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# 1. Group Application

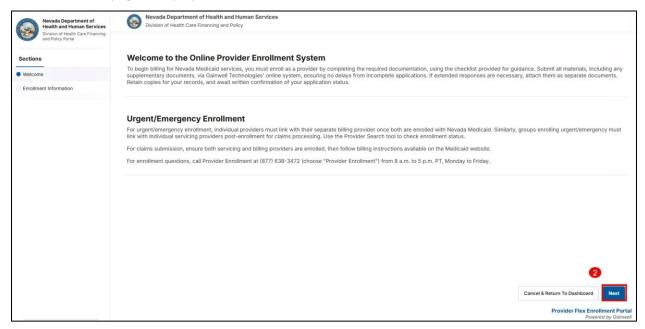
# 1.1. Welcome and Enrollment Information

To begin an application for enrollment with the Nevada Medicaid and Nevada Check Up programs:

1. Select the "Start Application" button from the Provider Flex dashboard, <a href="https://flex.medicaid.nv.gov/a/3b8917dc-5086-49c9-8e1b-8c748320d7fd/t/0de061ea-dc68-4cb8-b6c3-e7fb7e8cb2c1/v">https://flex.medicaid.nv.gov/a/3b8917dc-5086-49c9-8e1b-8c748320d7fd/t/0de061ea-dc68-4cb8-b6c3-e7fb7e8cb2c1/v</a>.



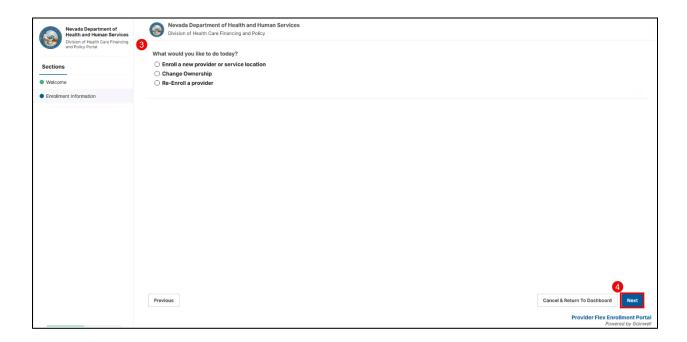
2. The Welcome page is displayed. Select "Next" to continue.



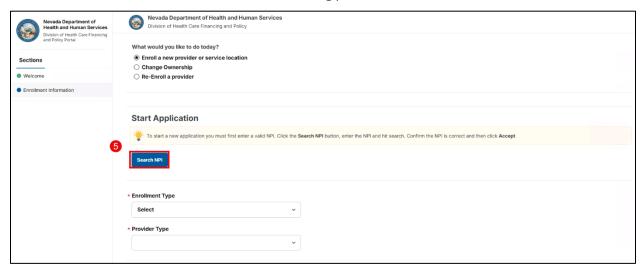
- 3. Select the application type:
  - Enroll a new provider or add a new service location to existing provider
  - Change of Ownership
  - Re-enroll a provider that was previously enrolled

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4. Select the "Next" button to continue with the application.



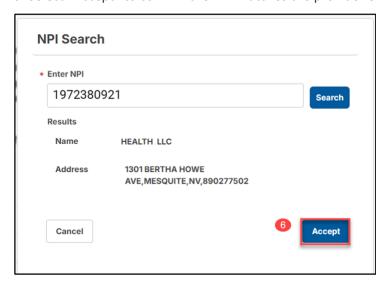
5. Select "Search NPI" to enter the NPI of the enrolling provider.



The search will verify and return information for the NPI based on National Plan & Provider Enumeration System (NPPES) data.

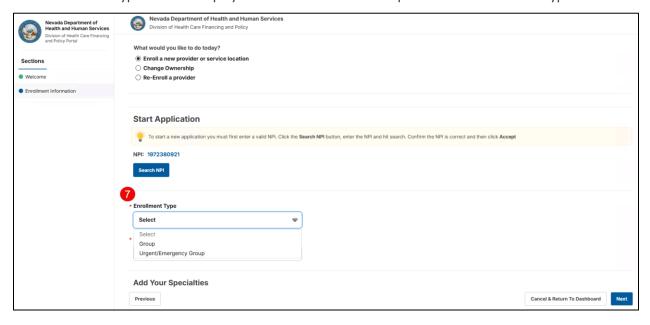
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6. Select "Accept" to confirm the NPI matches the provider enrolling.



7. Select the provider enrollment type.

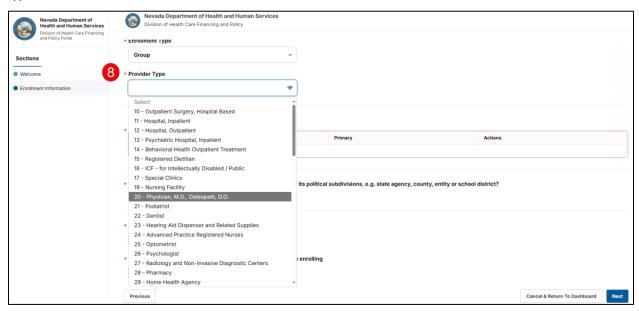
The "Enrollment Type" list will display the available enrollment options based on the NPI Type.



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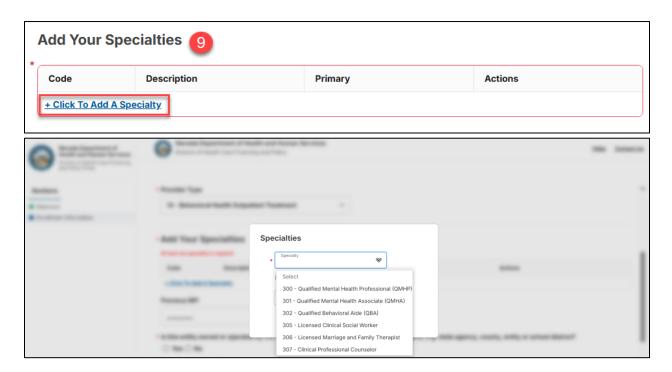
## 8. Select the "Provider Type".

The Provider Type drop-down menu will display the available provider types based on the enrollment type selected.



## 9. Select "Click To Add A Specialty."

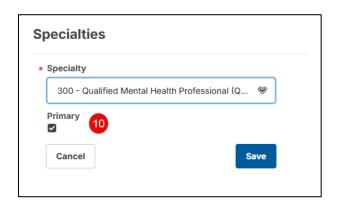
A pop-up box will display the available specialties based on the provider type selected.



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10. A primary specialty is required. Use the checkbox to indicate whether the selected specialty is the primary specialty for this provider.

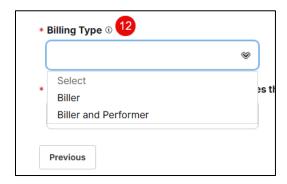
**NOTE**: The first specialty selected will default to the primary specialty.



