

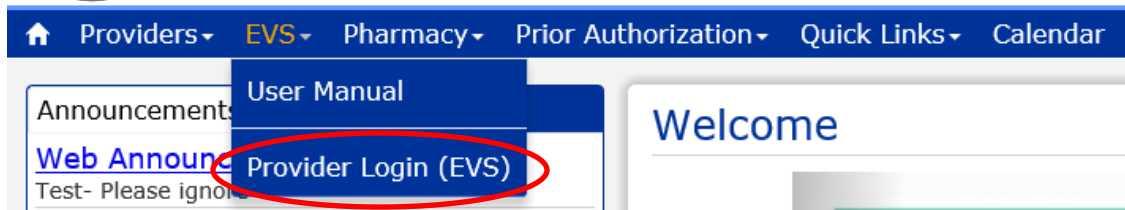
# Chapter 7. Search Provider

The Nevada Medicaid and Nevada Check Up Provider Web Portal allows providers, or their delegates, the ability to search for active fee for service providers online through the unsecured and secured areas of the Provider Web Portal. The search results will show all providers that match the search criteria entered, and if the provider is an Ordering, Prescribing or Referring (OPR) Specialty 400 provider only.

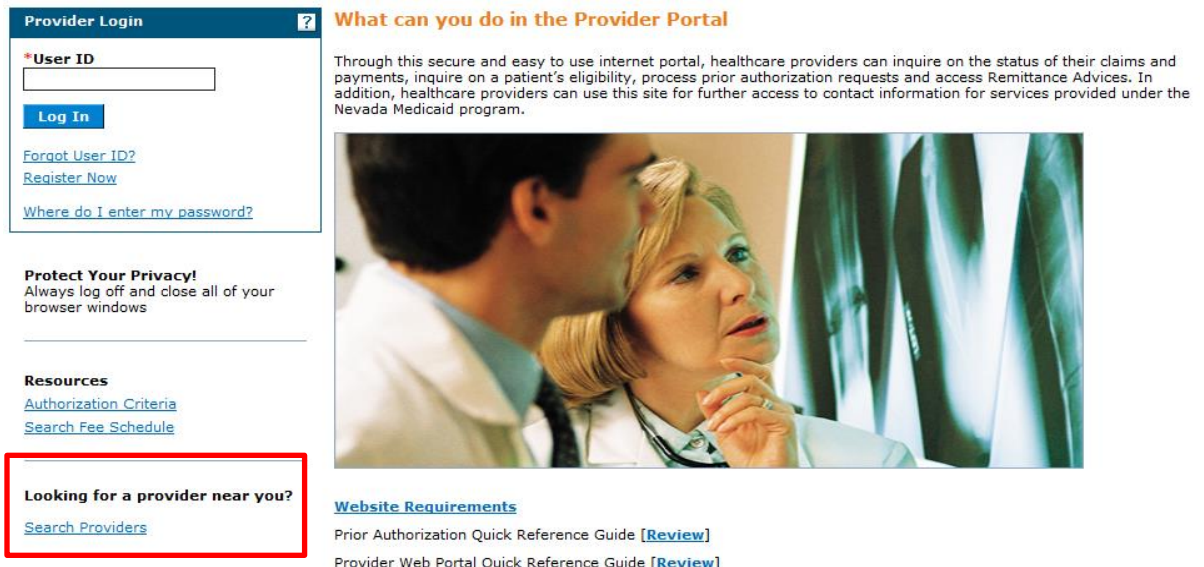
## 7.1 Gaining access to Search Provider

To access the Search Provider page using the unsecured area of the Provider Web Portal:

1. Open a web browser such as Internet Explorer or Firefox.
2. Enter [www.medicaid.nv.gov](http://www.medicaid.nv.gov) in the address bar.
3. The Provider Web Portal Home page opens as shown below. Then click **EVS**. The submenu displays "User Manual" and "Provider Login (EVS)."



4. Click **Provider Login (EVS)**. The EVS Home page opens.
5. Click **Search Providers**.



To access the Search Provider page using the secured area of the Provider Web Portal:

1. Open a web browser such as Internet Explorer or Firefox.
2. Enter [www.medicaid.nv.gov](http://www.medicaid.nv.gov) in the address bar.
3. The Provider Web Portal Home page opens as shown below. Then click **EVS**. The submenu displays “User Manual” and “Provider Login (EVS).”



4. Click **Provider Login (EVS)**. The EVS Home page opens.
5. Log into the Provider Web Portal.
6. On the “My Home” page, under Resources click the **Search Providers** link to open the Search Providers page:



## 7.2 Search Provider

The following fields are displayed on the Search Provider page:

1. City
2. State
3. Zip Code
4. County

5. Provider Category
6. Provider Specialty
7. Name
8. On Call Providers Only (Only displays when accessing Search Provider after logging into the secure web portal)
9. Results

**Advanced Search Options displayed by clicking Show Advanced Search:**

10. Last/Organization Name
11. First Name
12. Group Practice
13. TDD Capability
14. Provider Specialty 400 Only (Ordering, Prescribing, Referring)

The fields marked with a red \* are required fields.

