

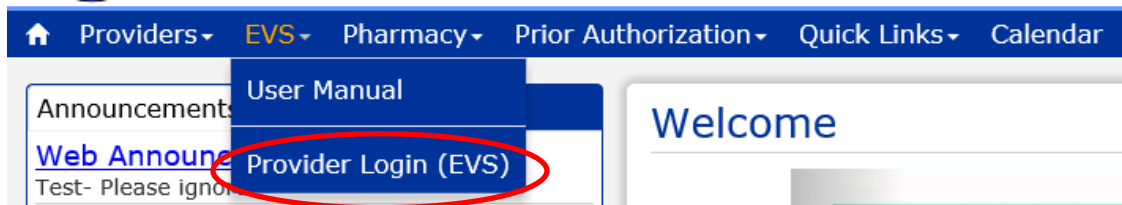
## Chapter 7. Search Provider

The Nevada Medicaid and Nevada Check Up Provider Web Portal allows providers, or their delegates, the ability to search for active fee for service providers online through the unsecured and secured areas of the Provider Web Portal. The search results will show all providers that match the search criteria entered, and if the provider is an Ordering, Prescribing or Referring (OPR) Specialty 400 provider only.

### 7.1 Gaining access to Search Provider

To access the Search Provider page using the unsecured area of the Provider Web Portal:

1. Open a web browser such as Internet Explorer or Firefox.
2. Enter [www.medicaid.nv.gov](http://www.medicaid.nv.gov) in the address bar.
3. The Provider Web Portal Home page opens as shown below. Then click **EVS**. The submenu displays “User Manual” and “Provider Login (EVS).”



4. Click **Provider Login (EVS)**. The EVS Home page opens.
5. Click **Search Providers**.

**Login**

\*User ID

**Log In**

[Forgot User ID?](#)  
[Register Now](#)  
[Where do I enter my password?](#)

**Web Announcements**

[Web Announcement 1123](#)  
 Online Provider Enrollment Summary Page Updated - Testing

[Web Announcement 1122](#)  
 Providers Invited to Complete Health Information Exchange Small Business Impact Questionnaire by April 22, 2016-2017

[Web Announcement 1121](#)  
 Attention Provider Type 12: Claims for CPT Codes with Age Restrictions Will Be Enforced

[Web Announcement 1120](#)  
 Attention Provider Types 24 and 77: Radiology Codes Billable Effective January 1, 2016

[Web Announcement 1119](#)  
 Attention Provider Type 75: Rates for Psychiatric/Substance Abuse Services Updated

[View More Web Announcements](#)


**Featured Links**

[Authorization Criteria](#)  
[DHCFP Home](#)  
[EDI Enrollment Forms and Information](#)  
[EVS User Manual](#)  
[Search Fee Schedule](#)  
[Search Providers](#)

**Broadcast Messages**

**Hours of Availability**  
 The Nevada Provider Web Portal is unavailable between midnight and 12:25 AM PST Monday-Saturday and between 8 PM and 12:25 AM PST on Sunday.

**What can you do in the Provider Portal**  
 Through this secure and easy to use internet portal, healthcare providers can inquire on the status of their claims and payments, inquire on a patient's eligibility, process prior authorization requests and access Remittance Advices. In addition, healthcare providers can use this site for further access to contact information for services provided under the Nevada Medicaid program.

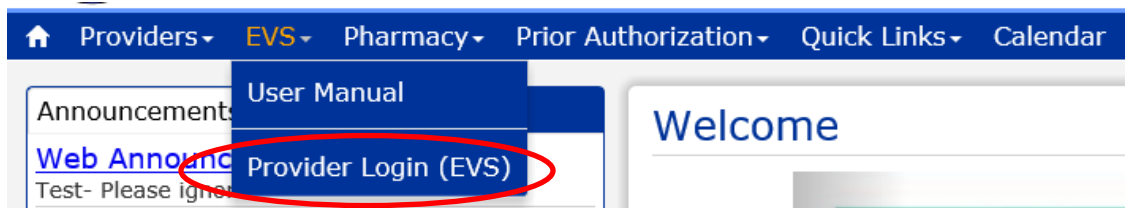


**Website Requirements**

Prior Authorization Quick Reference Guide [\[Review\]](#)  
 Provider Web Portal Quick Reference Guide [\[Review\]](#)