- 11. Is this entity owned or operated by the State of Nevada or any of its political subdivisions, e.g., state agency, county, entity or school district, or a Non-Profit entity? Select "Yes" or "No"
  - If "Yes", select the "Special Ownership Type" from the drop-down menu.



- 12. Select the applicable "Billing Type" for the enrolling provider.
  - Group providers that do not link individuals are required to select "Biller and Performer"

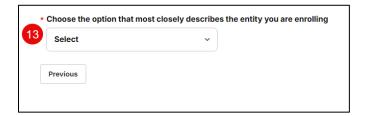


13. Choose the option that most closely describes the entity you are enrolling in. Group Entity Types:

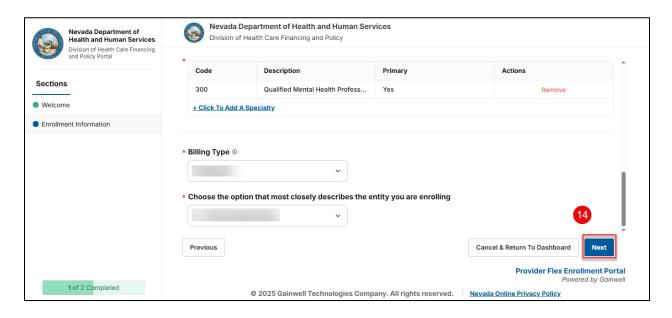
Provider Group

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- Corporation
- Partnership
- Limited Liability Partner (LLP)
- Limited Liability Company (LLC)
- Indian Health Program (IHP)
- Indian Health Services (IHS)
- Non-Profit



14. Once all required fields have been completed, select "Next".

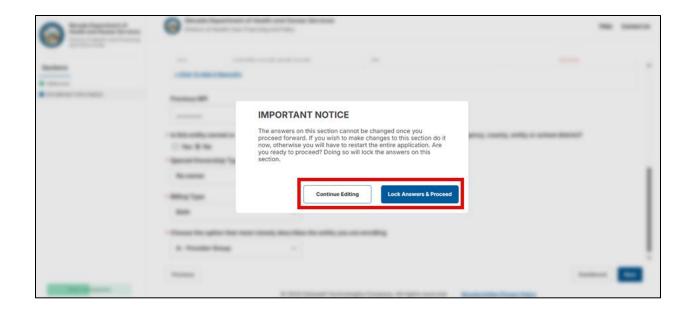


A pop-up warning message will appear asking the user to verify all information is correct before proceeding with the application.

- If changes need to be made, select "Continue Editing" to make the necessary changes.
- If no changes are needed, select "Lock Answers & Proceed."

Once these answers have been locked, this information cannot be changed. The current application will need to be withdrawn and a new application will need to be started.

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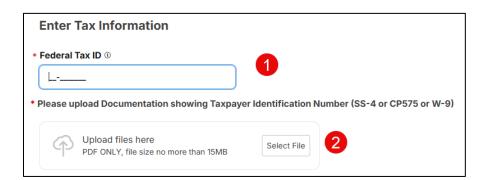


# 1.2. Provider Information

The provider information page allows the user to enter provider information, such as Legal Name, Business Name and any identification numbers, such as Tax IDs, License Numbers, Certified Laboratory Improvement Amendments (CLIA) number and Drug Enforcement Administration (DEA) number.

Please answer all required questions that are marked with a (\*) red asterisk. The following instructions are designed to clarify certain questions.

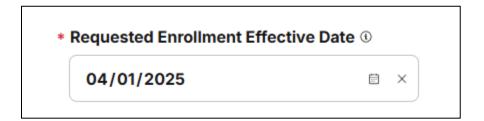
- 1. Enter Federal Tax ID.
- 2. Upload documentation showing Taxpayer Identification Number (TIN).



- 3. Requested Enrollment Effective Date Enter the date on which you wish the provider enrollment to begin.
  - The date in this field cannot be a future date.
  - The date can be backdated up to six months but may not be prior to all provider enrollment requirements being met. All timely filing guidelines apply.

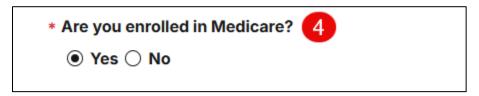
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- i. If the Requested Enrollment Effective Date is greater than 180 days in the past, you will be required to answer, "Will you be submitting secondary claims to Nevada Medicaid?"
- ii. If "No" is selected and the date exceeds the six-month back limitation, provide a written explanation and supporting documentation as an attachment to this application.

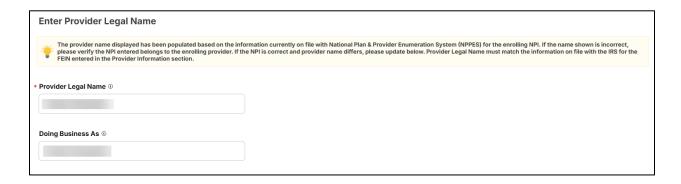


4. Indicate if the provider is enrolled in Medicare.

**NOTE**: Active enrollment in Medicare is required for some provider types.

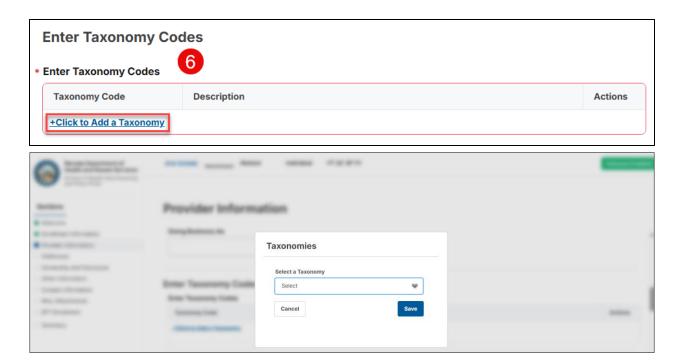


- 5. Enter Provider Legal Name
  - Provider Legal Name and Doing Business As (DBA) must match the information on file with the
     Internal Revenue Service (IRS) for the Tax-ID entered in the Provider Information section.

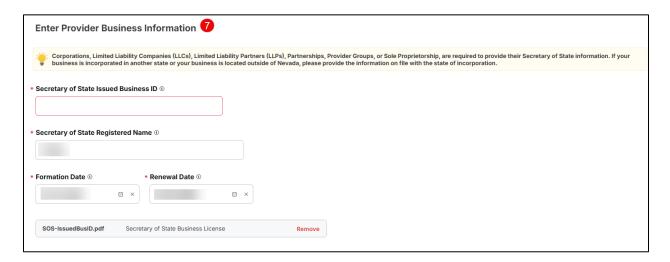


- 6. Select "Click to Add a Taxonomy" to add the appropriate taxonomy code from the drop-down list.
  - If the provider has multiple provider types enrolled using the same NPI, a unique taxonomy code is required for each provider type.