Basic Search:

**Search Provider** ?

\* Indicates a required field.

OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.

Health Plan Nevada Medicaid Title XIX Fee For Service

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Enter your Address (City and State, County and State, or ZIP Code only).

1 **City**

2 **State**

3 **Zip Code**

4 **County**

---

Select Provider Criteria

5

**\*Provider Category**  ▼

6

**Provider Specialty**  ▼

7

**Name**

8

**On Call Providers Only**  No Preference  Yes

9

**Results**  ▼

[Show Advanced Search](#)

## Advanced Search:

Results  [Hide Advanced Search](#)

10 Last/Organization Name  11 First Name

12 Group Practice

TDD Capability  No Preference  Yes 13

14 Provider Specialty 400 Only (Ordering, Prescribing, Referring)  Yes  No

## 7.3 Searching for a Provider

The default search criteria allows you to search for a provider using the “Provider Category” drop-down list. You can select the type of provider (physician, dentist, hospital, , pharmacy, Durable Medical Equipment (DME) etc.) from the drop-down list and click the **Search Provider** button.

**Search Provider** [?](#)

\* Indicates a required field.

OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.

**Health Plan** Nevada Medicaid Title XIX Fee For Service

Enter your Address (City and State, County and State, or ZIP Code only).

City  State  Zip Code

County

Select Provider Criteria

\* **Provider Category**

**Provider Specialty**

**Name**

**On Call Providers Only**  No Preference  Yes

Results  [Show Advanced Search](#)

<b>*Provider Category</b>	Audiologist
<b>Provider Specialty</b>	Chiropractor
<b>Name</b>	Dentist
<b>Results</b>	Durable Medical Equipment (DME), Disposable, Prosthetics
<b>Search Provider</b>	End Stage Renal Disease (ESRD) Facility
	Hearing Aid Dispenser and Related Supplies
	Home and Community Based Waiver
	Home Health
	Hospice
	Hospital, Critical Access Inpatient
	Hospital, Inpatient
	Hospital, Outpatient
	Hospital, Psychiatric
	Indian Health Program (IHP)
	Indian Health Services (IHS)
	Intermediate Care Facilities
	Laboratory, Pathology Clinical
	Mental Health Outpatient Services
	Mental Health Rehabilitative Treatment
	Non-Emergency Transportation
	Nurse, Anesthetist
	Nurse, APRN
	Nurse, Midwife
	Nursing Facility
	Optometrist, Optician and Optical Business
	Outpatient Surgery
	Personal Care Services
	Pharmacy
	Physician Assistant
	Physician, M.D., Osteopath, D.O.

Additional search fields appear depending on your selection of provider category. Examples are shown below.

Provider Category "Physician" with Advanced Search options shown:

Select Provider Criteria

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**\*Provider Category**  ▼

**Provider Specialty**  ▼

**Name**

**On Call Providers Only**  No Preference  Yes

**Results**  ▼ [Hide Advanced Search](#)

---

**Last/Organization Name**  **First Name**

**Group Practice**

**TDD Capability**  No Preference  Yes

**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

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**Search Provider**

Provider Category "Dentist" with Advanced Search options shown:

Select Provider Criteria

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**\*Provider Category**    
**Provider Specialty**    
**Name**   
**On Call Providers Only**  No Preference  Yes  
**Results**   [Hide Advanced Search](#)

---

**Last/Organization Name**  **First Name**   
**Group Practice**   
**TDD Capability**  No Preference  Yes  
**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

Provider Category "Hospital, Inpatient" with Advanced Search options shown:

Select Provider Criteria

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**\*Provider Category**    
**Provider Specialty**    
**Name**   
**Results**   [Hide Advanced Search](#)

---

**TDD Capability**  No Preference  Yes  
**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

Provider Category "Pharmacy" with Advanced Search options shown:

Select Provider Criteria

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**\*Provider Category**    
**Provider Specialty**    
**Name**   
**Results**   [Hide Advanced Search](#)

---











**TDD Capability**  No Preference  Yes  
**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

## 7.4 Search Results

After all of the search criteria has been entered, click the **Search** button to display the search results. The search results will show a list of matching active providers and display the following:

- Provider
- NPI
- Address
- Phone
- Specialty
- OPR Indicator
- Search results paging at the bottom of the page will now show “Previous” and “Next”

[Print this section](#)

Search Results <span style="float: right;">?</span>					
Duplicate providers may appear in the results since a unique row is created for each provider type.					
Provider ▲	NPI/API	Address	Phone	Specialty	OPR Indicator
<a href="#">MEDICINE</a>		 , LAS VEGAS, Nevada,		NO SPECIALTY	No
<a href="#">ONCOLOGY</a>		 , LAS VEGAS, Nevada, 89106-		HEMATOLOGY	No
<a href="#">ONCOLOGY</a>		 HENDERSON, Nevada, 89074-7319		RADIATION THERAPY	No
<a href="#">PEDIATRICS</a>		 , LAS VEGAS, Nevada, 89120-		PEDIATRICS	No
<a href="#">MEDICINE</a>		 , LAS VEGAS, Nevada, 89106-4107		FAMILY PRACTICE	No

Previous [Next](#)

## 7.5 Print this Section

Click on the **Print this section** button to open a new window to print the search Results.

