  | _           |              |           |
|   | *Process Type                         |                 | `````````````````````````````````````` | /                |            |                 |                   |            |                  | Expa        | nd All   Co  | _         |
| Requesting Prov                                 | vider Information                     |                 |  |                  |            |                 |                   |            |                  |             |              | -         |
|   | Provider ID                           | 112             |  |                  | ID Typ     | e NPI           |                   |            | Name REGIO       | NAL CENTE   | R            |           |
|   | *Service Location                     |                 |  |                  |            |                 |                   |            |                  |             | $\sim$       |           |
| Recipient Inform                                | nation                                |                 |  |                  |            |                 |                   |            |                  |             |              | -         |
|   | *Recipient ID                         |                 |  |                  |            |                 |                   |            |                  |             |              |           |
|   | Last Name                             |                 |  |                  |            | First N         | ame               |            |                  |             |              |           |
|   | Birth Date                            |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Referring Provid                                | ler Information                       |                 |  |                  |            |                 |                   |            |                  |             |              | -         |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
|   | Provider same as<br>questing Provider |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Sele  | ect from Favorites                    | No favorite     | e providers avai                       | ilable.          |            |                 |                   |            |                  |             | $\sim$       |           |
|   | Provider ID                           |                 | 0                                      | ₹ I              | D Type     | ~               | Name _            |            |                  | Ade         | l to Favori  | ites      |
| Service Provider                                | r Information                         |                 |  |                  |            |                 |                   |            |                  |             |              | -         |
|   |                                       | _               |  |                  |            |                 |                   |            |                  |             |              |           |
|   | Provider same as<br>questing Provider |                 |  |                  |            |                 |                   |            |                  |             |              |           |
|   | ect from Favorites                    |                 | e providers avai                       | ilable.          |            |                 |                   |            |                  |             | $\checkmark$ |           |
|   | *Provider ID                          |                 | (                                      | ₹ <mark>1</mark> | D Type     | ~               | Name _            |            |                  | Ade         | l to Favori  | ites 🗌    |
|   | *Service Location                     |                 |  |                  |            |                 |                   |            |                  |             | $\sim$       |           |
|   | Location                              |                 |  |                  |            |                 | $\checkmark$      |            |                  |             |              |           |
| Diagnosis Inform                                |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Please note that the                            | he 1st diagnosis ent                  | ered is consid  | dered to be the                        | principal (      | (primary)  | Diagnosis Co    | de.               |            |                  |             |              |           |
| Click the Remove<br>Diagnos                     | link to remove the                    | entire row.     |  |                  |            | Diagnos         | is Code           |            |                  |             |              | Action    |
| Click to collapse                               |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| *Diagnosis                                      | Type ICD-10-CM                        | 1 🗸             | *Diagno                                | sis Code         | θ          |                 |                   |            |                  |             |              |           |
|   |                                       |                 |  |                  | Add        | Cancel          |                   |            |                  |             |              |           |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Service Details<br>Click '+' to view of         | r update the details                  | of a row. Clic  | ck '-' to collapse                     | the row.         | Click Cop  | y to copy or I  | Remove to remo    | ove the er | ntire row.       |             |              | -         |
| Line #  |                                       | To Date         |  |                  | C          | ode             |                   |            | Modifiers        | Units       | Act          | tion      |
| Click to collapse                               | e.                                    |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| *From Date $_{\Theta}$<br>Modifiers $_{\Theta}$ |                                       | To D            | Date 🔒                                 |                  |            | *Code Type      | CPT/HCPCS         | <b>~</b> ' | Code             |             |              |           |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| *Units<br>*Medical                              |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Justification                                   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              | $\hat{}$  |
|   | L                                     |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Ad  | d Service Cano                        | cel Service     |  |                  |            |                 |                   |            |                  |             |              |           |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| Attachments<br>To include an attac              | chment electronicall                  | y with the pri  | ior authorization                      | n request        | browse a   | nd select the   | attachment, sele  | ect an Att | achment Type a   | nd then did | c on the Ad  | d button. |
| Prior Authorization                             |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
| If you will not be s                            | ending an attachme                    | ent electronica | ally, but you ha                       | ve informa       | ation abou | ut files that w | ere sent using ar | nother me  | ethod, such as b | y fax or by | mail, select | the       |
|   | mission Method and                    |                 | Type.                                  |                  |            |                 |                   |            |                  |             |              |           |
|   | link to remove the<br>Transmission Me |                 |  |                  |            |                 | File              |            |                  |             | Act          | tion      |
| Click to collapse                               |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |
|   | Method EL-Elec                        | tronic Only 💊   | ~                                      |                  |            | Dana            |                   |            |                  |             |              |           |
| *Up<br>*Attachm                                 | ent Type                              |                 |  |                  |            | Browse          |                   |            |                  |             |              |           |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             | _            |           |
|   | Add Can                               | <u>icel</u>     |  |                  |            |                 |                   |            |                  |             |              |           |
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|   |                                       |                 |  |                  |            |                 |                   |            | Subn             | nit Ca      | ncel         |           |
|   |                                       |                 |  |                  |            |                 |                   |            |                  |             |              |           |

4. Select the Dental radio button to create a Dental PA. All of the fields marked with a red asterisk (\*) are required fields.

| <ul> <li>Indicates</li> </ul>   |   | Create Authorization ?   |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
|---|---|--|--|--|------------|-------------|-----------|--|-------------------------|---------------------------------|-------------|------------------------------------|----------|---------------------------------------|----------|------------|--|--|
|   | * Indicates a required field.<br>O Medical  O Dental  |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| *Process Type Expand All   Collapse All   |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          | Expa                                  | nd All   | Collapse A |  |  |
| lequesting F  | Provider In   | forma  | ition  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          | -          |  |  |
| Provider ID 112 ID Type NPI Name REGIONAL CENTER  |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
|   | P   | rovide   | er ID 112  | 2  |            |             | ID        | Type NPI   |                         |                                 |             | Name                               | REGION   | AL CENTE                              | к        |            |  |  |
| *Service Location v   |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| ecipient Inf  | formation   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          | [-         |  |  |
| prent III   |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| *Recipient ID   |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| Last Name First Name Birth Date Initial X-Ray /Photo Date Imit  |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| Birth Date Initial X-Ray/Photo Date e   |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
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| ermanent  |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| Tooth #   | 1   | 2  | 3  | 4  | 5          | 6           | 7         | 8  | 9                       | 10                              | 11          | 12                                 | 13       | 14                                    | 15       | 16         |  |  |
| Missing?  |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| Missing?  |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| -   |   | 31   | 30   | 29   | 28         | 27          | 26        | 25   | 24                      | 23                              | 22          | 21                                 | 20       | 19                                    | 18       | 17         |  |  |
| Tooth #   | 52  | 51   | 30   | 29   | 20         | 21          | 20        | 25   | 24                      | 25                              | - 22        | 21                                 | 20       | 19                                    | 10       | 11         |  |  |
| rimary<br>Tooth #   | ]   |  | I  |  | н          | G           |           | F  |                         | E                               | D           |                                    | с        | в                                     |          | А          |  |  |
| Missing?  |   |  |  |  |            | G           | _         |  |                         | -                               |             |                                    |          |                                       |          |            |  |  |
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| Missing?  |   |  |  |  |            |             |           |  | _                       |                                 |             |                                    |          |                                       |          |            |  |  |
| Tooth #   | к   |  | L  |  | м          | N           | 1         | 0  |                         | P                               | Q           |                                    | R        | S                                     |          | т          |  |  |
| *Place of Service        Diagnosis Information     Image: Constraint of the service of the serv |   |  |  |  |            |             |           |  |                         |                                 |             |                                    |          |                                       |          |            |  |  |
| ick the Remo<br>Diagr<br>Click to colla   | at the 1st di<br>ove link to r<br>nosis Type<br>apse.   | remove   | the entire   | e row.   |            |             |           | Dia  | sis Code.<br>Ingnosis C | ode                             |             |                                    |          |                                       |          | Action     |  |  |
| ick the Remo<br>Diagr<br>Click to colla   | at the 1st di<br>over link to r<br>nosis Type<br>apse.<br>assis Type [<br>From I<br>apse.<br>20 [<br>50 | ICD-1(   | 0-CM   | row. Click   | *Diag      | nosis Cod   | de ə      | Diz  | sis Code.<br>Ingnosis C | nove to re<br>Modif             | iers        | entire row<br>Tooth Nur<br>*Code g |          | Units                                 | Ac       | tion       |  |  |
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When the Create Authorization is first displayed, all of the panels are expanded.

#### Collapse:

Click on the (–) button on the right hand side of the panel to collapse that panel.

Click the "Collapse All" link on the top right hand corner of the page to collapse all of the panels.

| Create Authorization                              |                                 |                     | ?                         |
|---|---------------------------------|---------------------|---------------------------|
| * Indicates a required field.                     | -                               |                     |                           |
|   | Medical                         | Dental              |                           |
| *Process Type                                     | ~                               |                     | Expand All   Collapse All |
| Requesting Provider Information                   |                                 |                     |                           |
| Provider ID                                       | 112                             | ID Type NPI         | Name REGIONAL CENTER      |
| *Service Location                                 |                                 |                     | ~                         |
| Recipient Information                             |                                 |                     | -                         |
| *Recipient ID<br>Last Name<br>Birth Date          |                                 | First Name          |                           |
| Referring Provider Information                    |                                 |                     | Ξ                         |
| Referring Provider same as<br>Requesting Provider |                                 |                     |                           |
| Select from Favorites                             | No favorite providers available |                     | ~                         |
| Provider ID                                       | 9                               | ID Type V Name      | Add to Favorites          |
| Service Provider Information                      |                                 |                     | -                         |
| Service Provider same as<br>Requesting Provider   |                                 |                     |                           |
| Select from Favorites                             | No favorite providers available |                     | ~                         |
| *Provider ID                                      | 9                               | *ID Type 🛛 🗸 Name _ | Add to Favorites          |
| *Service Location                                 |                                 |                     | ×                         |
| Location  |                                 | ~                   |                           |

#### Expand:

Click on the (+) button on the right hand side of the panel to expand that panel.

Click the "Expand All" link on the top right hand corner of the page to expand all of the panels.

| Create Authorization            | ?                         |
|---------------------------------|---------------------------|
| * Indicates a required field.   |                           |
| Medical                         | Dental                    |
| *Process Type V                 | Expand All   Collapse All |
| Requesting Provider Information | ÷                         |
| Recipient Information           | +                         |
| Referring Provider Information  | ÷                         |
| Service Provider Information    | Ŧ                         |

### 4.3. Process Types

Create Authorization is a one-page process for all prior authorization requests.