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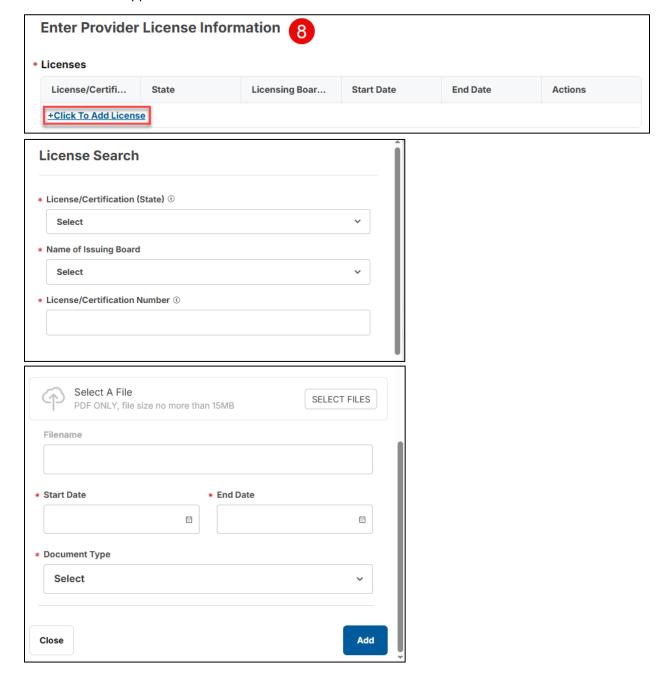
- 7. Enter Provider Business Information Enter the Secretary of State (SOS) issued business license information and upload a copy of the business license.
  - Business license must be active, and the Provider name or DBA on the enrollment must match
    the Registered Name. Additionally, the Formation Date must be on or before the application
    requested effective date.



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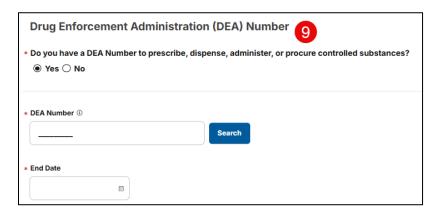
- 8. Select "Click to Add License" to add the appropriate license or certification information and upload a copy of the license.
  - License information must be active and match documentation on file with a licensing board for the enrolling provider. The original issue date of a license must be on or before the requested effective date of enrollment.

**NOTE**: If the license will expire within 30 calendar days, renewed license information should be entered into the application and both the current and renewed license should be attached.

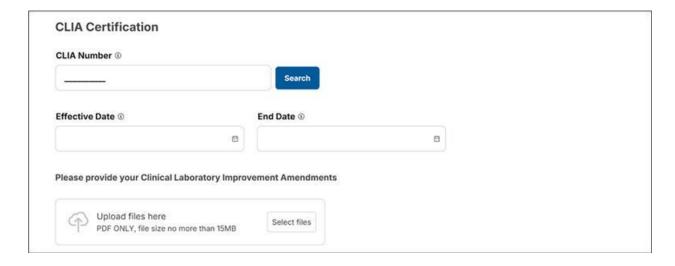


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- 9. Enter Drug Enforcement Administration (DEA) information for the enrolling provider, if applicable.
  - If "Yes" is selected, a DEA Number and End Date will be required. The information supplied must belong to the enrolling provider. The system will validate the DEA number entered.
  - DEA Number is required for Provider Type 28 (Pharmacy)



- 10. If applicable, enter the Clinical Laboratory Improvement Amendments (CLIA) number.
  - The CLIA number must belong to the enrolling provider/entity.
  - The name on the CLIA certificate must match the Provider Legal Name or DBA.
  - If CLIA information is entered, a copy of the CLIA license is required to be uploaded.



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#### The following questions are Provider Type specific fields:

Provider Type 27 (Radiology & Non-Invasive Diagnostic Centers):

- 1. Select "Yes" or "No" to indicate if the provider is enrolling to be a certified sleep study center.
  - If the answer is yes, upload certification or accreditation by one of the following entities:
    - i. The American Academy of Sleep Medicine (AASM)
    - ii. Accreditation Commission for Health Care (ACHC)
    - iii. The Joint Commission (TJC)
    - iv. Centers for Medicare & Medicaid Services (CMS)-approved Independent Diagnostic Testing Facility (IDTF)

Sleep Study	
* Are you applying to be a certified sleep study center?	
● Yes ○ No	
Please upload certification or accreditation.	
Upload Files	

Provider Type 28 (Pharmacy) is required to enter the National Counseling for Prescription Programs/National Association of Boards of Pharmacy (NCPDP/NABP) Number.

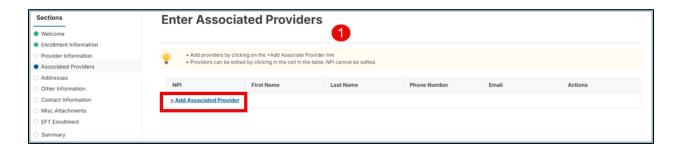
* NCPDP/NABP Number	

## 1.3. Associated Providers

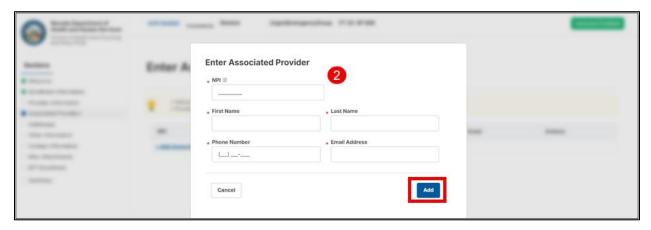
Group or Urgent/Emergency Group Provider Types 14, 15, 20, 21, 22, 24, 25, 26, 32 with specialty 249, 34, 36, 38, 72, 74, 76, 77, 82, 85, 90 and 93 can add individuals to their group using the Associated Providers page. To be affiliated with a group, the individual providers must be enrolled with Nevada Medicaid or have already submitted their enrollment application. Electronic signatures are required for each individual being linked to the group. The associated provider form will be forwarded to the individual for electronic signature.

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1. Select "Add Associated Provider" to enter the individual's information.



- 2. Enter NPI, individual name, phone number and email address. Select the "Add" button to add individual to the group.
  - Effective date for the affiliation will be the date the application is submitted (if a different effective date is requested, please upload a written explanation in the "Miscellaneous Attachments" section of the application).



## 1.4. Addresses

Provider addresses identify the location where a provider performs services, as well as locations that are used for billing and payment. Only one address can be added for each address type.

