Chapter 9. Treatment History

The Nevada Medicaid and Nevada Check Up Provider Web Portal (formerly EVS) allows DME, Vision, Audiology, Dental, Behavioral Health and Special Clinics providers, or their delegates, the ability to search recipient treatment history online through the secured areas of the Provider Web Portal (PWP).

9.1 Gaining access to Treatment History

To access the Treatment History page:

1. Log in to the PWP.

Login ?	👷 Broadcast Messages
*User ID	Important Update: Multi-Factor Authentication coming soon! To enhance the security of our systems and protect your information, Nevada Medicaid is excited to announce the upcoming implementation of Multi-Factor Authentication (MFA) for all users. What is MFA? Multi-Factor Authentication is an additional layer of security used to verify your identity when accessing our systems.
Forgot Password?	What can you do in the Provider Portal Through this secure and easy to use internet portal, healthcare providers can inquire on the status of their claims and payments, inquire on a patient's eligibility, process prior authorization requests and access Remittance Advices. In addition, healthcare providers can use this site for further access to contact information for services provided under the Nevada Medicaid program.
Forgot User 102 Register Now	

2. On the "My Home" page, under "Claims" click the "Treatment History" link:

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My Home	Eligibility	Claims	Care Managemen	t File Exchange	ge Resources
Search Claims	Search Pa	yment Histor	ry Treatment History	/	
Or					
	Neva Heal	ada De th and	epartment o Human Se Care Financing and P	o f rvices Policy Provider Port	<u>Contact Us</u> <u>Loqout</u>
ly Home	Eligibility	Claims 0	Care Management	File Exchange	Resources
earch Claims	Search Payr	nent History	Treatment History		
Claims					
Claim	5				
Search C	laims				
• Search P	ayment Histor	Y			
<u>Treatmen</u>	nt History				

3. The Treatment History page will display.

Use the "Medical" tab for DME, Vision, Audiology, Behavioral Health Outpatient Treatment, Psychologist, Special Clinics, Behavioral Health Rehabilitative Treatment and Applied Behavior Analysis (ABA) searches.

- Enter the Recipient's Medicaid ID.
- Check the "I accept" checkbox.
- Enter the Procedure Code. (If the entered procedure has a lifetime limit, the date period will automatically update to "Lifetime" and the "Service From Date" and "To Date" fields will be greyed out and disabled.)

*Service From Date 0 1/1/1977

Lifetime

- Service Date: Enter the "Service From Date" and "To Date" or check "Lifetime" to view treatment history for the procedure identified over the lifetime of the recipient.
- Click "Search" to initiate the search.
- Click "Reset" to clear all fields.

Note: The code history search is done by code requested. For example if you do a search using procedure code K0815, the search results will only return a history of paid claims for K0815 for the recipient.

Search Treatment History
Medical Dental
* Indicates a required field.
The search feature retrieves PAID claim records for a particular recipient ID as of the timeframe submitted. There could be claims in progress that could change the results of this search. Only service codes with limitations will return results. This is also not a guarantee of payment. Enter the recipient ID, date of service from and to date, then click Search . Select Lifetime to view treatment history for the procedure identified over the lifetime of the recipient. Click Reset to clear all fields.
Recipient Information
*Recipient ID
I confirm that this search is only being performed for recipients that are currently being treated. I understand that all treatment history search information is logged by DHCFP. I also agree that I will not run automated searches.
* I accept I have read and agree to the Terms of Agreement
Service Information
Procedure Code Type CPT/HCPCS *Procedure Code 0
*Service From Date Θ To Date Θ Lifetime
Search Reset

Use the "Dental" tab for Dental searches.

- Enter the Recipient's Medicaid ID.
- Check the "I accept" checkbox.
- Enter the Procedure Code. (If the entered procedure has a lifetime limit, the "Date of Service" drop-down will automatically update to "Lifetime.")

*Procedure Code D1351-DENTAL SEALANT PER TOOTH Date of Service Lifetil	*Procedure Code 9	D1351-DENTAL SEALANT PER TOOTH	Date of Service	Lifetime
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• Date of Service: Select the date range from the drop-down list or select "Lifetime" to view treatment history for the procedure identified over the lifetime of the recipient.

*Date of Service	Past 1 Year
	Past 2 Year
	Past 3 Year
	Past 4 Year
	Past 5 Year
	Lifetime

- Tooth Number (Optional): Select the tooth number from the drop-down list if applicable. Tooth Number defaults to Any Tooth.
- Tooth Surface (Optional): Select the Tooth Surface from the drop-down list if applicable. Tooth Surface defaults to Any Surface.
- Click "Search" to initiate the search.
- Click "Reset" to clear all fields.

Note: The code history search is done by code requested. For example, if you do a search using procedure code D0330, the search results will only return a history of paid claims for D0330 for the recipient.