- 1. Select Medical or Dental to indicate the type of authorization that is being created.
- 2. The Process Type drop-down lists will display all of the available process types based on the type of authorization that was selected. The required information in the Service Details section is dependent on the process type selected.

| Create Authorization            | ?                         |
|---------------------------------|---------------------------|
| * Indicates a required field.   |                           |
| 2 *Process Type                 | Expand All   Collapse All |
| Requesting Provider Information |                           |

Medical – Select one of the following process types from the drop-down list:

| • ABA       | Inpt M/S               | Retro Audiology   |
|-------------|------------------------|-------------------|
| ADHC        | Ocular                 | Retro BH Inpt     |
| Audiology   | Outpt M/S              | Retro BH Outpt    |
| BH Inpt     | PCS Annual Update      | Retro BH PHP/IOP  |
| BH Outpt    | PCS One-Time           | Retro BH Rehab    |
| BH PHP/IOP  | PCS SDS                | Retro BH PRTF     |
| • BH Rehab  | PCS Significant Change | Retro DME         |
| BH PRTF     | PCS Temporary Auth     | Retro Home Health |
| • DME       | PCS Transfer           | Retro Hospice     |
| Home Health | Retro ABA              | Retro Inpt M/S    |
| Hospice     | Retro ADHC             | Retro Ocular      |
|             |                        | Retro Outpt M/S   |

Dental – Select one of the following process types from the drop-down list:

- Dental
- Dental Orthodontia
- Retro Dental
- Retro Dental Orthodontia

## 4.4. Provider Information

For Medical and Dental Prior Authorizations, the Requesting Provider Information is automatically populated with the Provider ID and Name of the provider that the signed-in user is associated with. If there is more than one service location associated to the logged in provider, use the Service Location drop-down list to select the correct provider type and location for the prior authorization.

| Create Authorization            |         |  |      |                 | ?            |
|---------------------------------|---------|--|------|-----------------|--------------|
| * Indicates a required field.   |         |  |      |                 |              |
|                                 | Medical | Dental   |      |                 |              |
| *Process Type                   | ~       |  |      | Expand All      | Collapse All |
| Requesting Provider Information |         |  |      |                 | -            |
|                                 |         |  |      |                 |              |
| Provider ID                     | 112     | ID Type NPI  | Name | REGIONAL CENTER |              |
| *Service Location               |         |  |      |                 | 1            |
| Service Location                |         | IILL ST,RENO,NEVADA,895021576                                |      |                 |              |
|                                 |         | ILL ST,RENO,NEVADA,900844444                                 |      |                 |              |
| Recipient Information           |         | ILL ST,RENO,NEVADA,895021576                                 |      |                 | _            |
|                                 |         | ILL ST,RENO,NEVADA,895020000<br>ILL ST,RENO,NEVADA,895021576 |      |                 |              |
| *Recipient ID                   |         |  |      |                 |              |

#### Medical Process Types:

- Referring Provider Information
  - If there is a referring provider, complete one of the following options:
    - 1. Check the box to indicate Referring Provider same as Requesting Provider OR
    - 2. Use the "Select from Favorites" drop-down list to select a provider from your favorites list

OR

- 3. Enter Provider ID and ID Type
- Service Provider Information
  - Complete one of the following options:
    - 1. Check the box to indicate Service Provider same as Requesting Provider OR
    - 2. Use the "Select from Favorites" drop-down list to select a provider from your favorites list

OR

- 3. Enter Provider ID and ID Type
- 4. If there is more than one service location associated with the service provider, use the Service Location drop-down list to select the correct provider type and location.
- Check the Add to Favorites checkbox to add the entered provider to the favorite providers list
- Select service location from the "Location" drop-down list (Optional)

| Requesting Provider Information                   |                                  |  |          | <b>—</b>         |
|---|----------------------------------|--|----------|------------------|
| Provider ID                                       | 112                              | ID Type NPI                            | Name     | REGIONAL CENTER  |
| *Service Location                                 |                                  |  |          | ~                |
| Recipient Information                             |                                  |  |          | -                |
| *Recipient ID<br>Last Name                        |                                  | <br>First Name                         |          |                  |
| Birth Date  |                                  |  |          |                  |
| Referring Provider Information                    |                                  |  |          |                  |
| Referring Provider same as<br>Requesting Provider |                                  |  |          |                  |
| Select from Favorites                             | No favorite providers available. |  |          | ~                |
| Provider ID                                       | 9                                | ID Type 🗸 🗸 Nai                        | me _     | Add to Favorites |
| Service Provider Information                      |                                  |  |          | -                |
| Service Provider same as<br>Requesting Provider   |                                  |  |          |                  |
| Select from Favorites                             | No favorite providers available. |  |          | ~                |
| *Provider ID                                      | 9                                | 'ID Type 🔍 Nai                         | me _     | Add to Favorites |
| *Service Location                                 |                                  |  |          | ~                |
| Location  |                                  | `````````````````````````````````````` | <b>~</b> |                  |

Required fields are marked with a red asterisk (\*)

**Dental Process Types:** 

- Rendering Provider Information
  - If there is a rendering provider, complete one of the following options:
    - 1. Check the box to indicate Rendering Provider same as Requesting Provider OR
    - 2. Use the "Select from Favorites" drop-down list to select a provider from your favorites list

OR

- 3. Enter Provider ID and ID Type
- 4. If there is more than one service location associated with the service provider, user the Service Location drop-down list to select the correct provider type and location.
- Check the Add to Favorites checkbox to add the entered provider to the favorite providers list.
- Select place of service from the "Place of Service" drop-down list (Required)

| Create Auth           | orizatio   | n                       |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
|-----------------------|------------|-------------------------|------------|------------|--------------|-------------|-----------|-------------|---------------------|----------|----------|--------|--------|-------------|----------|-------------|
| * Indicates           | a require  | ed field.               | 0          |            |              |             |           |             |                     |          |          |        |        |             |          |             |
|                       |            | Process 1               |            | 4edical    |              |             | ental     |             |                     |          |          |        |        | Evna        | nd All I | Collapse Al |
| Requesting            |            |                         |            |            |              | Ŧ           |           |             |                     |          |          |        |        | <u>LApu</u> |          | -           |
|                       | . I o Hae  |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
|                       |            |                         | er ID 10   |            |              |             |           | Type NPI    |                     |          |          | Name   | DENTAL | INC         |          |             |
|                       | *Sei       | rvice Loca              | ation 22   | 2-DENTA    | LINC- 14     | W 5TH ST,C  | CARSON    | I CITY, NEV | ADA,897             | 034604   |          |        |        |             | ~        |             |
| Recipient Information |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             | Ę        |             |
|                       |            |                         |            |            |              |             | _         |             |                     |          |          |        |        |             |          |             |
| *Recipient ID         |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
|                       |            | Last N<br>Birth I       |            |            |              |             | Initia    | l X-Ray/P   | First Na<br>hoto Da |          |          |        |        |             |          |             |
|                       |            | 0                       |            |            |              |             | 1         |             |                     |          |          |        |        |             |          |             |
| Indicate whic         | h of the p | patient's te            | eeth are n | nissing by | y checking t | he check bo | ox for th | e correspoi | nding too           | th numbe | r.       |        |        |             |          |             |
| Permanent             |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
| Tooth #               | 1          | 2                       | 3          | 4          | 5            | 6           | 7         | 8           | 9                   | 10       | 11       | 12     | 13     | 14          | 15       | 16          |
| Missing?              |            |                         |            |            |              | 😌 Da        | ta load   | in progre   | 55                  |          |          |        |        |             |          |             |
| Missing?              |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
| Tooth #               | 32         | 31                      | 30         | 29         | 28           | 27          | 26        | 25          | 24                  | 23       | 22       | 21     | 20     | 19          | 18       | 17          |
| Primary               |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             | -        |             |
| Tooth #               |            | J                       | I          |            | н            | G           |           | F           |                     | E        | D        |        | С      | В           |          | A           |
| Missing?              |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
| Missing?              |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
| Tooth #               |            | к                       | L          |            | м            | N           |           | 0           | -                   | Р        | Q        |        | R      | s           |          | т           |
| Rendering F           | Provider   | Informat                | ion        |            |              |             |           |             |                     |          |          |        |        |             |          | -           |
|                       |            |                         |            |            |              |             |           |             |                     |          |          |        |        |             |          |             |
| Rende                 |            | vider sam<br>sting Prov |            | ]          |              |             |           |             |                     |          |          |        |        |             |          |             |
|                       | •          | rom Favo                | _          | o favorite | providers    | available.  |           |             |                     |          |          |        |        |             | ~        |             |
|                       |            | Provide                 |            |            |              | 0           | ID Ty     | pe NPI      | ~                   | Name     | REGIONAL | CENTER |        | Ade         | to Fav   | orites      |
|                       | *Sei       | rvice Loca              | ation      |            |              |             |           |             |                     |          |          |        |        |             | ~        |             |
|                       |            | ace of Ser              |            |            |              |             |           |             |                     | ~        |          |        |        |             | •        |             |

## 4.5. Recipient Information

The Last Name, First Name, and Birth Date will be automatically populated based on the Recipient ID that is entered.

#### Medical

Required fields are marked with a red asterisk (\*)

| Recipient Information                    |            | - |
|--|------------|---|
| *Recipient ID<br>Last Name<br>Birth Date | First Name |   |

#### Dental

The recipient information panel for dental PAs also includes a field to enter the initial X-Ray/Photo Date,

and a tooth chart to indicate which of the patient's teeth are missing (if applicable).

| Recipient I  | Recipient Information |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|--|-----------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| *Recipient ID Last Name First Name Birth Date Initial X-Ray/Photo Date Imitial X-Ray/Photo Photo Imitial X-Ray/Photo Imitial X-Ray/Photo Photo Imitial X-Ray/Photo Photo Imitial X-Ray/Photo Photo Imitial X-Ray/Photo Im |                       |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| Tooth #  | 1                     | 2  | 3  | 4  | 5  | 6  | 7  | 8  | 9  | 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| Missing?   |                       |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| Missing?   |                       |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| Tooth #  | 32                    | 31 | 30 | 29 | 28 | 27 | 26 | 25 | 24 | 23 | 22 | 21 | 20 | 19 | 18 | 17 |
| Primary  |                       | -  |    | -  |    |    |    |    |    |    |    |    |    |    | -  |    |
| Tooth #  | ŧ                     | J  | I  |    | н  | G  |    | F  |    | E  | D  |    | С  | В  |    | Α  |
| Missing  | ?                     |    |    |    |    |    | ]  |    | [  |    |    |    |    |    |    |    |
| Missing  | ?                     |    |    |    |    |    | ]  |    |    |    |    |    |    |    |    |    |
| Tooth #  | •                     | к  | L  |    | м  | N  |    | 0  |    | Р  | Q  |    | R  | S  |    | т  |

### 4.6. Service Information

The Process Type selected determines the fields presented in Service Details panel.

- All authorizations require:
  - At least one diagnosis code (enter without decimals)
  - Service details (up to 27 service lines)
  - At least one electronic attachment
- Attachments can be submitted:
  - o Electronically
  - By mail only if dental x-rays or dental molds that do not allow for electronic submission.

#### **Diagnosis Information**

The first diagnosis entered is considered to be the principal or primary diagnosis code.

- Portal allows for up to 9 diagnosis codes.
- Diagnosis codes are searchable.
  - Enter the first three letters or the first three numbers of the code to use the predictive search.
- Click "Add" button to add each diagnosis code.

| Diagnosis Information  | Diagnosis Information – |        |  |  |  |  |  |  |  |  |  |
|--|-------------------------|--------|--|--|--|--|--|--|--|--|--|
| Please note that the 1st diagnosis entered is considered to be the principal (primary) Diagnosis Code.<br>Click the <b>Remove</b> link to remove the entire row. |                         |        |  |  |  |  |  |  |  |  |  |
| Diagnosis Type   | Diagnosis Code          | Action |  |  |  |  |  |  |  |  |  |
| <ul> <li>Click to collapse.</li> </ul>   |                         |        |  |  |  |  |  |  |  |  |  |
| *Diagnosis Type ICD-10-CM  | 1 ∨ *Diagnosis Code θ   |        |  |  |  |  |  |  |  |  |  |
|  | Add Cancel              |        |  |  |  |  |  |  |  |  |  |

#### **Service Details for Inpatient Process Types**

Inpatient M/S, BH Inpatient, BH PRTF, Hospice, Retro BH Inpatient, Retro BH PRTF, Retro Hospice and Retro Inpatient M/S

- Inpatient Process Type authorizations can have up to 27 service lines.
- For hospital inpatient concurrent reviews that are greater than 27 lines, beginning at what would be line 28, please start a new PA with the next day's date following the "through" date from line 27.

For example:

- Line 27: 1/1 to 1/4
- Line 28 of new PA: 1/5

This is **only** for concurrent review PAs with more than 27 lines.

**Note:** Please remember that only one (1) PA is allowed per claim. If you have more than one PA, please split bill the claim if it is for one continuous stay.