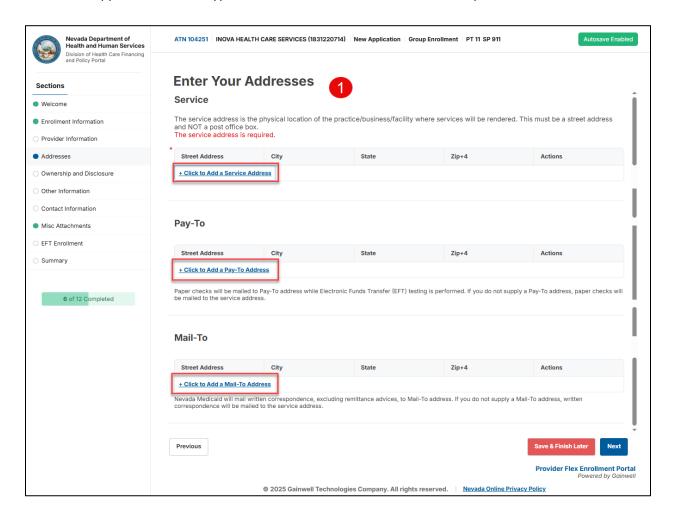
A Service Address is required for Group and Urgent/Emergency Group enrollments. This is the location where services are rendered and must be a physical location of the practice/business/facility. This must be a street address and cannot be a gated community, a post office box or virtual office. Each service address for an organization requires a separate application.

Paper checks will be mailed to Pay To address while Electronic Funds Transfer (EFT) testing is performed. If you do not supply a Pay To address, paper checks will be mailed to the service address.

Nevada Medicaid will mail written correspondence to the Mail To address. If you do not supply a Mail To address, written correspondence will be mailed to the service address.

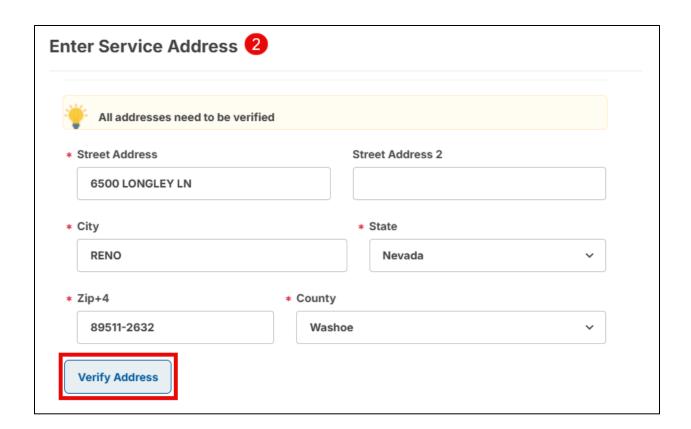
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1. For each applicable address type select "Click to Add..." and enter the required information.

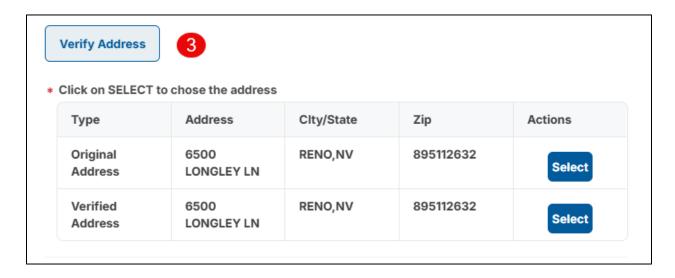


2. When an address is entered, select "Verify Address" to verify correct address information based on US Postal Service Information.

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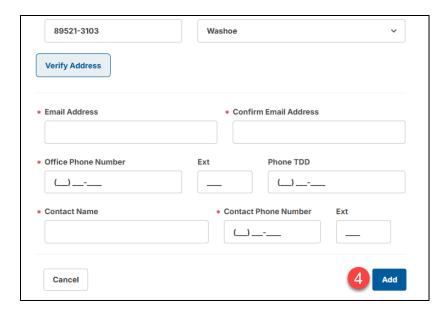


3. Select the Original Address or Verified Address.



- 4. After verification, complete the remaining required fields for the contact information for the address type and select "Add".
  - The email address associated with the Service Address and Mail To address are used for provider notifications and outreach related to the enrollment, billing, and prior authorizations.

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# 1.5. Ownership and Disclosure

Enter owners (individuals or parent corporations) with five (5) percent or more direct or indirect interest, Board Members, Managing Individuals and/or Agents into the entity information.

**NOTE**: If a parent corporation is listed, Nevada Medicaid will require information for the owners, managing individuals or agents of parent corporations with at least five (5) percent indirect interest.

Please see the Ownership and Disclosure section of the <u>Medicaid Provider Enrollment Compendium</u> (<u>MPEC</u>) for additional instructions and requirements. Ownership information should match Medicare enrollment, if applicable.

Completion of this section is a condition of participation in the Nevada Medicaid program and is mandated by 42CFR \$455.100 - 106.

Provide the names of all individuals and organizations having direct or indirect ownership interests or controlling interest separately or in combination amounting to an ownership interest of five (5) percent or more in the disclosing entity.

**Direct ownership interest** is defined as the possession of stock, equity in capital or any interest in the profits of the disclosing entity. A disclosing entity is defined as a Medicare provider or supplier, or other entity that furnishes services or arranges for furnishing services under Medicaid or the Maternal and Child Health program, or health-related services under the social services program.

**Indirect ownership interest** is defined as ownership interest in an entity that has direct or indirect ownership interest in the disclosing entity. The amount of indirect ownership in the disclosing entity that is held by any other entity is determined by multiplying the percentage of ownership interest at each level. An indirect ownership interest must be reported if it equates to an ownership interest of five (5) percent or more in the disclosing entity. Example: If A owns 10 percent of the stock in a

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corporation that owns 80 percent of the stock of the disclosing entity, A's interest\_equates to an 8 percent indirect ownership and must be reported.

Controlling interest is defined as the operational direction or management of a disclosing entity which may be maintained by any or all of the following devices: the ability or authority, expressed or reserved, to amend or change the corporate identity (i.e., joint venture agreement, unincorporated business status) of the disclosing entity; the ability or authority to nominate or name members of the Board of Directors or Trustees of the disclosing entity; the ability or authority, expressed or reserved, to amend or change the by-laws, constitution, or other operating or management direction of the disclosing entity; the right to control any or all of the assets or other property of the disclosing entity upon the sale or dissolution of that entity; the ability or authority, expressed or reserved, to control the sale of any or all of the assets, to encumber such assets by way of mortgage or other indebtedness, to dissolve the entity, or to arrange for the sale or transfer of the disclosing entity to new ownership or control.

#### Other definitions:

**Agent** means any person who has been delegated the authority to obligate or act on behalf of a provider.

**Disclosing entity** means a Medicaid provider or a fiscal agent.

**Fiscal agent** means a contractor that processes or pays vendor claims on behalf of the Medicaid agency.

**Managing employee** means a general manager, business manager, administrator, director, or other individual who exercises operational or managerial control over, or who directly or indirectly conducts the day-to-day operation of an institution, organization or agency.

**Other disclosing entity** means any other Medicaid disclosing entity and any entity that does not participate in Medicaid but is required to disclose certain ownership and control information because of participation in any of the programs established under Title V, XVIII or XX of the Act. This includes:

- Any hospital, skilled nursing facility, home health agency, independent clinical laboratory, renal disease facility, rural health clinic or health maintenance organization that participates in Medicare (Title XVIII),
- Any Medicare intermediary or carrier; and
- Any entity (other than an individual practitioner or group of practitioners) that furnishes, or arranges for the furnishing of, health-related services for which it claims payment under any plan or program established under Title V or Title XX of the Act.