[Print this section](#)

Search Results <span style="float: right;">?</span>					
Duplicate providers may appear in the results since a unique row is created for each provider type.					
Provider ▲	NPI/API	Address	Phone	Specialty	OPR Indicator

Print

Search Results					
Provider	NPI/API	Address	Phone	Specialty	OPR Indicator
MEDICINE		Nevada, 89102-8388, LAS VEGAS,		NO SPECIALTY	No
ONCOLOGY		89106-4856, LAS VEGAS, Nevada,		HEMATOLOGY	No
ONCOLOGY		HENDERSON, Nevada, 89074-7319		RADIATION THERAPY	No
PEDIATRICS		89120-3418, LAS VEGAS, Nevada,		PEDIATRICS	No
MEDICINE		4107 LAS VEGAS, Nevada, 89106-		FAMILY PRACTICE	No

Print Close

### 7.6 Mapping Icon

A map icon will display next to each address in the search results list. Clicking this icon will open a new browser window and will map the address using MapQuest®.

Search Results					
Provider	NPI/API	Address	Phone	Specialty	OPR Indicator
MEDICINE INC	14	MAP 89102-8388, LAS VEGAS, Nevada,	1-702	No Specialty	No

### 7.7 Displaying Provider Details

Clicking the **Provider Name** hyperlink in the search results will display the provider details and list all of the specialties.

Print Preview

Provider Details for ONCOLOGY [Back to Search Results](#)

National Provider ID \_\_\_\_\_ TDD Capability \_

**Address**

Address \_\_\_\_\_ Phone \_\_\_\_\_

City \_\_\_\_\_ Fax \_\_\_\_\_

State \_\_\_\_\_ View Map MAP

Zip Code \_\_\_\_\_

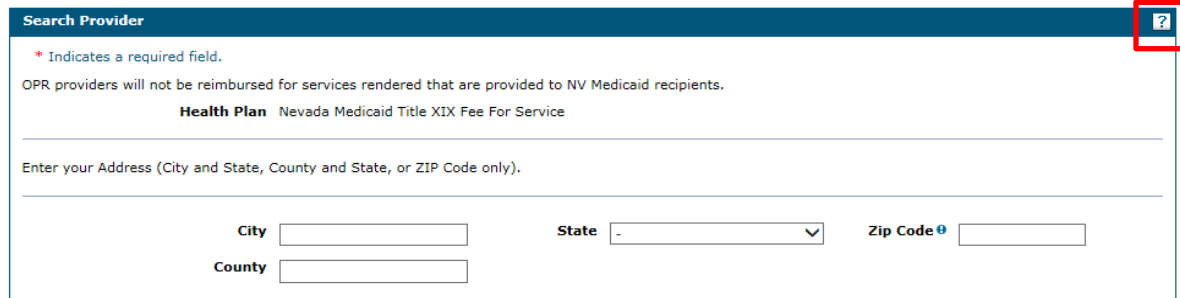
**Specialties**

- Hematology
- Internal Medicine
- Oncology



## 7.8 Access Help page

Help information for this page can be accessed by clicking the “?” on the page.



The screenshot shows the 'Search Provider' interface. At the top right, a red square highlights a question mark icon. Below the header, there is a note: '\* Indicates a required field.' and a disclaimer: 'OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.' The 'Health Plan' is set to 'Nevada Medicaid Title XIX Fee For Service'. A text prompt asks to 'Enter your Address (City and State, County and State, or ZIP Code only)'. Below this are input fields for 'City', 'County', 'State' (a dropdown menu), and 'Zip Code' (with a required field indicator).

## 7.9 Tips for Search Provider

- To help narrow your search results you should enter as much search criteria as possible.
- If you enter the City or County, then the State must be entered.
- If you enter State, then the City or County must be entered.
- If a State other than Nevada is selected from the drop-down list, then the County will be prepopulated with “Out of State” and will be read only.
- You can select the number of results to display per page.
- A message will appear if no providers meet your search criteria.
- Click **Show Advanced Search** to add additional criteria, such as TDD Capability (provider uses telecommunications device for the deaf) or Provider Specialty 400 only (Ordering, Prescribing, Referring), and click **Search Provider**.
- Click **Hide Advanced Search** to close the additional search criteria.