- Revenue codes are searchable.
  - Enter the first three numbers, or description of the code to use the predictive search.
- Enter the requested From Date. The Through date will automatically be calculated when the service line is added to the PA by clicking the "Add Service" button.
  - The Through date will be based on the # of Days requested without the addition of a day for the Date of Discharge
  - Service lines with overlapping dates are not allowed.
- The Medical Justification field allows up to 6000 characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;\_%/\=&#\*\$^@.
- If your National Provider Identifier (NPI) is tied to multiple provider types, i.e., 10, 11 and 12, 20, please enter the provider type associated with the authorization request in the medical justification field.
- Click "Add Service" button to add the service line to the PA
- Use the Copy link to copy the service line information to the next line.
- Use the Remove link to remove any service lines added in error.

| Required | fields | are marked | with a | red | asterisk ( | *) |
|----------|--------|------------|--------|-----|------------|----|
|----------|--------|------------|--------|-----|------------|----|

| Ser   | vice Details                           |                  |                           |   |              | =                 |
|-------|--|------------------|---------------------------|---|--------------|-------------------|
| Clic  | k '+' to view or ו                     | update the detai | ils of a row. Click '-' 1 | to collapse the row. Click Copy to copy or Remove to remove the entire row. |              |                   |
|       | Line #                                 | From Date        | Through Date              | Code  | # of<br>Days | Action            |
| ÷     | 1                                      | 06/01/2017       | 06/03/2017                | 0121-Room & Board - Semi-Private 2 beds - Med/Surg/OB                       | 3            | Copy   Remove     |
| ΞC    | lick to collapse.                      |                  |                           |   |              |                   |
| *     | *From Date e Code Type Revenue *Code e |                  |                           |   |              |                   |
| د<br> | *Medical<br>lustification              |                  |                           |   |              | $\langle \rangle$ |
|       | Add                                    | Service Ca       | ncel Service              |   |              |                   |

#### Service Details for Medical Non Inpatient Process Types

ABA, ADHC, Audiology, BH Outpatient, BH PHP/IOP, BH Rehab, DME, Home Health, Hospice, Ocular, Outpatient M/S, PCS Annual Update, PCS Informational Cancel, PCS Initial, PCS One-Time, PCS Significant Change, PCS SDS, PCS Temporary Auth, PCS Transfer, Retro ABA, Retro Audiology, Retro BH Outpatient, Retro BH PHP/IOP, Retro BH Rehab, Retro DME, Retro Hospice, Retro Home Health, Retro Ocular, and Retro Outpatient M/S

- Non Inpatient Process Type authorizations can have up to 27 service lines.
- CPT/HCPCS codes are searchable.
  - Enter the first three numbers or description of the code to use the predictive search.
- Enter the requested "From Date." The "To Date" is optional but can be used to request a date range.
- Modifiers If applicable, up to four modifiers can be entered.
- Enter the number of units for the service being requested.
- (Optional) Frequency drop-down list that only appears for ADHC and PCS Process Types. If applicable, select the frequency of the service being requested.
- The Medical Justification field allows up to 6000 characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;\_%/\=&#\*\$^@.
- If your National Provider Identifier (NPI) is tied to multiple provider types, i.e., 10, 11 and 12, 20, please enter the provider type associated with the authorization request in the medical justification field.
- Click "Add Service" button to add the service line to the PA.
- Use the Copy link to copy the service line information to the next line.
- Use the Remove link to remove any service lines added in error.

| Se   | vice Details              |                 |                       |  |                    |               |             |       | -           |
|------|---------------------------|-----------------|-----------------------|--|--------------------|---------------|-------------|-------|-------------|
| Clic | k '+' to view o           | r update the de | tails of a row. Click | '-' to collapse the row. Click Copy to | o copy or <b>R</b> | to remove the | entire row. |       |             |
|      | Line #                    | From Date       | To Date               | Cod                                    | le                 |               | Modifiers   | Units | Action      |
| ÷    | 1                         | 06/01/2017      | 06/30/2017            | 97010-Hot or cold packs therapy        |                    |               | GO          | 10    | Copy Remove |
| Ξ (  | Click to collapse         | з.              |                       |  |                    |               |             |       |             |
| *    | From Date 🔒               |                 | To Da                 | te e 🖸 📰 Ca                            | ode Type           | CPT/HCPCS     | *Code 🔒     |       |             |
|      | Modifiers 0               |                 |                       |  | ] [                |               |             |       |             |
|      |                           |                 |                       |  | Ī                  |               |             |       |             |
|      | *Units                    |                 | Freque                | ency 🗸 🗸                               |                    |               |             |       |             |
|      | *Medical<br>Justification |                 | -                     |  |                    |               |             |       | ~           |
|      | Justification             |                 |                       |  |                    |               |             |       | ~           |
|      |                           |                 |                       |  |                    |               |             |       |             |
|      |                           |                 |                       |  |                    |               |             |       |             |
|      | Ad                        | d Service       | Cancel Service        |  |                    |               |             |       |             |
|      |                           |                 |                       |  |                    |               |             |       |             |

#### **Service Details for Dental Process Types**

Dental, Dental Orthodontia, Retro Dental, and Retro Dental Orthodontia

- Dental Process Type authorizations can have up to 27 service lines.
- CPT/HCPCS and CDT codes are searchable.
  - Enter the first three numbers or description of the code to use the predictive search.
- Enter the requested "From Date." The "To Date" is optional, but can be used to request a date range.
  - o If a "To Date" is entered, it can't exceed more than 365 days from the "From Date."
- Modifiers If applicable, up to four modifiers can be entered.
- Enter the number of units for the service being requested.
- Tooth Number drop-down list to select the tooth number of the service being requested.
- Tooth Surface drop-down list to select the tooth surface of the service being requested.
- Oral Cavity Area drop-down list to select the oral cavity area of the service being requested.
- Requested Dollars If applicable, enter a requested dollar amount.
- The Medical Justification field allows up to 6000 characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+::\_%/\=&#\*\$^@.
- Click "Add Service" button to add the service line to the PA
- Use the Copy link to copy the service line information to the next line.
- Use the Remove link to remove any service lines added in error.

| Se   | rvice Details             |                  |                        |  |                  |                    |       | -             |
|------|---------------------------|------------------|------------------------|--|------------------|--------------------|-------|---------------|
| Clic | k '+' to view o           | or update the de | etails of a row. Click | c '-' to collapse the row. Click Copy to copy or Rem | ove to remove th | e entire row.      |       |               |
|      | Line #                    | From Date        | To Date                | Code   | Modifiers        | Tooth Number       | Units | Action        |
| ÷    | 1                         | 06/01/2017       | 06/01/2017             | D1110-Dental prophylaxis adult                       |                  | 08-Central incisor | 1     | Copy   Remove |
| Ξ (  | Click to collaps          | e.               |                        |  |                  |                    |       |               |
| *    | From Date 🔒               |                  | To Da                  | ate e *Code Type CF                                  | T/HCPCS          | *Code 0            |       |               |
|      | Modifiers 0               |                  |                        |  |                  |                    |       |               |
|      |                           |                  | -                      |  |                  |                    |       |               |
|      | *Units                    |                  |                        |  |                  |                    |       |               |
| To   | oth Number                |                  | ~                      | Tooth Surface 🗸                                      | ~                | ~                  | ~     | ~             |
|      | Oral Cavity<br>Area       |                  | ~                      |  |                  |                    |       |               |
|      | Requested<br>Dollars      |                  |                        |  |                  |                    |       |               |
|      | *Medical<br>Justification |                  |                        |  |                  |                    |       | ~             |
|      |                           |                  |                        |  |                  |                    |       | ~             |
|      |                           | L                |                        |  |                  |                    |       |               |
|      | Ac                        | d Service        | Cancel Service         |  |                  |                    |       |               |

#### Attachments

Attachments are required for all prior authorization requests. Requests are not considered submitted unless there is an attachment. If an attachment is added at a later time, the request will be considered submitted at the time the attachment is added.

To include attachments electronically with a prior authorization request:

- Transmission Method Electronic Only is selected by default
- Upload File click "Browse" button and locate file to be attached and click to attach
- Attachment type select from the drop-down box the type of attachment being sent
- Select the "ADD" button to attach your file
- Repeat for additional attachments if needed (Note: the combined size of all attachments cannot exceed 4 MB)
- To remove any attachments that were attached incorrectly, use the Remove link

Note: Attachment section is required to be completed and at least one attachment is required.

Required fields are marked with a red asterisk (\*)

| Attack  | Attachments -   |   |                    |  |  |  |
|---------|---|---|--------------------|--|--|--|
| To incl | To include an attachment electronically with the prior authorization request, browse and select the attachment, select an Attachment Type and then click on the Add button. |   |                    |  |  |  |
| Prior A | uthorization Forms  |   |                    |  |  |  |
|         | will not be sending an attachment electronically, b<br>t, select the appropriate Transmission Method and  | ut you have information about files that were sent using another method, such as by fax or tha<br>enter all the fields displayed. | t are available on |  |  |  |
| Click t | he <b>Remove</b> link to remove the entire row.   | 1   |                    |  |  |  |
|         | Transmission Method   | File  | Action             |  |  |  |
| ÷       | EL-Electronic Only  | FA-1.pdf (1018K)  | <u>Remove</u>      |  |  |  |
| - Click | c to collapse.  |   |                    |  |  |  |
| *Tr     | *Upload File<br>*Attachment Type  | Browse  |                    |  |  |  |
|         | Add <u>Cancel</u>   |   |                    |  |  |  |

To submit dental prior authorization x-rays or molds that do not allow for electronic submission by mail:

#### Mail attachments to:

Nevada Medicaid

Attention: "Dental PA"

PO BOX 30042

Reno, NV 89520-3042

#### **Unsaved Data Warning**

For a new or resubmitted prior authorization request, when at least one service line has been entered and there is another service line added but not saved by clicking the "Add Service" button before clicking the "Submit" button, then the following error message will be displayed:



#### **Finalizing a Prior Authorization**

Once all of the required information, service details lines, and attachment information has been added, click the "Submit" button to go to the Confirm Authorization page. This page contains all of the authorization details. Review the information for accuracy. Use the "Back" button to return to the Create Authorization page if errors are present. After all of the information has been reviewed, select

the "Confirm" button to send your authorization for processing.

| Со        | nfirm Author                   | ization           |                                      |   |                          |              | ?                  |  |
|-----------|--------------------------------|-------------------|--------------------------------------|---|--------------------------|--------------|--------------------|--|
|           |                                |                   |                                      |   |                          | Expand       | All   Collapse All |  |
| Re        | questing Prov                  | vider Informat    | ion                                  |   |                          |              | +                  |  |
| Re        | cipient Inform                 | nation and Pro    | cess Type                            |   |                          |              | +                  |  |
| Re        | ferring Provid                 | der Informatio    | n                                    |   |                          |              | +                  |  |
| Se        | Service Provider Information + |                   |                                      |   |                          | +            |                    |  |
|           |                                |                   |                                      |   |                          | Expand       | All   Collapse All |  |
| Dia       | agnosis Infor                  | mation            |                                      |   |                          |              | -                  |  |
| P         | lease note that                | t the 1st diagnos | sis entered is co                    | nsidered to be the principal (primary) Diagnosis Code.        |                          |              |                    |  |
|           |                                | Diagnosis Ty      | pe                                   | Diagnosis Code  |                          |              |                    |  |
| ICD-10-CM |                                |                   | 116-TUBERCULOUS PNEUMONIA (ANY FORM) |   |                          |              |                    |  |
|           |                                |                   |                                      |   |                          |              |                    |  |
| Se        | rvice Details                  |                   |                                      |   |                          |              |                    |  |
|           | Line #                         | From Date         | To Date                              | Code  |                          | Modifiers    | Units              |  |
| ÷         | 1                              | 04/19/2017        | 04/28/2017                           | Revenue 0121-Room & Board - Semi-Private 2 beds - Med/Surg/OB |                          |              | 10                 |  |
| Att       | tachments                      |                   |                                      |   |                          |              | -                  |  |
|           | Trans                          | mission Metho     | bd                                   | File  | Atta                     | achment Type |                    |  |
| EL-E      | Electronic Only                |                   |                                      | Medical Records.pdf (1018K)                                   | M1-Medical Record Attach | ment         |                    |  |
|           | Ba                             | ack               |                                      |   | Co                       | onfirm       | el                 |  |

#### **Authorization Receipt Page**

The Authorization Receipt page will display the Authorization Tracking number; this number is used to track your authorization in the portal.

| Authorization Receipt   | ? |
|---|---|
| Your Authorization Tracking Number 200002 was successfully submitted.   |   |
| Click <b>Print Preview</b> to view authorization details and receipt.<br>Click <b>Copy</b> to copy member data or authorization data.<br>Click <b>New</b> to create a new authorization for a different member. |   |
| General Authorization Receipt Instructions  |   |
| Print Preview Copy New  |   |