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**Ownership interest** means the possession of equity in the capital, the stock, or the profits of the disclosing entity.

**Person with an ownership or control interest** means a person or corporation that:

- Has an ownership interest totaling five (5) percent or more in a disclosing entity,
- Has an indirect ownership interest equal to five (5) percent or more in a disclosing entity,
- Has a combination of direct and indirect ownership interests equal to five (5) percent or more
  in a disclosing entity,
- Owns an interest of five (5) percent or more in any mortgage, deed of trust, note, or other
  obligation secured by the disclosing entity if that interest equals at least five (5) percent of the
  value of the property or assets of the disclosing entity,
- Is an officer or director of a disclosing entity that is organized as a corporation; or
- Is a partner in a disclosing entity that is organized as a partnership.

#### **Subcontractor means:**

- An individual, agency or organization to which a disclosing entity has contracted or delegated some of its management functions or responsibilities of providing medical care to its patients;
   or
- An individual, agency or organization with which a fiscal agent has entered into a contract, agreement, purchase order, or lease (or leases of real property) to obtain space, supplies, equipment, or services provided under the Medicaid agreement.

**Supplier** means an individual, agency or organization from which a provider purchases goods and services used in carrying out its responsibilities under Medicaid (e.g., a commercial laundry, a manufacturer of hospital beds or a pharmaceutical firm).

**NOTE**: Group and Individual Enrollment applications are required to enter all Agents and Managing Employees.

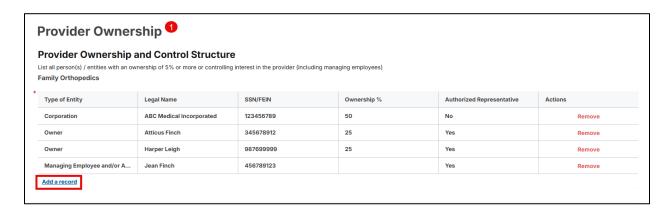
Group applications are required to enter all board member(s) if applicable. County owned organizations, Non-Profit organizations, and school districts are required to disclose Board Members.

Ownership information is not required for Groups with a Special Ownership type of Government Owned or State Owned selected on the Provider Information page.

All group applications, regardless of Special Ownership, are required to enter at least one Managing Employee.

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1. Select "Add a record" to add provider ownership information.



2. Select the "Type of Entity" – the values displayed in the dropdown list are dependent on the Enrollment Type.



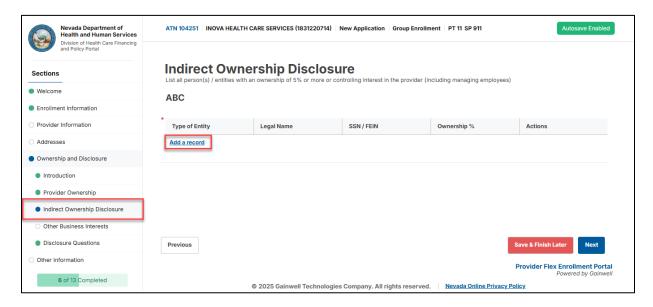
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3. Enter the required information for the Type of Entity.

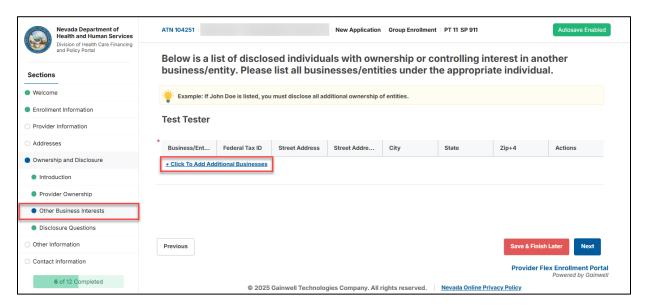
Type of Entity  Owners  First Name  Middle Initial  Last Name  Title  SSN  Birth Date  Title  Street Address  Street Address 2  City  State  Zip + 4  Select  Select  Select  Address  Email Address  City  Oyes  No  Is the Entity an Authorized Representative?  Yes  No  Close  Add  Ownership  Type of Entity  Board Member/Trustee  Middle Initial  Last Name
First Name  Middle Initial  Last Name  Title  SSN  Birth Date  City  Street Address  Street Address 2  City  Select  Select  Last Name  Birth Date  City  Street Address 2  City  Select  Select  Address  City  Address  Comparison  Ownership  Type of Entity  Board Member/Trustee
Title * SSN * Birth Date  Street Address 2  City * State * Zip + 4  Select *  Email Address  Email Address  Does this entity ewn 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes O No  Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee  #
Title * SSN * Birth Date  Street Address 2  City * State * Zip + 4  Select *  Email Address  Email Address  Does this entity ewn 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes O No  Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee  #
Street Address  Street Address 2  City
Street Address  Street Address 2  City
Street Address 2  City
City * State * Zip + 4  Select *  Email Address  Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes No Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
City * State * Zip + 4  Select *  Email Address  Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes No Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Email Address  Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes O No Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Email Address  Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes O No Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Email Address  Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes O No  Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes \( \) No  Is the Entity an Authorized Representative?  Yes \( \) No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?  Yes \( \) No  Is the Entity an Authorized Representative?  Yes \( \) No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
○ Yes ○ No Is the Entity an Authorized Representative? ○ Yes ○ No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
○ Yes ○ No Is the Entity an Authorized Representative? ○ Yes ○ No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Is the Entity an Authorized Representative?  Yes No  Close  Add  Ownership  Type of Entity  Board Member/Trustee
Ownership Type of Entity Board Member/Trustee
Close  Ownership  Type of Entity  Board Member/Trustee
Ownership  Type of Entity  Board Member/Trustee
Ownership  Type of Entity  Board Member/Trustee
Type of Entity  Board Member/Trustee
Type of Entity  Board Member/Trustee
Board Member/Trustee
First Name
Title • SSN • Birth Date
Street Address 2  Street Address 2
City • State • Zip + 4
Select V
Email Address
<ul> <li>Does this entity own 5 percent or more of any other business (healthcare related or non-healthcare related)?</li> </ul>
○ Yes ○ No
Is the Entity an Authorized Representative?  Yes No
Close

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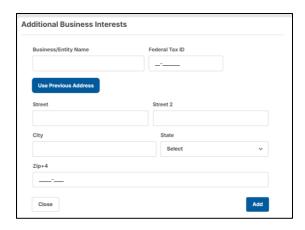
• If a corporation is entered as having direct ownership, complete the Indirect Ownership Disclosure page. Select "Add a record" to provide ownership information for the corporation entered.



• If any owner or managing employee selected "Yes" to owning five (5) percent or more of any other business, the Other Business Interests page will display. Select "Click to Add Additional Businesses" to disclose individuals with five (5) percent or more ownership or controlling interest in another business/entity, if applicable. Please list all businesses/entities under the appropriate individual.