To access the Search Provider page using the secured area of the Provider Web Portal:

1. Open a web browser such as Internet Explorer or Firefox.
2. Enter [www.medicaid.nv.gov](http://www.medicaid.nv.gov) in the address bar.
3. The Provider Web Portal Home page opens as shown below. Then click **EVS**. The submenu displays "User Manual" and "Provider Login (EVS)."



4. Click **Provider Login (EVS)**. The EVS Home page opens.
5. Log into the Provider Web Portal.
6. On the "My Home" page, under Resources click the **Search Providers** link to open the Search Providers page:



My Home

Provider

Name ABC MEDICAL
Provider ID 1073518007 (NPI)
Location ID 250000259
Revalidation Date 05/17/2028
License -

- My Profile
Manage Accounts

Provider Services

- Member Focused Viewing
Search Payment History
Revalidate-Update Provider
Pharmacy PA
PASRR
Presumptive Eligibility
Affiliated Providers

Welcome Health Care Professional!



We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and search for claims, payment information, and access Remittance Advices, our secure site provides access to eligibility, answers to frequently asked questions, and the ability to process authorizations.

- Prior Authorization Quick Reference Guide [Review]
Provider Web Portal Quick Reference Guide [Review]

Contact Us

Secure Correspondence

Use Secure Correspondence to communicate with Nevada Medicaid representatives regarding Nevada Medicaid questions and to submit claim appeals.

A Contact Tracking Number (CTN) will be generated once the request is submitted. You will receive an email to notify you when there is a response to your inquiry.

7.2 Search Provider

The following fields are displayed on the Search Provider page:

- 1. City
2. State
3. Zip Code
4. County
5. Provider Category
6. Provider Specialty
7. Name
8. On Call Providers Only (Only displays when accessing Search Provider after logging into the secure web portal)
9. Results

Advanced Search Options displayed by clicking Show Advanced Search:

- 10. Last/Organization Name
11. First Name
12. Group Practice
13. TDD Capability
14. Provider Specialty 400 Only (Ordering, Prescribing, Referring)

The fields marked with a red \* are required fields.

### Basic Search:

#### Search Provider ?

\* Indicates a required field.

OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.

**Health Plan** Nevada Medicaid Title XIX Fee For Service

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Enter your Address (City and State, County and State, or ZIP Code only).

1 City  2 State  3 Zip Code

4 County

---

#### Select Provider Criteria

5 \* Provider Category  6 Provider Specialty

7 Name

8 On Call Providers Only  No Preference  Yes

9 Results  [Show Advanced Search](#)

### Advanced Search:

Results  [Hide Advanced Search](#)

---

10 Last/Organization Name  11 First Name

12 Group Practice

TDD Capability  No Preference  Yes 13

14 Provider Specialty 400 Only (Ordering, Prescribing, Referring)  Yes  No

---

**Search Provider**

## 7.3 Searching for a Provider

The default search criteria allows you to search for a provider using the “Provider Category” drop-down list. You can select the type of provider (physician, dentist, hospital, , pharmacy, Durable Medical Equipment (DME) etc.) from the drop-down list and click the **Search Provider** button.

The screenshot shows the "Search Provider" form. At the top, there is a header "Search Provider" with a help icon. Below it, a note states: "\* Indicates a required field." and "OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients." The "Health Plan" is set to "Nevada Medicaid Title XIX Fee For Service". There is a field for "Enter your Address (City and State, County and State, or ZIP Code only)." with sub-fields for "City", "County", "State" (a dropdown menu), and "Zip Code". Below this is the "Select Provider Criteria" section. The "\* Provider Category" dropdown is highlighted with a red circle and currently shows "Physician, M.D., Osteopath, D.O.". Other fields include "Provider Specialty", "Name", "On Call Providers Only" (radio buttons for "No Preference" and "Yes"), and "Results" (a dropdown for "5 per page"). A "Search Provider" button is at the bottom left, and a "Show Advanced Search" link is at the bottom right.