#### **Print Preview**

- Opens new window with all of the authorization information viewable
- Printable page with date and time stamp

#### Сору

• Copy recipient data or authorization data to a new authorization

#### New

• Create a new authorization for a different recipient

#### **Copying an Authorization**

The ability to copy an authorization, by recipient or service, is available on the authorization receipt page, after successfully submitting an authorization.

| Authorization Receipt   | ? |
|---|---|
| Your Authorization Tracking Number 200002 was successfully submitted.   |   |
| Click <b>Print Preview</b> to view authorization details and receipt.<br>Click <b>Copy</b> to copy member data or authorization data.<br>Click <b>New</b> to create a new authorization for a different member.<br>General Authorization Receipt Instructions |   |
| Print Preview Copy New  |   |

#### Copy authorizations by Member Data

- You can copy an authorization for an existing recipient when requesting a new service.
- Only the recipient data is copied for the copy request.

| Copy Data  | ?  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Select the information you would like to have copied to the new authorization. Press Copy to initiate the new authorization request and continue entering authorization information. |  |  |  |  |  |  |
| Member Data<br>Copy the member data to a new authorization request.  | O Authorization Data<br>Copy authorization data to a different member. |  |  |  |  |  |
| Copy Cancel  |  |  |  |  |  |  |

#### Create Authorization:

• Review pre-populated recipient data

- Select process type
- Enter provider information
- Enter all required data
- Add attachments
- Click Submit
- Review all information
- Select Confirm
- Authorization Receipt page

#### Copy authorizations by Authorization Data

- You can copy an authorization by service, so a specialist can submit authorizations for similar services but for a different recipient.
- All of the authorization data is copied with the exception of the recipient data and the attachments section.

| Copy Data  |  | ? |  |  |  |
|--|--|---|--|--|--|
| Select the information you would like to have copied to the new authorization. Press Copy to initiate the new authorization request and continue entering authorization information. |  |   |  |  |  |
| O Member Data<br>Copy the member data to a new authorization request.  | Authorization Data<br>Copy authorization data to a different member. |   |  |  |  |
| Copy Cancel  |  |   |  |  |  |

#### Create Authorization:

- Enter recipient data
- Review all pre-populated data
- Add attachments
- Select submit
- Review all information
- Select Confirm
- Authorization Receipt page

### 4.7. Submitting Additional Information

If you have submitted a PA request via the PWP, but need to submit additional information such as:

- Requests for additional services
- Attachments that were not submitted with original PA submission
- FA-29 Prior Authorization Data Correction Form
- FA-29A Request for Termination of Service

Resubmission process:

- 1. Search for the PA using the View Authorization Search page
- 2. Click on the Authorization Tracking Number in the Search Results grid
- 3. Click the "Edit" button on the View Authorization Response page.
- 4. The PA is re-opened, new diagnosis codes, service details, and/or attachment can be added.
  - Changes cannot be made to previously submitted information. If you need to update previously submitted information, attach the FA-29 Prior Authorization Data Correction Form to the PA that needs to be updated.

| View Authorization Response for Ja   | ne Doe Smith       |        |   | Bac                 | k to View Auth                      | orization Status   | ?   |
|--------------------------------------|--------------------|--------|---|---------------------|-------------------------------------|--------------------|-----|
| Authorization Tracking #             | 1000000121         |        | Process Type Outpt M/S  |                     |                                     |                    |     |
|                                      |                    |        |   |                     | Expa                                | and All   Collapse | All |
| Requesting Provider Information      |                    |        |   |                     |                                     |                    | +   |
| Recipient Information                |                    |        |   |                     |                                     |                    | +   |
| Referring Provider Information       |                    |        |   |                     |                                     |                    | +   |
| Diagnosis Information                |                    |        |   |                     |                                     |                    | +   |
| Service Provider / Service Details I | nformation         |        |   |                     |                                     |                    | -   |
| Provider ID 1                        | 9.                 |        | ID Type NPI Name Plano Inc  | dependent H         | lospital                            |                    |     |
| From Date To Date Units              | Remaining<br>Units | Amount | Code  | Medical<br>Citation | Decision /<br>Date                  | Reason             |     |
| 04/01/2017 04/30/2017 3              | -                  | -      | CPT/HCPCS 77261-Therapeutic radiology treatment<br>planning; simple | View                | Certified In<br>Total<br>04/30/2017 | -                  |     |
|                                      |                    |        |   |                     |                                     |                    | -   |
| Edit View Provi                      | der Request        |        |   |                     | Print Pre                           | eview              |     |

- 5. Once the new information has been added to the PA, click on the "Resubmit" button to review the PA information
- 6. Click the "Confirm" button to resubmit the PA.
- 7. The Authorization Tracking Number will remain the same.

### 4.8. Checking prior authorization status

Logged-in users are able to inquire on the status of any Prior Authorization (PA) request.

To check status of a PA:

1. After logging in, click the **Care Management** tab at the top of the page. You will be directed to the Authorizations page.



2. Click **View Status of Authorizations**. You will be directed to the View Authorization Status page. Two tabs will be displayed.



3. The Prospective Authorizations tab displays a list of authorizations with dates of service starting with the current date going forward, by either the requesting or servicing provider. If there are no authorizations to view, you will see the following page.

|            | View Authorization Status   |
|------------|---|
| $\int_{3}$ | Prospective Authorizations Search Options   |
| Ċ          | Prospective authorizations identifying you as the Requesting or Servicing Provider are listed below. These results include the first (20) authorizations with a beginning Services Date of today or greater. Click the Authorization Tracking Number to view the authorization response details or select the Search Options tab to search for a different authorization. |
|            | There are no authorizations to show.  |

If there are authorizations to view, they will be listed under Prospective Authorizations. You can click on the column heading to sort the view of the last 20 authorizations by Authorization Tracking Number, Service Date, Recipient Name, Recipient ID, Authorization Type, Requesting Provider, or Servicing Provider.

To view authorizations:

(

1. Click the Authorization Tracking Number to get the PA for the member listed.

| View Authorization Status   |                       |                |              |                 |  |                    |
|---|-----------------------|----------------|--------------|-----------------|--|--------------------|
| Prospective Authorizations  | Search Options        |                |              |                 |  |                    |
|   | today or greater. Cli |                |              |                 | se results include the first (20)<br>rization response details or se |                    |
| Prospective Authorizat  | tions                 |                |              |                 |  |                    |
| Prospective Authorizat<br>Authorization Tracking<br><u>Number</u> | ions                  | Recipient Name | Recipient ID | Process<br>Type | Requesting Provider  | Servicing Provider |

### 2. Click "Expand All" or the " " icons to view the full PA details.

| v | iew Authoriz  | ation Respon  | ise for Jar      | e Doe Smith        |        |   | Bac                 | k to View Auth                      | orization Status   | ?   |
|---|---------------|---------------|------------------|--------------------|--------|---|---------------------|-------------------------------------|--------------------|-----|
|   | Autho         | rization Trac | <b>king #</b> 10 | 00000121           |        | Process Type Outpt M/S  |                     |                                     | and All   Collapse | All |
| R | equesting Pr  | ovider Inforr | nation           |                    |        |   |                     |                                     | [                  | +   |
| R | ecipient Info | rmation       |                  |                    |        |   |                     | $\sim$                              | [                  | +   |
| R | eferring Prov | vider Informa | ation            |                    |        |   |                     |                                     | [                  | +   |
| D | iagnosis Info | ormation      |                  |                    |        |   |                     |                                     | [                  | +   |
| s | ervice Provid | ler / Service | Details In       | formation          |        |   |                     |                                     | [                  | -   |
|   |               | Provid        | er ID 119        | h                  |        | ID Type NPI Name Plano Inc  | dependent H         | lospital                            |                    |     |
|   | From Date     | To Date       | Units            | Remaining<br>Units | Amount | Code  | Medical<br>Citation | Decision /<br>Date                  | Reason             |     |
|   | 04/01/2017    | 04/30/2017    | 3                | -                  | -      | CPT/HCPCS 77261-Therapeutic radiology treatment<br>planning; simple | View                | Certified In<br>Total<br>04/30/2017 | -                  |     |
|   |               |               |                  |                    |        |   |                     |                                     |                    | -   |
|   |               | Edit Vie      | ew Provid        | er Request         |        |   |                     | Print Pre                           | eview              |     |

3. Durable Medical Equipment (DME) and Dental providers may view the remaining units and/or dollar amount balance in the PA details.

| Martin Martin Adden | ation Respons  | Section Colorido       |                    | -                   |   |                     |                      | uthorization Statu                       |
|---------------------|----------------|------------------------|--------------------|---------------------|---|---------------------|----------------------|--|
| Autho               | rization Track | ing # 32               | 171930002          |                     | Process Type DME  |                     | -                    |  |
| auestina Pro        | ovider Inform  | ation                  |                    |                     |   |                     | E                    | xpand All   Collap                       |
| cipient Info        |                |                        |                    |                     |   |                     |                      |  |
|                     |                |                        |                    |                     |   |                     |                      |  |
| ferring Prov        | ider Informat  | ion                    |                    |                     |   |                     |                      |  |
| agnosis Info        | rmation        |                        |                    |                     |   |                     |                      |  |
| rvice Provid        | er / Service D | etails Info            | ormation           |                     |   |                     |                      |  |
|                     | 2003/2001/202  | r ID 1124<br>tion 28-0 | 0.77               |                     | <b>) Type</b> NPI<br>1870 W WILLIAMS AVE, FALLON, Nevada, 8 | 9406-2648           |                      |  |
| From Date           | To Date        | Units                  | Remaining<br>Units | Remaining<br>Amount | Code  | Medical<br>Citation | Decision /<br>Date   | Reason                                   |
| 07/12/2017          | 10/12/2017     | 3                      | 0                  | \$150.00            | CPT/HCPCS E0601-Cont airway pressure<br>device              | View                | Pended<br>07/12/2017 | Requested<br>Information Not<br>Received |

By expanding the page, you can view:

- 1. Requesting Provider Information
- 2. Recipient Information
- 3. Diagnosis Information
- 4. Service Provider/Service Details Information
- 5. To view full page in printable format, click the "Print Preview" box that will appear at the bottom of the page.

| V        | /iew Authoriz   | ation Respon   | se for N  | IARIA THOMA                | S                   |  |                     |                                    | <b>Back to View Authorization Status</b>  |
|----------|-----------------|----------------|-----------|----------------------------|---------------------|--|---------------------|------------------------------------|---|
|          | Autho           | rization Trac  | king #    | 45201880002                |                     |  | Process T           | ype PCS SIG                        | NIFICANT CHANGE   |
| <u>۱</u> |                 |                |           |                            |                     |  |                     |                                    | Expand All   Collapse   |
|          | Requesting Pr   | ovider Inforn  | nation    |                            |                     |  |                     |                                    |   |
|          |                 | Provide        | er ID 1   | 659                        |                     | ID Type NPI                                    |                     |                                    |   |
|          |                 | Service Loca   | ntion 1   | 1-INPATIENT H              | OSPITAL-2170        | SOUTH AVE, NULL, SOUTH                         | H LAKE TAH          | HOE, CALIFORI                      | NIA, 96150-7026   |
| ) R      | Recipient Info  | rmation        |           |                            |                     |  |                     |                                    |   |
|          |                 | De siste       |           |                            |                     |  |                     |                                    |   |
|          |                 |                |           | 1111111111<br>IARIA THOMAS |                     |  |                     |                                    |   |
|          |                 |                |           | 1/01/1980                  |                     |  |                     |                                    |   |
|          |                 |                |           |                            |                     |  |                     |                                    |   |
| R        | Referring Prov  | ider Informa   | tion      |                            |                     |  |                     |                                    |   |
|          |                 | Provide        | er ID 1   | 659777                     |                     | ID Type NPI                                    |                     | Name INP                           | ATIENT HOSPITAL   |
| ) D      | Diagnosis Info  | rmation        |           |                            |                     |  |                     |                                    |   |
| P        | lease note that | the 1st diagn  | osis ente | ered is consider           | ed to be the p      | rincipal (primary) Diagnosi                    | s Code.             |                                    |   |
|          |                 | Di             | iagnosi   | 5 Туре                     |                     |  |                     | Diag                               | jnosis Code   |
|          |                 |                | ICD-10    | -CM                        |                     | R69-Illness, unspeci                           | ified               |                                    |   |
| )        | Service Provid  | er / Service I | Details   | Information                |                     |  |                     |                                    |   |
|          |                 |                |           |                            |                     |  |                     |                                    |   |
|          |                 | Provide        | er ID 1   | 154492                     |                     | ID Type NPI                                    |                     |                                    |   |
|          |                 | Service Loca   | ntion 3   | 0-HOME HEALT               | H CARE SPECI        | ALISTS-STE A, 160 E HOR                        | IZON DR, H          | HENDERSON, I                       | NEVADA, 89015-0000  |
|          | From Date       | To Date        | Units     | Remaining<br>Units         | Remaining<br>Amount | Code   | Medical<br>Citation | Decision /<br>Date                 | Reason  |
|          | 07/06/2020      | 12/31/2020     | 100       | 100                        | -                   | CPT/HCPCS 0001F-<br>HEART FAILURE<br>COMPOSITE | <u>View</u>         | Certified<br>Partial<br>07/06/2020 | Product/service/procedure delivery pattern (e.g.,<br>units, days, visits, weeks, hours, months) |
|          |                 |                |           |                            |                     |  |                     |                                    | $\left(\begin{array}{c}5\end{array}\right)$   |
|          |                 | Edit Vie       | w Prov    | ider Request               |                     |  |                     |                                    | Print Preview   |
|          |                 |                |           |                            | -                   |  |                     |                                    |   |