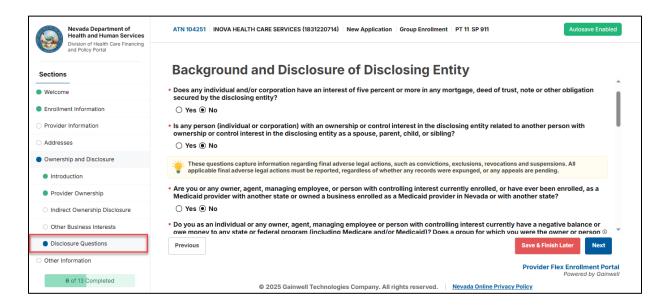


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#### **Disclosure Questions**

1. Answer the disclosure questions listed in Background and Disclosure of Disclosing Entity as required by State and Federal policy. If "Yes" is selected, the user will be prompted and required to provide additional details.



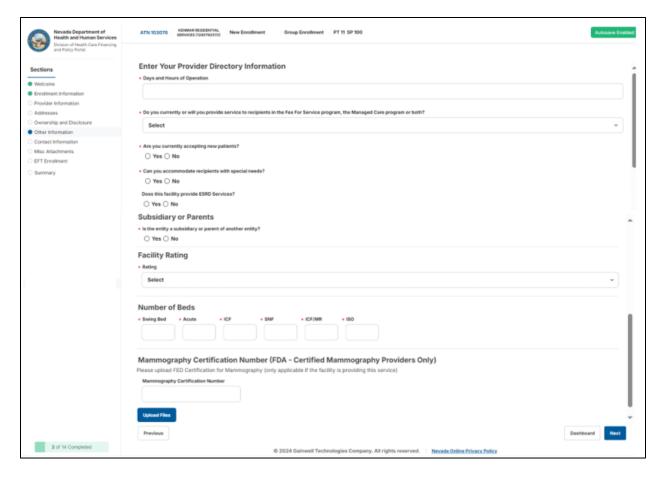
## 1.6. Other Information

The Other Information page displays questions and fields based on enrollment type and provider type. This page will not display for Urgent/Emergency Group Enrollment Types.

Provide other additional information, such as, Subsidiary or Parent, Facility Rating, Facility Control, Number of Beds, Mammography Certification Number (FDA-Certified mammography providers only), Clinical Supervisor, and Medical Director.

Please answer all required questions that are marked with a (\*) red asterisk. The following instructions are designed to clarify certain questions.

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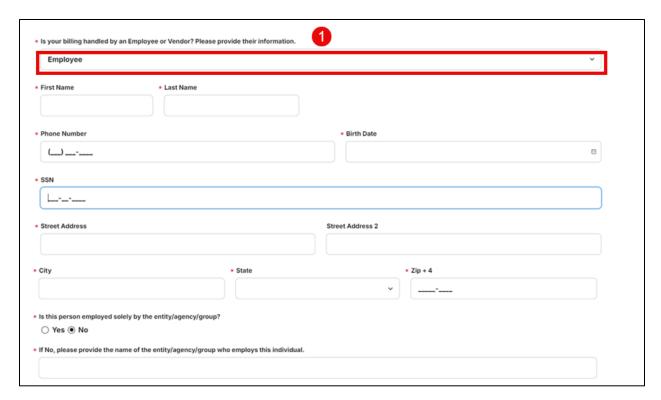
#### **Billing Disclosure**

Provider Type 14 Behavioral Health Outpatient Treatment specialty 814 Behavioral Health Community Network Entity/Agency/Group is required to disclose information regarding their billing.

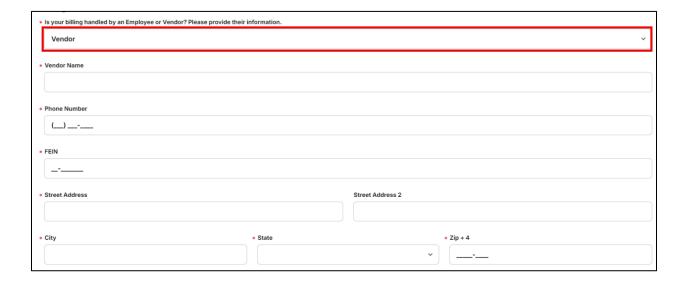


- 1. From the drop-down menu, select "Employee" or "Vendor"
  - Employee if billing will be handled by an employee of the agency, enter their information.

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Vendor – if billing will be handled by a third-party, enter the vendor information.



## **Consultant/Contract/Investor Disclosure**

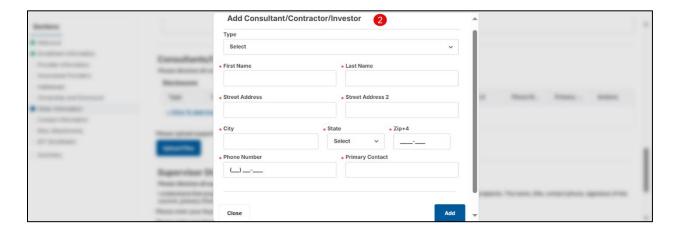
Group Provider Type 14 Behavioral Health Outpatient Treatment specialty 814 Behavioral Health Community Network Entity/Agency/Group Entity/Agency/Group Structure is required to disclose the name of any investors, contractors, and/ or consultants associated with the group.

1. Select "Click to Add Consultant/Contract/Investor" to add information.

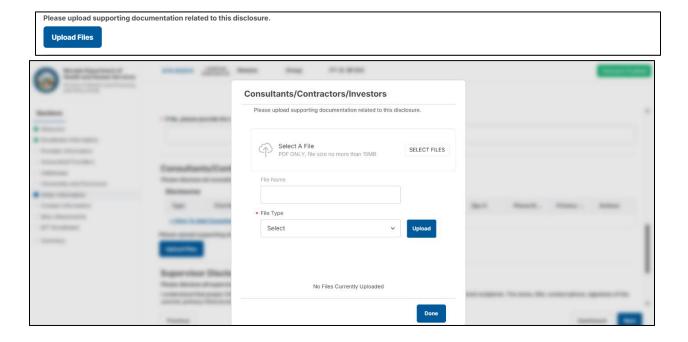
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2. Select "Consultant/Contract/Investor" from the Type dropdown list and enter all required information.



 After adding all individuals, select "Upload" to attach a copy of the legal contract between the parties (all pages).