This screenshot shows the dropdown menu for the "Provider Category" field. The list of options includes: Audiologist, Chiropractor, Dentist, Durable Medical Equipment (DME), Disposable, Prosthetics, End Stage Renal Disease (ESRD) Facility, Hearing Aid Dispenser and Related Supplies, Home and Community Based Waiver, Home Health, Hospice, Hospital, Critical Access Inpatient, Hospital, Inpatient, Hospital, Outpatient, Hospital, Psychiatric, Indian Health Program (IHP), Indian Health Services (IHS), Intermediate Care Facilities, Laboratory, Pathology Clinical, Mental Health Outpatient Services, Mental Health Rehabilitative Treatment, Non-Emergency Transportation, Nurse, Anesthetist, Nurse, APRN, Nurse, Midwife, Nursing Facility, Optometrist, Optician and Optical Business, Outpatient Surgery, Personal Care Services, Pharmacy, Physician Assistant, and Physician, M.D., Osteopath, D.O. The "Physician, M.D., Osteopath, D.O." option is circled in red. A "Search Provider" button is visible on the left side of the dropdown.

Additional search fields appear depending on your selection of provider category. Examples are shown below.

Provider Category “Physician” with Advanced Search options shown:

Select Provider Criteria

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**\*Provider Category**  ▾

**Provider Specialty**  ▾

**Name**

**On Call Providers Only**  No Preference  Yes

**Results**  ▾ [Hide Advanced Search](#)

---

**Last/Organization Name**  **First Name**

**Group Practice**

**TDD Capability**  No Preference  Yes

**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

Provider Category “Dentist” with Advanced Search options shown:

Select Provider Criteria

---

**\*Provider Category**  ▾

**Provider Specialty**  ▾

**Name**

**On Call Providers Only**  No Preference  Yes

**Results**  ▾ [Hide Advanced Search](#)

---

**Last/Organization Name**  **First Name**

**Group Practice**

**TDD Capability**  No Preference  Yes

**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

Provider Category “Hospital, Inpatient” with Advanced Search options shown:

Select Provider Criteria

---

**\*Provider Category** Hospital, Inpatient

**Provider Specialty**

**Name**

**Results** 5 per page  [Hide Advanced Search](#)

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**TDD Capability**  No Preference  Yes

**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

[Search Provider](#)

Provider Category “Pharmacy” with Advanced Search options shown:

Select Provider Criteria

---

**\*Provider Category** Pharmacy

**Provider Specialty**

**Name**

**Results** 5 per page  [Hide Advanced Search](#)

---

**TDD Capability**  No Preference  Yes

**Provider Specialty 400 Only (Ordering, Prescribing, Referring)**  Yes  No

[Search Provider](#)

## 7.4 Search Results

After all of the search criteria has been entered, click the **Search** button to display the search results. The search results will show a list of matching active providers and display the following:

- Provider
- NPI
- Address
- Phone
- Specialty
- OPR Indicator
- Search results paging at the bottom of the page will now show “Previous” and “Next”

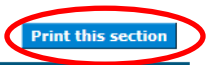
[Print this section](#)