An additional small page will display giving you a printable view. Click "Print" for printing option.

| Authorizatio                                   | on Tracking #  | 45201880002    |                         |                     | Process                                    | Type PCS SIGNIFIC               | CANT CHANGE   |
|--|--|----------------|-------------------------|---------------------|--|---------------------------------|---|
| questing Prov                                  | vider Informati                                      | on             |                         |                     |  |                                 |   |
| Prov   | rider ID 16597                                       | 77             | ID Typ<br>NT HOSPITAL-2 |                     | AVE, NULL, SOUTH LAKE TAHOE                | , CALIFORNIA, 9615              | 0-7026  |
| cipient Inforn                                 | nation   |                |                         |                     |  |                                 |   |
| Re   | ecipient ID 11111<br>Acipient MARIA<br>Andrew 01/01, | THOMAS         |                         |                     |  |                                 |   |
| ferring Provid                                 | ler Informatior                                      | ı              |                         |                     |  |                                 |   |
|  | ovider ID 1659                                       | 9777944        | ID Ty                   | vpe NPI             | Nan  | ne INPATIENT HOSE               | PITAL   |
| agnosis Infor                                  |  |                |                         |                     |  |                                 |   |
| ase note that t                                |  | osis Type      | sidered to be tr        | ie principal (j     | primary) Diagnosis Code.                   | Diagnosis Co                    | de  |
|  |  | D-10-CM        |                         | R6                  | 9-Illness, unspecified                     |                                 |   |
| rvice Provide                                  | / Service Det  | ails Informat  | ion                     |                     |  |                                 |   |
|  | ovider ID 1154<br>Service Locatio                    |                | EALTH CARE SP           |                     | STE A, 160 E HORIZON DR, HEN               | IDERSON, NEVADA, 8              | 39015-0000  |
| From Date                                      | To Date  | Units          | Remaining<br>Units      | Remaining<br>Amount | Code                                       | Decision / Date                 | Reason  |
| 07/06/2020                                     | 12/31/2020   | 100            | 100                     | -                   | CPT/HCPCS 0001F-HEART<br>FAILURE COMPOSITE | Certified Partial<br>07/06/2020 | Product/service/procedure delivery<br>pattern (e.g., units, days, visits, weeks<br>hours, months) |
| Medical Citat<br>7773 - Lack o<br>Notes To Pro | f documentation                                      | to support car | egiver cannot p         | erform brond        | hial drainage treatment.                   |                                 |   |

- 6. You can also print using View Provider Request displayed on the View Authorization Response page. The View Provider Request page will display all of the dates of service and units requested by the provider.
- 7. To check status of another PA, click "Back to View Authorization Status."

|   |               |               |           |                    |                     |  |                     | (                                  | 8          |   |
|---|---------------|---------------|-----------|--------------------|---------------------|--|---------------------|------------------------------------|------------|---|
| V | iew Authoriz  | ation Respon  | se for M  | IARIA THOMA        | s                   |  |                     |                                    | $\bigcirc$ | Back to View Authorization Status ?   |
|   | Autho         | rization Trac | king #    | 45201880002        |                     |  | Process T           | ype PCS SIG                        | NIFICANT C | HANGE   |
|   |               |               |           |                    |                     |  |                     |                                    |            | Expand All   Collapse All   |
| R | equesting Pr  | ovider Inforn | nation    |                    |                     |  |                     |                                    |            | +   |
| R | ecipient Info | rmation       |           |                    |                     |  |                     |                                    |            | +   |
| R | eferring Prov | vider Informa | tion      |                    |                     |  |                     |                                    |            | +   |
| D | iagnosis Info | ormation      |           |                    |                     |  |                     |                                    |            | +   |
| s | ervice Provid | er / Service  | Details I | Information        |                     |  |                     |                                    |            | Ξ   |
|   |               |               |           |                    |                     |  |                     |                                    |            |   |
|   |               | Provid        | er ID 1   | 1544               |                     | ID Type NPI                                    |                     |                                    |            |   |
|   |               | Service Loca  | ation 30  | D-HOME HEALT       | H CARE SPECI        | IALISTS-STE A, 160 E HOR                       | IZON DR, H          | HENDERSON, I                       | NEVADA, 89 | 015-0000  |
|   | From Date     | To Date       | Units     | Remaining<br>Units | Remaining<br>Amount | Code   | Medical<br>Citation | Decision /<br>Date                 |            | Reason  |
|   | 07/06/2020    | 12/31/2020    | 100       | 100                | -                   | CPT/HCPCS 0001F-<br>HEART FAILURE<br>COMPOSITE | View                | Certified<br>Partial<br>07/06/2020 |            | ervice/procedure delivery pattern (e.g.,<br>days, visits, weeks, hours, months) |
|   |               |               |           |                    |                     |  |                     |                                    |            |   |
|   |               | Edit Vie      | ew Prov   | ider Request       | 7                   |  |                     |                                    |            | Print Preview   |

#### **Medical Citation**

If there is medical citation or notes to the provider, a View link will be displayed in the Medical Citation Column.

To view the medical citation and notes to provider, click the "View" link.

| View Authorization Respor  | ise for M | ARIA THOMA         | s                   |  |                     |                                    | Back to View Authorization Status ?   |
|----------------------------|-----------|--------------------|---------------------|--|---------------------|------------------------------------|---|
| Authorization Trac         | king #    | 45201880002        |                     |  | Process T           | ype PCS SIG                        | NIFICANT CHANGE   |
|                            |           |                    |                     |  |                     |                                    | Expand All   Collapse All   |
| Requesting Provider Inform | nation    |                    |                     |  |                     |                                    | +   |
| Recipient Information      |           |                    |                     |  |                     |                                    | ÷   |
| Referring Provider Informa | tion      |                    |                     |  |                     |                                    | ÷   |
| Diagnosis Information      |           |                    |                     |  |                     |                                    | +   |
| Service Provider / Service | Details I | information        |                     |  |                     |                                    | Ξ   |
|                            |           |                    |                     |  |                     |                                    |   |
| Provid                     | er ID 11  | 15449              |                     | ID Type NPI                                    |                     |                                    |   |
| Service Loc                | ation 30  | -HOME HEALT        | H CARE SPEC         | IALISTS-STE A, 160 E HOR                       | IZON DR, I          | HENDERSON, I                       | NEVADA, 89015-0000  |
| From Date To Date          | Units     | Remaining<br>Units | Remaining<br>Amount | Code   | Medical<br>Citation | Decision /<br>Date                 | Reason  |
| 07/06/2020 12/31/2020      | 100       | 100                | -                   | CPT/HCPCS 0001F-<br>HEART FAILURE<br>COMPOSITE | <u>View</u>         | Certified<br>Partial<br>07/06/2020 | Product/service/procedure delivery pattern (e.g.,<br>units, days, visits, weeks, hours, months) |
|                            |           |                    |                     |  |                     |                                    |   |
| Edit Vi                    | ew Provi  | ider Request       |                     |  |                     |                                    | Print Preview   |

| View Authorizat  | ion Response f           | for MARIA TH                   | IOMAS              |                     |  |                     | Ba                              | ck to View Authorization Status ?  |
|------------------|--------------------------|--------------------------------|--------------------|---------------------|--|---------------------|---------------------------------|--|
| Authori          | zation Tracking          | <b>g #</b> 4520188             | 0002               |                     | Pro  | cess Type PC        | S SIGNIFICANT CHA               | NGE  |
|                  |                          |                                |                    |                     |  |                     |                                 | Expand All   Collapse All  |
| Requesting Prov  | vider Informati          | on                             |                    |                     |  |                     |                                 | +  |
| Recipient Inform | nation                   |                                |                    |                     |  |                     |                                 | +  |
| Referring Provid | ler Information          | า                              |                    |                     |  |                     |                                 | +  |
| Diagnosis Inform | nation                   |                                |                    |                     |  |                     |                                 | +  |
| Service Provide  | r / Service Det          | ails Informat                  | ion                |                     |  |                     |                                 | -  |
|                  |                          |                                |                    |                     |  |                     |                                 |  |
|                  | Provider I               | D 115449                       |                    | ID Type             | NPI  |                     |                                 |  |
| 5                | Service Locatio          | n 30-HOME H                    | IEALTH CARE SI     | PECIALISTS-ST       | E A, 160 E HORIZO                                | N DR, HENDER        | SON, NEVADA, 8901               | 5-0000   |
| From Date        | To Date                  | Units                          | Remaining<br>Units | Remaining<br>Amount | Code   | Medical<br>Citation | Decision / Date                 | Reason   |
| 07/06/2020       | 12/31/2020               | 100                            | 100                | -                   | CPT/HCPCS<br>0001F-HEART<br>FAILURE<br>COMPOSITE | <u>Hide</u>         | Certified Partial<br>07/06/2020 | Product/service/procedure delivery<br>pattern (e.g., units, days, visits,<br>weeks, hours, months) |
| Notes To Pro     | f documentation<br>vider | to support car<br>Provider Req |                    | perform bronchi     | al drainage treatm                               | ent.                |                                 | Print Preview  |

#### Search Options Tab:

You also have the ability to search for specific authorizations by clicking on the Search Options tab instead of the Prospective Authorizations tab.

To search for authorizations under the View Authorization Status, enter at least one of the following:

- 1. Authorization Information
  - Authorization Tracking Number
  - Day Range or Service Date

#### -OR-

#### 2. Status Information

- o Select a status from the Status drop-down list
- $\circ$   $\;$  When searching using status you will have to also enter at least one of the following:
  - Authorization Tracking Number
  - Day Range or Service Date
  - Recipient Information
  - Provider Information
- Please allow up to one hour after the time of your PA submission before trying to search using "Status Information."

-OR-

3. Enter at least one of the following: Recipient Information

- Recipient ID
- o Birth Date
- o Last Name
- o First Name
- o If birth date or first name is entered, then member ID and/or last name must also be entered.

#### -OR-

- 4. Enter the following: **Provider Information** 
  - o Provider ID
  - o ID Type
  - Servicing/Referring Provider selection

To search by Provider Information, you can search for servicing/rendering provider by clicking on the magnifying glass icon  $\Im$ . Clicking on the magnifying glass will take you to the Provider Search page.