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#### **Supervisor Disclosure**

The following provider types and specialties are required to disclose the agency Clinical and Direct Supervisor information:

- 14 Behavioral Health Outpatient Treatment specialty 814 Behavioral Health Community
   Network Entity/Agency/Group Entity/Agency/Group Structure
- 82 Behavioral Health Rehabilitative Treatment specialty 882 Behavioral Health Rehabilitative
   Treatment Group

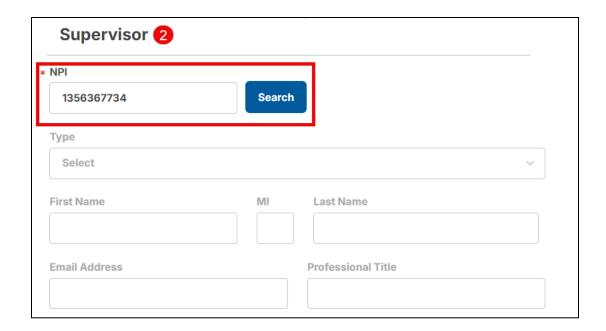
The following provider types and specialties are required to disclose Clinical Supervisor information:

- 85 Applied Behavior Analysis (ABA) specialty 885 Applied Behavior Analysis (ABA) Group
- 93 Substance Use Treatment (SUT) specialties 704 Residential Substance Use Treatment in an Institution for Mental Disease (IMD), 707 Substance Use Treatment Clinic, and 708 Opioid Treatment Program
- 1. Select "Click to Add Supervisors" to add a supervisor.

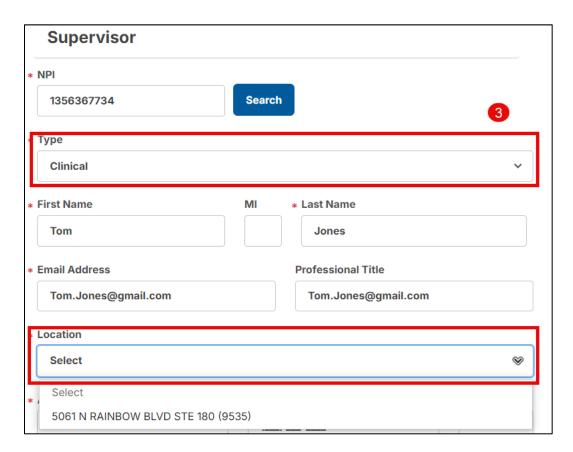


- 2. Enter NPI and select "Search" to enable the remaining fields.
  - Supervisor(s) must be actively enrolled with Nevada Medicaid.
  - Supervisor(s) must be a provider type that is allowed to supervise for the enrolling entity.

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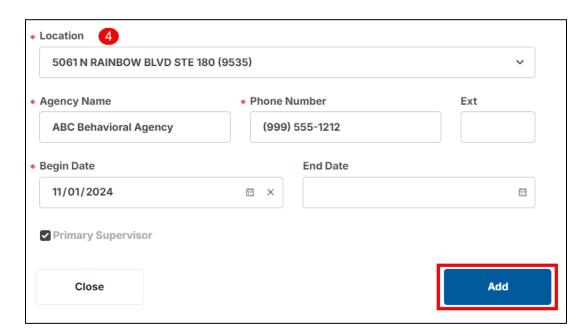


3. Select the supervisor type from the "Type" dropdown list and the location from the "Location" dropdown list.

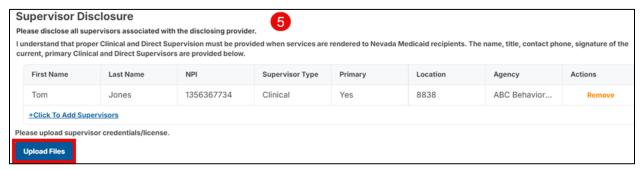


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4. Complete the remaining required fields and select "Add" to return to the application.



5. Select "Upload Files" to upload supervisor credentials/license.



#### **Medical Director**

The following Group Provider Types are required to disclose the facility's Medical Director:

- 17 (Specialty 174) Public Health Clinic
- 17 (Specialty 179) School Based Health Centers (SBHC)
- 19 Nursing Facility,
- 20 (Specialty 699) Children's Cancer and Rare Diseases Clinic
- 63 Residential Treatment Center (RTC)/Psychiatric Residential Treatment Facility (PRTF),
- 64 Hospice,
- 65 Hospice, Long Term Care

The Medical Director must be actively enrolled with Nevada Medicaid.

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The following Group Provider Types are required to provide proof of business automobile insurance if they provide transportation in any owned, leased, hired and non-owned vehicles:

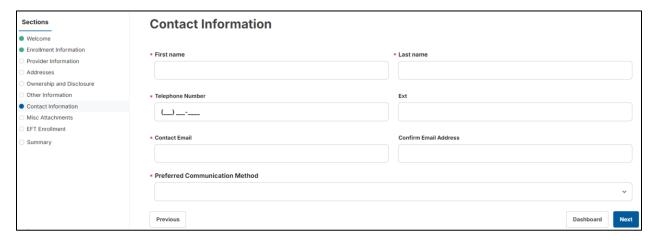
- 48 Waiver for the Frail Elderly specialties 209 Social Adult Day Care, Home,303 Private Case Management,039 Homemaker Services,191 Respite Care, and 208 Adult Companion Service.
- 39 Adult Day Health Care Center
- 55 Home Based Habilitation Services
- 57 Waiver for Adult Group Care specialty 303 Private Case Management
- 58 Waiver for Persons with Physical Disabilities (PD) specialties 303 Private Case
   Management, 039 Homemaker Services, 189 Attendant Services, 191 Respite Care
- 59 Facility Based Assisted Living specialties 303 Private Case Management and ,959 Facility Based Assisted Living).

Do you provide transportation in any owned, leased, hired and non-owned vehicles?  Po you provide transportation in any owned, leased, hired and non-owned vehicles?	
Provide proof of business automobile insurance of \$750k min	
Upload Files	

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# 1.7. Contact Information

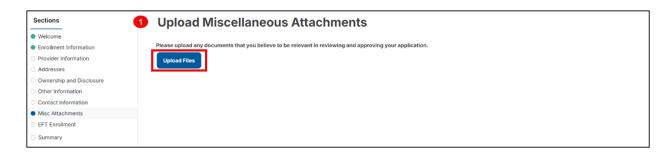
If questions arise during application processing, Nevada Medicaid may attempt to contact the person listed on the Contact Information page regarding this application.



## 1.8. Misc Attachments

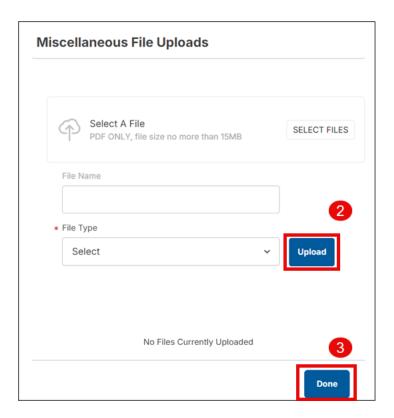
Additional supporting documentation can be uploaded with the application if necessary. All documents must be uploaded at the time of submission for the application to be considered complete.

 Select "Upload Files" button. Attachments must be in PDF format and have a file size maximum of 15MB.



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2. Select "Upload" button.



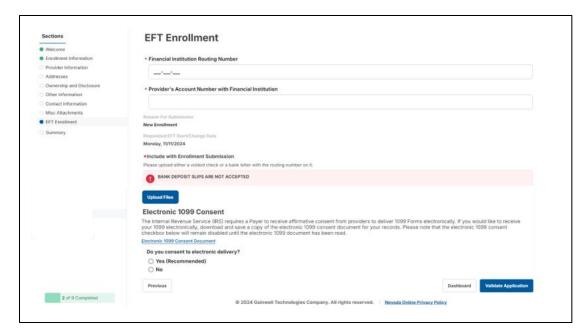
- File is successfully uploaded.
- 3. Select "Done" to return to application.