Search Results <span style="float: right;">?</span>					
Duplicate providers may appear in the results since a unique row is created for each provider type.					
Provider ▲	NPI/API	Address	Phone	Specialty	OPR Indicator
<a href="#">MEDICINE</a>		<a href="#">MAP</a> , LAS VEGAS, Nevada,	<a href="#">Phone</a>	NO SPECIALTY	No
<a href="#">ONCOLOGY</a>		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89106-	<a href="#">Phone</a>	HEMATOLOGY	No
<a href="#">ONCOLOGY</a>		<a href="#">MAP</a> HENDERSON, Nevada, 89074-7319	<a href="#">Phone</a>	RADIATION THERAPY	No
<a href="#">PEDIATRICS</a>		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89120-	<a href="#">Phone</a>	PEDIATRICS	No
<a href="#">MEDICINE</a>		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89106-4107	<a href="#">Phone</a>	FAMILY PRACTICE	No

[Previous](#) [Next](#)

## 7.5 Print this Section

Click on the **Print this section** button to open a new window to print the search Results.



Search Results <span style="float: right;">?</span>					
Duplicate providers may appear in the results since a unique row is created for each provider type.					
Provider ▲	NPI/API	Address	Phone	Specialty	OPR Indicator

[Print](#)



Search Results					
Provider	NPI/API	Address	Phone	Specialty	OPR Indicator
MEDICINE		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89102-8388	<a href="#">Phone</a>	NO SPECIALTY	No
ONCOLOGY		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89106-4856	<a href="#">Phone</a>	HEMATOLOGY	No
ONCOLOGY		<a href="#">MAP</a> HENDERSON, Nevada, 89074-7319	<a href="#">Phone</a>	RADIATION THERAPY	No
PEDIATRICS		<a href="#">MAP</a> , LAS VEGAS, Nevada, 89120-3418	<a href="#">Phone</a>	PEDIATRICS	No
MEDICINE		<a href="#">MAP</a> LAS VEGAS, Nevada, 89106-4107	<a href="#">Phone</a>	FAMILY PRACTICE	No

[Print](#) [Close](#)



## 7.6 Mapping Icon

A map icon will display next to each address in the search results list. Clicking this icon will open a new browser window and will map the address using MapQuest®.

Search Results <span style="float: right;">?</span>					
Duplicate providers may appear in the results since a unique row is created for each provider type.					
Provider ▲	NPI/API	Address	Phone	Specialty	OPR Indicator
<a href="#">MEDICINE INC</a>	14	 LAS VEGAS, Nevada, 89102-8388	1-702 	No Specialty	No

## 7.7 Displaying Provider Details

Clicking the **Provider Name** hyperlink in the search results will display the provider details and list all of the specialties.

[Print Preview](#)




**Provider Details for ONCOLOGY** [Back to Search Results](#) ?

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**National Provider ID** \_\_\_\_\_ **TDD Capability** \_

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**Address**

<b>Address</b>	<b>Phone</b> 
<b>City</b>	<b>Fax</b> 
<b>State</b>	<b>View Map</b> 
<b>Zip Code</b>	


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**Specialties**

- Hematology
- Internal Medicine
- Oncology

## 7.8 Access Help page

Help information for this page can be accessed by clicking the “?” on the page.

**Search Provider** 

\* Indicates a required field.

OPR providers will not be reimbursed for services rendered that are provided to NV Medicaid recipients.

**Health Plan** Nevada Medicaid Title XIX Fee For Service

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Enter your Address (City and State, County and State, or ZIP Code only).

---

<b>City</b> <input type="text"/>	<b>State</b> <input type="text"/>	<b>Zip Code</b> <input type="text"/>
<b>County</b> <input type="text"/>		

## 7.9 Tips for Search Provider

- To help narrow your search results you should enter as much search criteria as possible.
- If you enter the City or County, then the State must be entered.
- If you enter State, then the City or County must be entered.
- If a State other than Nevada is selected from the drop-down list, then the County will be prepopulated with “Out of State” and will be read only.
- You can select the number of results to display per page.
- A message will appear if no providers meet your search criteria.
- Click **Show Advanced Search** to add additional criteria, such as TDD Capability (provider uses telecommunications device for the deaf) or Provider Specialty 400 only (Ordering, Prescribing, Referring), and click **Search Provider**.
- Click **Hide Advanced Search** to close the additional search criteria.