Search Treatment History	?
Medical Dental	_
* Indicates a required field.	
The search feature retrieves PAID claim records for a particular recipient ID for the timeframe submitted. The date of service is based on the time period before the current date, or lifetime. There could be claims in progress that would change the results of this search. Only service codes with limitations will return results. This is also not a guarantee of payment.	
Enter the recipient ID, date of service, procedure code, tooth number and optional tooth surface, then click Search. Click Reset to clear all fields.	
Recipient Information	
*Recipient ID	
I confirm that this search is only being performed for recipients that are currently being treated. I understand that all treatment history search information is logged by DHCFP. I also agree that I will not run automated searches.	
* I accept I have read and agree to the Terms of Agreement	
Service Information	
*Procedure Code e *Date of Service Past 1 Year V	
Tooth Number Any Tooth V Tooth Surface Any Surface V	
Search Reset	-
	_

Predictive Search: For both Medical and Dental searches, the procedure code modifier and provider specialty allows for wildcard searching. This can be done by entering two asterisks and the first 10 codes will be displayed in the list for selection or enter the first two numbers of the code. For example, enter ****** or T4 in the "Procedure Code" field and a list of matching codes will display.

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Tooth Numbe Search	D0120-PERIODIC ORAL EVALUATION D0140-LIMIT ORAL EVAL PROBLM FOCUS D0145-ORAL EVALUATION PT < 3YRS D0150-COMPREHENSVE ORAL EVALUATION D0160-EXTENSV ORAL EVAL PROB FOCUS D0170-RE-EVAL,EST PT,PROBLEM FOCUS D0180-COMP PERIODONTAL EVALUATION
	D0190-Screening of a patient
	D0191-Assessment of a patient
*Procedure Code 0	T4 ×
*Procedure Code 0 To Date 0	T4 × T4521-ADULT SIZE BRIEF/DIAPER SM T4522-ADULT SIZE BRIEF/DIAPER MED
*Procedure Code 0 To Date 0	T4 × T4521-ADULT SIZE BRIEF/DIAPER SM T4522-ADULT SIZE BRIEF/DIAPER MED T4523-ADULT SIZE BRIEF/DIAPER LG T4524-ADULT SIZE BRIEF/DIAPER XI
*Procedure Code 0 To Date 0	T4 × T4521-ADULT SIZE BRIEF/DIAPER SM T4522-ADULT SIZE BRIEF/DIAPER MED T4523-ADULT SIZE BRIEF/DIAPER LG T4524-ADULT SIZE BRIEF/DIAPER XL T4525-ADULT SIZE PULL-ON SM
*Procedure Code 0 To Date 0	T4 × T4521-ADULT SIZE BRIEF/DIAPER SM T4522-ADULT SIZE BRIEF/DIAPER MED T4523-ADULT SIZE BRIEF/DIAPER LG T4524-ADULT SIZE BRIEF/DIAPER XL T4525-ADULT SIZE PULL-ON SM T4526-ADULT SIZE PULL-ON MED
*Procedure Code θ To Date θ	T4 × T4521-ADULT SIZE BRIEF/DIAPER SM T4522-ADULT SIZE BRIEF/DIAPER MED T4523-ADULT SIZE BRIEF/DIAPER LG T4524-ADULT SIZE BRIEF/DIAPER XL T4525-ADULT SIZE PULL-ON SM T4526-ADULT SIZE PULL-ON MED T4527-ADULT SIZE PULL-ON LG

9.2 Possible Error Messages

Only service codes with limitations will return results. If the procedure code does not have limitations, the following error message will display: "The requested procedure code does not have frequency limitations. Search results are only available for procedure codes with limitations."

Error The requested procedure code does not have frequency limitations. Search results are only available for procedure codes with limitations.	
Search Treatment History	?
Medical Dental	

If you are not a DME, Vision, Audiology, Dental, Behavioral Health or Special Clinics provider type, you cannot use the Treatment History search feature. The following error messages will display if a non DME, Vision, Audiology, Dental, Behavioral Health or Special Clinics provider type tries to search using Treatment History.

On the "Medical" tab:

"You must be a DME, Behavioral Health Outpatient Treatment, Behavioral Health Rehabilitative Treatment, Applied Behavior Analysis, Vision, Audiology or Special Clinic provider in order to use this function."

Error You must be a DME, Behavioral Health Outpatient Treatment, Behavioral Health Rehabilitative Treatment, Applied Behavior Analysis, Vision, Audiology or Special Clinic provider in order to use this function.	
Search Treatment History	?
Medical Dental * Indicates a required field.	

On the "Dental" tab:

"You must be a dental provider in order to use this function."

Error You must be a dental provider in order to use this function.	
Search Treatment History	?
Medical Dental	
* Indicates a required field.	

If you are a DME, Vision, Audiology, Dental, Behavioral Health or Special Clinics provider type, use Treatment History to search for codes that your provider type is allowed to bill for. If you do a search for a procedure code that you are not allowed to bill for, the following error message will display: "The NPI associated with your user ID is not allowed to bill for the procedure code."

Error The NPI associated with your user ID is not allowed to bill for this procedure code.	
Search Treatment History	?