5. After the search criteria has been entered, click the "Search" button.

|                | ۷                      | iew Authorization Status   |   |
|----------------|------------------------|--|---|
|                | F                      | Prospective Authorization Search Options   |   |
|                |                        | Enter at least one of the following fields to search for an authorization.   |   |
| $\overline{1}$ | $\mathbf{Y}$           | Authorization Information  | - |
| $\checkmark$   | 1                      | Authorization Tracking Number  |   |
|                |                        |  |   |
|                |                        | Select a Day Range or specify a Service Date Day Range Last 30 days OR Service Date                                    |   |
| $\frac{1}{2}$  | $\backslash$           |  | _ |
| 2              | $\boldsymbol{\lambda}$ | Status Information   | _ |
|                |                        | Select status to return authorization service lines with the chosen status.  |   |
|                |                        | Status 🗸   |   |
| 3              | )                      | Recipient Information  |   |
| $\checkmark$   | 1                      | Member information is not mandatory. You can either enter the Member ID; or the Last Name, First Name, and Birth Date. |   |
|                |                        | Recipient ID Birth Date 0  |   |
|                |                        | Last Name First Name   |   |
| $\overline{4}$ | $\backslash$           |  | _ |
| Ĵ              | $\boldsymbol{I}$       | Provider Information   |   |
|                |                        | Provider ID ID Type V  |   |
|                |                        | This Provider is the <ul> <li>Servicing Provider on the Authorization</li> </ul>                                       |   |
|                |                        | O Referring Provider on the Authorization  |   |
|                |                        |  | _ |
|                |                        | (5) Search Reset (6)   |   |
|                |                        | <u> </u>   |   |

#### Search Results

The Search Results grid will display the PAs that match the search criteria or display a message that there are no results. Click on the Authorization Tracking Number to view the statuses of the individual detail lines.

Prior authorization searches done without selecting a status will not display status information in the search results. The service dates displayed in the search results are the overall service dates of the PA.

| Search Results                          |                            |                                 |                               |                 |                               |                               |
|---|----------------------------|---------------------------------|-------------------------------|-----------------|-------------------------------|-------------------------------|
| Authorization Tracking<br><u>Number</u> | Service Date 🔻             | <u>Recipient</u><br><u>Name</u> | <u>Recipient</u><br><u>ID</u> | Process<br>Type | Requesting Provider           | Servicing Provider            |
| 100000121                               | 04/01/2017 -<br>04/30/2017 | Smith, Jane Doe                 | 1                             | Outpt M/S       | Plano Independent<br>Hospital | Plano Independent<br>Hospital |

Prior Authorization searches done using status will display service lines of all PAs with the specified status. The service dates displayed in the Search Results grid are the service dates on the service line and not the overall service dates of the PA. The results will also display the service line details including the Procedure or Revenue Code.

| Search Results                     |                               |                       |  |                                 |              |                 |                                      |                                     |
|------------------------------------|-------------------------------|-----------------------|--|---------------------------------|--------------|-----------------|--------------------------------------|-------------------------------------|
| Authorization<br>Tracking Number 🔻 | <u>Service</u><br><u>Date</u> | Decision              | Procedure/Revenue Code                         | <u>Recipient</u><br><u>Name</u> | Recipient ID | Process<br>Type | <u>Requesting</u><br><u>Provider</u> | <u>Servicing</u><br><u>Provider</u> |
| 35171220004                        | 05/02/2017                    | Certified In<br>Total | CPT/HCPCS K0002-Stnd hemi<br>(low seat) whichr | LIBBY R                         | 000000       | DME             | PHARMACY                             | PHARMACY                            |
| 35171220004                        | 05/03/2017                    | Certified In<br>Total | CPT/HCPCS K0008-Cstm<br>manual wheelchair/base | LIBBY R                         | 000000       | DME             | PHARMACY                             | PHARMACY                            |

6. For additional searches, click the "Reset" button on the View Authorization Status page and enter in required information. Click "Search" button again.

## 4.9. Checking PA status through member focused viewing

The Member Focused Viewing link allows you to view a summary of all recipients' information on one page, based on the last 10 recipients previously viewed in the PWP. When you search for other recipients in PWP, the Member Focused Viewing page remains available, so you do not have to repeat searches.

To check on PA status:

1. Click Member Focused Viewing from the My Home page.



The Member Focus Search page displays two tabs. If you have previously viewed recipients, the Last Member Viewed tab displays up to the last 10 searches. If no recipients have been previously viewed, then only the Search tab displays. Selection of an individual recipient from either tab displays the Member In Focus bar at the top of the page, and summary information below, including their recent activity.

2. Click the name that is listed on the Member Focus Search page.

-OR-

3. Click the Search tab and enter in required information.

The Search tab allows you to search for recipients and select a recipient to view. When searching for recipients, you must enter complete information. Partial information will not generate a search.

| t Members Viewed | 7 1         | viewed are listed below | . Click on the member name | below to access the Me | mber Focus View. |            |
|------------------|-------------|-------------------------|----------------------------|------------------------|------------------|------------|
| Recipient ID     | 2           | Recipient               | Gender                     | Birth Date             | City             | ZIP Code   |
| XXXXXXXXXXXX     | JOHN        | SMITH                   | Male                       |                        | LAS VEGAS        | 89120-0000 |
| XXXXXXXXXX       | JANE I      | DOE                     | Female                     |                        | LAS VEGAS        | 89106-0000 |
| XXXXXXXXXXX      | <u>SUSA</u> | N JONES                 | Female                     |                        | LAS VEGAS        | 89121-0000 |
| XXXXXXXXXX       | SALLY       | <u>/ SMITH</u>          | Female                     |                        | LAS VEGAS        | 89110      |

- To avoid generating a large number of search results, you should enter as much information as possible to limit your searches.
- 4. After search criteria has been entered, click the "Search" button. The search results are displayed on the Search Results page.

| Member Focus Search   |                                |                | ? |
|---|--------------------------------|----------------|---|
| Last Members Viewed Search  |                                |                |   |
| * Indicates a required field.<br>Enter the Recipient ID or Last Nar | ne, First Name and Birth Date. |                |   |
| Recipient ID  |                                |                |   |
| Last Name   | First Name                     | Birth Date 🔒 📰 |   |
| City  | ZIP Code 🔒                     | ]              |   |
| 4 Search Rese   |                                |                |   |

5. Click the recipient's name in the search results for Member in Focus details.

| Recipient ID |             |                      |                  |           |
|--------------|-------------|----------------------|------------------|-----------|
| Last Name    |             | First Name Jane      | Birth Date 🔒 🛛 🛛 | 2/23/1954 |
| City         |             | ZIP Code 🔒           |                  |           |
| earch Result | earch Reset | e Member Focus View. |                  |           |

The recipient details show the recipient's demographics, benefit plans (if applicable), pending claims, authorizations, or no results. At the top of the page, the recipient will remain in focus even if the user checks details on another recipient.

6. Click the authorization listed under the Your Member Authorizations heading. You will be directed to the View Authorization Response page.

| ember in Focus:  |                           |   | <u>Close</u>   | <u>Member Focus</u> |
|--|---------------------------|---|----------------|---------------------|
|  | 🔹 Member Details          | Coverage Details  |                |                     |
|  | Recipient ID              | Coverage  | Effective Date | End Date            |
|  | Name<br>Birth Date        | MEDICAID FFS  | 08/22/2016     | 08/31/2016          |
|  | City                      | <ul> <li>A Constant Restantiation and Restantiation (Constant)</li> </ul> |                |                     |
|  | State                     | <ul> <li>View eligibility verification information</li> </ul>             | nation         |                     |
| A A A A A A A A A A A A A A A A A A A  | Gender                    |   |                |                     |
| 1 52 8   | Primary Language          |   |                |                     |
|  | Your Member Claims        |   |                |                     |
| Other Details  | Medical/Dental            |   |                |                     |
| Secure Correspondence<br>Review previously sent messages or<br>send new secure messages. |                           | There are no claims for this member.                                      |                |                     |
|  | Your Member Authorization | 5   |                |                     |
|  | Submit an Authorization   |   |                |                     |
| $\sim$   | Authorization #           | Servicing Provider Nar  | ne             |                     |
| ( 6  | 20000                     | MEDICAL CENTER  |                |                     |
| $\subseteq$  | 20000                     | MEDICAL CENTER  |                |                     |
|  | 20000                     | MEDICAL CENTER  |                |                     |

7. Click **Expand All** or the " ' icons to view the PA details.

|              | in Focus: MIIQV H JJXA Change ID: |            |            |  |                             |                    |                          |
|--------------|-----------------------------------|------------|------------|--|-----------------------------|--------------------|--------------------------|
|              |                                   |            |            |  |                             | Р                  | rint Preview             |
| ew Authoriz  | ation Respon                      | se for MI  | IQV JJXA   |  |                             | Back to V          | iew Authorization Status |
| Autho        | orization Tracl                   | cing # 4   | 5201870001 | Process Type 00  | TPT M/S                     | (                  | 7                        |
| questing Pr  | ovider Inform                     | ation      |            |  |                             |                    |                          |
| cipient Info | rmation                           |            |            |  |                             |                    |                          |
| ferring Prov | /ider Informa                     | tion       |            |  |                             |                    |                          |
|              |                                   |            |            |  |                             |                    |                          |
| agnosis Info | ormation                          |            |            |  |                             |                    |                          |
| -            | ormation<br>ler / Service I       | Details In | formation  |  |                             |                    |                          |
| -            | ler / Service I<br>Provide        | er ID 178  | 0821405    | ID Type NPI<br>ISTON BLVD, LAS VEGAS, NEVADA, 89146-<br>Code | 1126<br>Medical<br>Citation | Decision /<br>Date | Reason                   |

By expanding the page, you can view:

- 8. Requesting Provider information
- 9. Recipient information
- 10. Diagnosis information
- 11. Service Provider/Service Details

**Note:** The recipient is still in focus at the top of the page.

|                | ation Respon  | se for M                     | IQV JJXA                  |                     |   |                     | Back to V                          | iew Authorization Sta  |
|----------------|---------------|------------------------------|---------------------------|---------------------|---|---------------------|------------------------------------|--|
| Autho          | rization Trac | king # 4                     | 5201870001                |                     | Process Type  | UTPT M/S            |                                    |  |
| Requesting Pr  | ovider Inforn | nation                       |                           |                     |   |                     |                                    | Expand All   Colli   |
|                |               |                              | 80821405<br>-NEHA PATEL-6 | 161 W CHARLI        | ID Type NPI<br>ESTON BLVD, LAS VEGAS, NEVADA, 89146 | -1126               |                                    |  |
| Recipient Info | rmation       |                              |                           |                     |   |                     |                                    |  |
|                |               | nt ID<br>pient MI<br>Date 03 | 전 경험에 가장했는 방법             |                     |   |                     |                                    |  |
| Referring Prov | vider Informa | ition                        |                           |                     |   |                     |                                    |  |
|                | Provide       | er ID                        |                           |                     | ID Type NPI Nam                                     | e NEHA PATE         | EL .                               |  |
| Diagnosis Info |               |                              |                           |                     |   |                     |                                    |  |
|                |               | osis enter                   | ed is considere           | d to be the prin    | ncipal (primary) Diagnosis Code.                    |                     |                                    |  |
|                | D-10-CM       |                              | E1010-Type 1              | diabetes mellit     | Diagnosis Co<br>us with ketoacidosis without coma   | de                  |                                    |  |
| Service Provid |               |                              |                           |                     |   |                     |                                    |  |
|                | Provide       | er ID 17                     | 80821405                  | 161 W CHARL         | ID Type NPI<br>ESTON BLVD, LAS VEGAS, NEVADA, 89146 | -1126               |                                    |  |
| From Date      | To Date       | Units                        | Remaining<br>Units        | Remaining<br>Amount | Code  | Medical<br>Citation | Decision /<br>Date                 | Reason   |
|                | 12/31/2020    | 8                            | 4                         | -                   | CPT/HCPCS L1904-AFO MOLDED ANKLE<br>GAUNTLET        | View                | Certified<br>Partial<br>07/05/2020 | Product/service/proce<br>delivery pattern (e.<br>units, days, visits, we<br>hours, months) |

### To print the Authorization Request:

1. To view full page in printable format, click **Print Preview**. An additional small page displays giving you a printable view.

|              | : MIIQV H JJX               |            | Contraction of the second s |  | 1987                        |                    |                          |
|--------------|-----------------------------|------------|---|--|-----------------------------|--------------------|--------------------------|
|              |                             |            |   |  |                             | P                  | rint Preview             |
| ew Authoriz  | ation Respon                | se for MI  | AXLL VOI  |  |                             | Back to V          | iew Authorization Status |
| Autho        | orization Tracl             | cing # 4   | 5201870001  | Process Type OU  | TPT M/S                     |                    |                          |
| questing Pr  | ovider Inform               | ation      |   |  |                             |                    | Expand All   Collapse    |
| cipient Info | rmation                     |            |   |  |                             |                    |                          |
| ferring Prov | vider Informa               | tion       |   |  |                             |                    |                          |
|              | 192                         |            |   |  |                             |                    |                          |
| agnosis Info | ormation                    |            |   |  |                             |                    |                          |
| -            | ormation<br>ler / Service ( | Details In | formation   |  |                             |                    |                          |
| -            | ler / Service I<br>Provide  | er ID 178  | 80821405  | ID Type NPI<br>ESTON BLVD, LAS VEGAS, NEVADA, 89146-<br>Code | 1126<br>Medical<br>Citation | Decision /<br>Date | 1                        |

### 2. Click the **Print** button for printing option.

| ew Authoriza                                | tion Response                                      | for MIIQ    | AXLL /             |                            |  |                                 |   |
|---|--|-------------|--------------------|----------------------------|--|---------------------------------|---|
| Authorizati                                 | on Tracking #                                      | 45201870    | 0001               |                            | Process Type OUTPT                           | M/S                             |   |
| questing Pro                                | vider Informati                                    | ion         |                    |                            |  |                                 |   |
|   | vider ID 17808<br>Service Locatio                  |             |                    | Type NPI<br>W CHARLESTON   | BLVD, LAS VEGAS, NEVADA, 89146-1126          |                                 |   |
| cipient Infor                               | mation   |             |                    |                            |  |                                 |   |
| R   | pient ID 91025<br>ecipient MIIQV<br>rth Date 03/12 | AXLL /      |                    |                            |  |                                 |   |
| ferring Provi                               | der Informatio                                     | n           |                    |                            |  |                                 |   |
| Pi  | rovider ID 178                                     | 08          | I                  | D Type NPI                 | Name NEHA PAT                                | 'EL                             |   |
| agnosis Infor                               | mation   |             |                    |                            |  |                                 |   |
| ase note that                               | the 1st diagnosis                                  | entered is  | s considered to    | be the principal           | (primary) Diagnosis Code.                    |                                 |   |
| Diagn                                       | iosis Type   |             |                    |                            | Diagnosis Code                               |                                 |   |
| 100   | 0-10-CM  | E10         | 10-Type 1 diabe    | etes mellitus with         | n ketoacidosis without coma                  |                                 |   |
| rvice Provide                               | r / Service Det                                    | ails Infor  | mation             |                            |  |                                 |   |
|   | ovider ID 178                                      |             |                    | D Type NPI<br>W CHARLESTON | BLVD, LAS VEGAS, NEVADA, 89146-1126          |                                 |   |
| From Date                                   | To Date  | Units       | Remaining<br>Units | Remaining<br>Amount        | Code   | Decision /<br>Date              | Reason  |
| 01/01/2020                                  | 12/31/2020   | 8           | 4                  | -                          | CPT/HCPCS L1904-AFO MOLDED ANKLE<br>GAUNTLET | Certified Partial<br>07/05/2020 | Product/service/procedur<br>delivery pattern (e.g.,<br>units, days, visits, weeks<br>hours, months) |
| Medical Cita<br>7005 - Autho<br>Notes To Pr | rization requirem                                  | nents not r | net.               |                            |  |                                 |   |

3. You can also print by clicking "View Provider Request" displayed on the View Authorization Response page. This will show the units and "From" and "To/Through" dates *requested* by the provider.

|               | E MIIQV H JJ               |            |            |                                     |  |                             |                    |                         |
|---------------|----------------------------|------------|------------|-------------------------------------|--|-----------------------------|--------------------|-------------------------|
|               |                            |            |            |                                     |  |                             | P                  | rint Preview            |
| ew Authoriz   | ation Respon               | se for MI  | IQV JJXA   |                                     |  |                             | Back to V          | iew Authorization Statu |
| Autho         | rization Trac              | king # 4   | 5201870001 |                                     | Process Type OU                                      | TPT M/S                     |                    |                         |
| equesting Pr  | ovider Inforn              | nation     |            |                                     |  |                             |                    | Expand All   Collaps    |
| cipient Info  | rmation                    |            |            |                                     |  |                             |                    |                         |
| eferring Prov | vider Informa              | tion       |            |                                     |  |                             |                    |                         |
|               |                            |            |            |                                     |  |                             |                    |                         |
| agnosis Info  | ormation                   |            |            |                                     |  |                             |                    |                         |
| -             | er / Service I             | Details In | formation  |                                     |  |                             |                    |                         |
| -             | ler / Service I<br>Provide | er ID 178  | 08         | 161 W CHARLI                        | ID Type NPI<br>ESTON BLVD, LAS VEGAS, NEVADA, 89146- | 1126                        |                    |                         |
| -             | ler / Service I<br>Provide | er ID 178  | 08         | 161 W CHARLI<br>Remaining<br>Amount |  | 1126<br>Medical<br>Citation | Decision /<br>Date | Reason                  |

- 1. To check the status of another PA or for another recipient, click **Back to View Authorization Status**.
- 2. To view the original requested dates of service and units on the PA, click **View Provider Request**.
- 3. To change the recipient in focus, click **Change** next to the name in the Member in Focus bar. This will take you back to the Member in Focus page. You can select from the other recipients on the list.
- 4. To remove the member in focus while checking PA status on another recipient, click **Close** Member Focus or click on the "X" icon. The View Authorization Response page will then be in view and the user will no longer be in Member Focused Viewing.

| w Authoriz    | ation Respon    | ise for MI                     | IQV JJXA               |                     |  |                     | Back to V                          | iew Authorization Status  | ? |
|---------------|-----------------|--------------------------------|------------------------|---------------------|--|---------------------|------------------------------------|---|---|
| Autho         | rization Trac   | king # 4                       | 5201870001             |                     | Process Type OU                                      | TPT M/S             |                                    |   |   |
| questing Pr   | ovider Inform   | nation                         |                        |                     |  |                     |                                    | Expand All   Collapse   |   |
|               |                 | er ID 178<br>ation 20-         |                        |                     | ID Type NPI<br>STON BLVD, LAS VEGAS, NEVADA, 89146-1 | 1126                |                                    |   |   |
| cipient Info  | rmation         |                                |                        |                     |  |                     |                                    |   | Ξ |
|               |                 | nt ID<br>pient MII<br>Date 03/ | S 73 19 28 28 28 29 29 |                     |  |                     |                                    |   |   |
| ferring Prov  | /ider Informa   | ition                          |                        |                     |  |                     |                                    | [   | - |
|               | Provide         | er ID 178                      | 308                    |                     | ID Type NPI Name                                     | NEHA PATE           | 91                                 |   |   |
| agnosis Info  | ormation        |                                |                        |                     |  |                     |                                    | [   | - |
| ease note tha | t the 1st diagn | osis entere                    | ed is considered       | d to be the prin    | cipal (primary) Diagnosis Code.                      |                     |                                    |   | _ |
|               | D-10-CM         |                                | E1010-Type 1 (         | diabetes mellitu    | Diagnosis Code<br>us with ketoacidosis without coma  | e                   |                                    |   |   |
| mulara Dumula | ler / Service   | Dataila Ia                     | dama kan               |                     |  |                     |                                    | r   | - |
| IVICE PROVIL  | er / service    | Details II                     | Tormation              |                     |  |                     |                                    | L   | _ |
|               |                 | er ID 178<br>ation 20-         |                        |                     | ID Type NPI<br>STON BLVD, LAS VEGAS, NEVADA, 89146-1 | 1126                |                                    |   |   |
| From Date     | To Date         | Units                          | Remaining<br>Units     | Remaining<br>Amount | Code   | Medical<br>Citation | Decision /<br>Date                 | Reason  |   |
| 01/01/2020    | 12/31/2020      | 8                              | 4                      | -                   | CPT/HCPCS L1904-AFO MOLDED ANKLE<br>GAUNTLET         | View                | Certified<br>Partial<br>07/05/2020 | Product/service/procedure<br>delivery pattern (e.g.,<br>units, days, visits, weeks,<br>hours, months) |   |

### 4.10. Maintain Favorite Providers

Providers and delegates can add and remove providers from their favorites list using the **Maintain Favorite Providers** page, located under the Care Management tab. The list of favorite providers will be available for selection as the servicing provider, referring provider and rendering provider when creating a prior authorization. Up to 20 providers can be added to the favorites list.



#### Add a Favorite Provider:

1. Enter the Facility or Provider ID and ID Type, then click Add.

| Favorit | e Providers for Authorizations  |                          |                                  |                  |             |                      |                |
|---------|---|--------------------------|----------------------------------|------------------|-------------|----------------------|----------------|
|         | viders on the list below will be available for selection<br>v have up to 20 providers on your favorites list. | n as the facility or ser | vicing provider when you are cre | ating an autho   | orization.  |                      |                |
|         | new provider enter the Facility or Provider ID and provider, select the Remove link in the row.               | ID Type, then click A    | dd. If you do not know the ID an | d type, click th | ne magnifyi | ng glass for a provi | der look up. T |
| * Indic | cates a required field. Facility or Provider ID Add   |                          | Туре 🔍 🗸                         | Name _           |             |                      |                |
| Seq     | Provider Name   | Provider ID              | Address                          | City             | State       | Zip Code             | Action         |
|         | NEVADA MED CTR INC  | 50                       |                                  |                  | NV          | 89434-9641           | Remove         |
| 1       |   |                          |                                  |                  |             |                      | 100100         |

2. If you do not know the ID and type, click the magnifying glass for a provider look up.

The Provider Search page allows you to Search By ID or search by name when clicking on the Search By Name tab, and search by organization when clicking on the Search By Organization tab.

| Provider ID Search            |                        |
|-------------------------------|------------------------|
| Search By ID Search By Name   | Search By Organization |
| * Indicates a required field. |                        |
| *Provider                     | ID Provider ID Type V  |
| Search Car                    | ncel                   |

#### **Delete a Favorite Provider:**

1. To delete a provider, select the **Remove** link on the right side of the row.

| Favorit              | e Providers for Authorizations   |             |            |        |       |            | ?             |  |  |  |  |
|----------------------|--|-------------|------------|--------|-------|------------|---------------|--|--|--|--|
|                      | The providers on the list below will be available for selection as the facility or servicing provider when you are creating an authorization.<br>You may have up to 20 providers on your favorites list.                             |             |            |        |       |            |               |  |  |  |  |
|                      | To add a new provider enter the Facility or Provider ID and ID Type, then click Add. If you do not know the ID and type, click the magnifying glass for a provider look up. To delete a provider, select the Remove link in the row. |             |            |        |       |            |               |  |  |  |  |
| * India              | * Indicates a required field.  |             |            |        |       |            |               |  |  |  |  |
|                      | *Facility or Provider ID   | *∎          | D Type 🔍 🗸 | Name _ |       |            |               |  |  |  |  |
|                      | Add  |             |            |        |       |            |               |  |  |  |  |
| Seq                  | Provider Name  | Provider ID | Address    | City   | State | Zip Code   | Action        |  |  |  |  |
| 1                    | NEVADA MED CTR INC   | .50         |            |        | NV    | 89434-9641 | <u>Remove</u> |  |  |  |  |
| 2                    | JONES         79         NV         89801-4054         Remove  |             |            |        |       |            |               |  |  |  |  |
| <b>Seq</b><br>1<br>2 | NEVADA MED CTR INC   | .50         | Address    | City   | NV    | 89434-9641 | Remove        |  |  |  |  |

## 4.11. Logging out of PA status

After verifying PA status, it is strongly recommended that you log off after each session. This will ensure PHI is secure and makes the login readily available for the next user.

- 1. To log out, click "Logout" located at the top right-hand corner of the page. The Logout Confirmation page is displayed.
  - This hyperlink is located in the same area on all pages within PWP.



2. Click "OK" or click "Cancel" to go back to previous page.

| Logout Confirmation              | × |
|----------------------------------|---|
| Are you sure you want to logout? |   |
| OK 2 Cancel                      |   |

After clicking OK, you will be taken back to the Provider Login Home page.

## 4.12. Authorization Criteria

The Authorization Criteria page allows providers and their delegates the ability to search criteria for PA requirements for a procedure or revenue code based on provider type and specialty using the PWP. The online authorization criteria search can be accessed through the unsecured and secured areas of the PWP.

#### **Gaining access to Authorization Criteria**

To access the Authorization Criteria page using the unsecured area of the PWP:

- 1. Open a web browser such as Internet Explorer or Firefox.
- 2. Enter <u>www.medicaid.nv.gov</u> in the address bar.
- 3. The Nevada Medicaid Provider website opens as shown below. Then click PWP. The submenu displays User Manual or Provider Login (PWP).

| Providers                    | PWP (Formerly EVS) -       | Phar | macy <del>-</del> | Prior Authorization - | Claims - | Quick Links+ | Calendar |
|------------------------------|----------------------------|------|-------------------|-----------------------|----------|--------------|----------|
| Announceme                   | User Manual                |      | We                | lcome                 |          |              |          |
| Web Annou<br>Claims for Slee | nc<br>Provider Login (PWP) | ed   | vve               | acome                 |          |              |          |

4. Click Provider Login (PWP). The PWP Home page opens.

#### 5. Click "Authorization Criteria".



To access the Authorization Criteria page using the secured area of the PWP:

- 1. Open a web browser such as Internet Explorer or Firefox.
- 2. Enter <u>www.medicaid.nv.gov</u> in the address bar.
- 3. The Nevada Medicaid Provider website opens as shown below. Then click PWP. The submenu displays User Manual or Provider Login (PWP).

| ŵ       | Providers -                   | PWP (Formerly EVS) - | Pharn | nacy <del>-</del> | Prior Authorization - | Claims - | Quick Links+ | Calendar |
|---------|-------------------------------|----------------------|-------|-------------------|-----------------------|----------|--------------|----------|
| A       | nnouncement                   | User Manual          |       | We                | lcome                 |          |              |          |
| M<br>Cl | leb Annound<br>aims for Sleep | Provider Login (PWP) | d     | VVC               |                       |          |              |          |

4. Click Provider Login (PWP). The PWP Home page opens.



6. On the "My Home" page, under Care Management click the "Authorization Criteria" link to open the Authorization Criteria page:

| Create Authorization   View Authorization Status   Maintain Favorite Providers   Authorization Criteria |  |
|---|--|
|   |  |
| My Home   |  |

When the Authorization Criteria link is clicked on either the unsecured or secured areas of the Provider Web Portal, the Authorization Criteria page is displayed.

The following fields are displayed on the Authorization Criteria page:

- 1. Code Type (Dental, Medical (CPT/HCPCS) and Revenue Code)
- 2. Procedure Code or Description
- 3. Provider Type
- 4. Provider Specialty (optional)

| Authorization Criteria  | ? |
|---|---|
| * Indicates a required field.<br>Select a Code Type from the drop-down list, then enter the Procedure Code or Description.  |   |
| The information contained in the search results is made available to provide information and is not a guarantee by the State or the Department or its employees as to th<br>present accuracy of the information contained herein. All attempts are made to provide the most current information. A prior authorization is not a guarantee of paymen<br>Payment may be denied in accordance with Nevada Medicaid policies and procedures and applicable law. |   |
| As a Nevada Medicaid provider the responsibility to know appropriateness of services applicable to your provider type are yours. Additionally, providers are highly encouraged to visit <u>www.dhcfp.nv.gov</u> to view allowable services under their enrolled provider type to the respective Medicaid services manuals and for more direction of Medicaid requirements and limitations of services.  | n |
| 2 *Procedure Code or Description 0  |   |
| 3 *Provider Type  |   |
| 4 Provider Specialty 0  |   |
| Search Reset  |   |

The fields marked with a red asterisk \* are required fields.

Note: The provider type will default to the logged in provider's type when the Authorization Criteria

page is accessed from the secure portal. The defaulted provider type can be overridden.

1. **Code Type** select one of the following options:

| *Code Type                       | Select   |       |
|----------------------------------|--|-------|
| *Procedure Code or Description 0 |  |       |
| *Provider Type 0                 |  |       |
| 2. Procedure Code or Descri      | ption.   |       |
| Enter Procedure Code:            |  |       |
| *Code Type                       | Medical 🗸  |       |
| *Procedure Code or Description 0 | 332  | ×     |
| *Provider Type 0                 | 33200-INSERTION OF HEART PACEMAKER<br>33201-INSERTION OF HEART PACEMAKER | 6510. |
| Provider Specialty 0             | 33202-INSERT EPICARD ELTRD OPEN<br>33203-INSERT EPICARD ELTRD ENDO       |       |
|                                  | OR   |       |
| Enter Description of the co      | ode:   |       |
|                                  |  |       |



3. Provider Type.

Enter Number: (If not using the default)

| *Code Type                       | Medical V   |
|----------------------------------|---|
| *Procedure Code or Description 0 | 33222-RELOCATION POCKET PACEMAKER                             |
| *Provider Type 9                 | 02 ×  |
| Provider Specialty 9             | 020-PHYSICIAN,M.D.,OSTEOPATH<br>021-PODIATRIST<br>022-DENTIST |
|                                  | OR  |

Enter Description:

| *Code Type                       | Medical 🗸  |
|----------------------------------|--|
| *Procedure Code or Description 0 | 33222-RELOCATION POCKET PACEMAKER                              |
| *Provider Type0                  | phy ×  |
| Provider Specialty 0             | 020-PHYSICIAN,M.D.,OSTEOPATH<br>058-PHYSICALLY DISABLED WAIVER |

4. **Provider Specialty**.

Enter Specialty Code:

| Provider Specialty 0 | 06   | × |
|----------------------|--|---|
| Search Reset         | 060-INTERNAL MEDICINE<br>061-NEUROLOGICAL SURGERY<br>062-OBSTRETICS AND GYNECOLOGY<br>063-OPTHALMOLOGY |   |

OR

Enter Description:

| Provider Specialty 0 | or   | × |
|----------------------|--|---|
| Search Reset         | 064-ORTHOPEDIC SURGERY<br>074-THORACIC SURGERY<br>079-ORTHODONTIST<br>080-ORAL SURGERY |   |

**Please note:** In most instances the Provider Specialty is not necessary and may not be required. If you enter a specialty and the result you receive is "There are no records found based on the search criteria entered," please re-check with the Provider Specialty field blank.

After all of the search criteria has been entered, click the "Search" button to display the search results:

| Authorization Criteria   |  |                    |                     |             |                                   | ?               |  |
|--|--|--------------------|---------------------|-------------|-----------------------------------|-----------------|--|
| <ul> <li>Indicates a required field.</li> <li>Select a Code Type from the drop-down list, then enter the Procedure Code or Description.</li> </ul>   |  |                    |                     |             |                                   |                 |  |
| The information contained in the search results is made available to provide information and is not a guarantee by the State or the Department or its employees as to the<br>present accuracy of the information contained herein. All attempts are made to provide the most current information. A prior authorization is not a guarantee of payment.<br>Payment may be denied in accordance with Nevada Medicaid policies and procedures and applicable law. |  |                    |                     |             |                                   |                 |  |
| As a Nevada Medicaid provider the responsibility to know appropriateness of services applicable to your provider type are yours. Additionally, providers are highly<br>encouraged to visit <u>www.dhcfp.nv.gov</u> to view allowable services under their enrolled provider type to the respective Medicaid services manuals and for more direction on<br>Medicaid requirements and limitations of services.   |  |                    |                     |             |                                   |                 |  |
| *  | Code Type Medical 🗸                                |                    |                     |             |                                   |                 |  |
| *Procedure Code or De  | scription  33222-RELOCATION                        | POCKET PACEMAKER   |                     |             |                                   |                 |  |
|  |  |                    |                     |             |                                   |                 |  |
| *Provi   | *Provider Type 20-Physician, M.D., Osteopath, D.O. |                    |                     |             |                                   |                 |  |
| Provider   | Specialty 😝  |                    |                     |             |                                   |                 |  |
|  | L  |                    |                     |             |                                   |                 |  |
| Search Re  | set  |                    |                     |             |                                   |                 |  |
| Search Re  | set  |                    |                     |             |                                   |                 |  |
| Search Results   |  |                    |                     |             |                                   |                 |  |
| To show/hide Service Limits click o  | n Required if exceeding service limit              | ations hyperlink.  |                     |             |                                   |                 |  |
|  |  |                    |                     |             | Total                             | Records: 2      |  |
| Procedure  | Provider Type                                      | Provider Specialty | <u>Claim Type</u>   | PA Required | <u>Age</u><br><u>Restrictions</u> | Effective       |  |
| 33222-RELOCATION POCKET  | 20-Physician, M.D., Osteopath,                     | All Specialty      | Professional Xover  | Always      | 000-999                           | 01/01/1989      |  |
| PACEMAKER  | D.O.   |                    | Claims              |             |                                   | 12/31/2299      |  |
| 33222-RELOCATION POCKET  | 20-Physician, M.D., Osteopath,                     | All Specialty      | Professional Claims | Always      | 000-999                           | 01/01/1989      |  |
| PACEMAKER  | D.O.   |                    |                     |             |                                   | -<br>12/31/2299 |  |
|  |  |                    |                     |             |                                   |                 |  |

If multiple rows are returned, the search results can be sorted by:

- Provider Specialty
- Claim Type
- PA Required
- Age Restrictions
- Effective date

The example below is sorted by Provider Specialty:

| *Code Type Medical   *Procedure Code or Description () a4377   *Provider Type () 017-SPECIAL CLINICS   Provider Specialty () |                     |                                    |              |                                     |       |            |  |  |
|--|---------------------|------------------------------------|--------------|-------------------------------------|-------|------------|--|--|
| Procedure  | Provider Type       | Provider Specialty                 | Claim Type   | PA                                  | Age   | Records: 7 |  |  |
|  |                     |                                    |              | Required                            |       | Date       |  |  |
| A4377-DRAINABLE PLSTIC PCH<br>W/O FP   | 017-SPECIAL CLINICS | 166-FAMILY PLANNING                | PRACTITIONER | Required<br>if                      | 0-999 | 06/01/2006 |  |  |
|  |                     |                                    |              | exceeding<br>service<br>limitations |       | 12/31/9999 |  |  |
| A4377-DRAINABLE PLSTIC PCH   | 017-SPECIAL CLINICS | 174-PUBLIC HEALTH                  | PRACTITIONER | Required                            | 0-999 | 06/01/2006 |  |  |
| W/O FP   |                     |                                    |              | exceeding                           |       | 12/31/9999 |  |  |
|  |                     |                                    |              | service<br>limitations              |       |            |  |  |
| A4377-DRAINABLE PLSTIC PCH   | 017-SPECIAL CLINICS | 183-COMPREHENSIVE                  | PRACTITIONER | Required                            | 0-999 | 06/01/2006 |  |  |
| W/O FP   |                     | OUTPATIENT REHAB<br>FACILITIES (CO |              | exceeding                           |       | 12/31/9999 |  |  |
|  |                     |                                    |              | service<br>limitations              |       |            |  |  |
| A4377-DRAINABLE PLSTIC PCH<br>W/O FP   | 017-SPECIAL CLINICS | 195-COMMUNITY<br>HEALTH CLINICS -  | PRACTITIONER | Required<br>if                      | 0-999 | 06/01/2006 |  |  |
| W/OTF  |                     | STATE HEALTH DIVIS                 |              | exceeding                           |       | 12/31/9999 |  |  |
|  |                     |                                    |              | service<br>limitations              |       |            |  |  |
| A4377-DRAINABLE PLSTIC PCH<br>W/O FP   | 017-SPECIAL CLINICS | 196-SPECIAL<br>CHILDREN'S CLINICS  | PRACTITIONER | Required                            | 0-999 | 06/01/2006 |  |  |
|  |                     | Children 5 Clinics                 |              | exceeding<br>service                |       | 12/31/9999 |  |  |
|  |                     |                                    |              | limitations                         |       |            |  |  |