# 1.9. Electronic Funds Transfer (EFT) Enrollment

All providers who will be receiving payment from Nevada Medicaid and Nevada Check Up must accept payments via EFT. If a provider does not have an active EFT account enrolled with Nevada Medicaid, that provider's Nevada Medicaid enrollment may be terminated.

EFT information must belong to the enrolling provider.

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- Enter the 9-digit Financial Institution Routing Number.
- Provider's Account Number with Financial Institution.
- Upload Bank Letter or Voided check.
  - o Voided checks must be pre-printed. Checks cannot be handwritten or temporary.
  - The printed name on the voided check or bank letter must match the legal name or the
     Doing Business As (DBA) name entered on the application.
  - The routing number on the voided check must match the routing number entered on the
     EFT page.
  - The bank account number listed on the voided check must match the bank account number entered on the EFT page.
  - Deposit slips and direct deposit slips are not acceptable.
  - o If a bank letter is attached in lieu of a voided check:
    - i. It must be printed on the bank's letterhead.
    - ii. It cannot be handwritten.

#### **Electronic 1099 Consent**

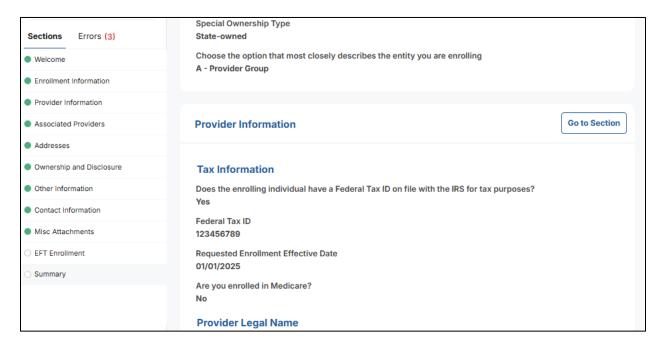
To authorize a 1099 delivered electronically, download the Electronic 1099 Consent Document. Do you consent to electronic delivery?

- Select "Yes" to receive electronic 1099.
- Select "No" to receive paper 1099.

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# 1.10. Application Review/Summary

The summary page provides a summary of the information that was included on the provider enrollment application. If changes are required when viewing the Summary page, select the appropriate "Go to Section" button or select the section from the Table of Contents panel to navigate back to that page.

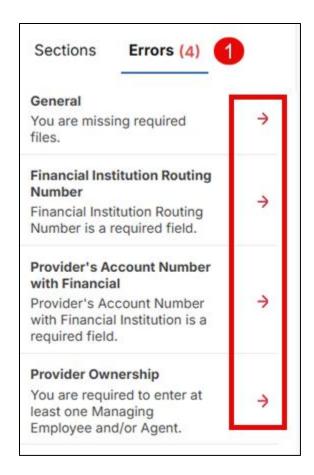


#### 1.10.1. Error Identification

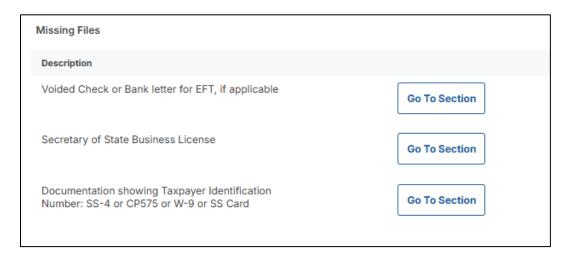
Once on the Summary page, a tab will appear with any validation errors in the application. This will check the application information to ensure all required fields are completed for the provider type entered, and the information entered meets field requirements. Any errors identified must be corrected prior to submission.

1. Select the red arrow to be directed to the page containing the error.

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• If any required attachments are missing, navigate to the Summary page for a list of "Missing Files".



• Once corrections are made to the field, the error count will update automatically. When all errors are resolved, the application may be submitted.

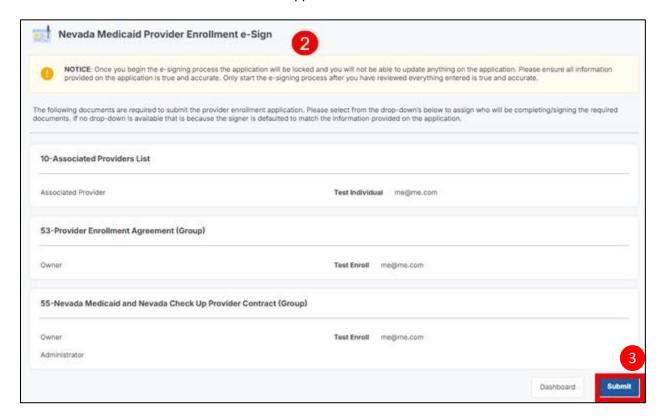
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# 1.11. Application Submission

1. To begin the application submission process, select "E-Sign"



- 2. Select the signers from the drop-down list. If no drop down is available, the signer is the individual listed on the application.
- 3. Select "Submit" to submit the enrollment application.



## 1.12. After Submission

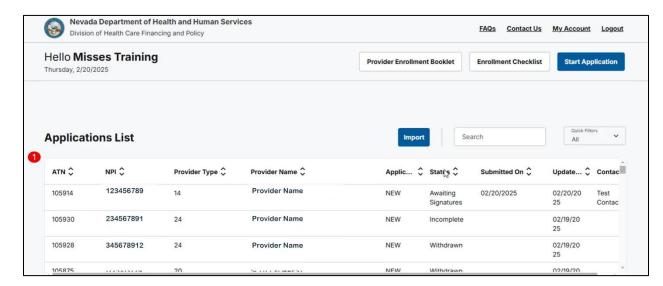
Once the application is ready for approval, the Dashboard shows "Awaiting Signatures" as the Status to indicate that the application is ready to begin the electronic signature process.

All documents must be signed electronically before the enrollment application will be finalized.

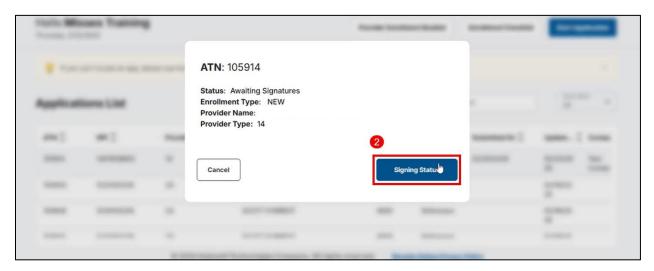
To view the signature status:

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1. Click the application's row in the Dashboard to check the status of all signatures.



2. Select the "Signing Status" button.



The Signing Status page displays. Review the page to see the status of each signer.

The Providers List will show each signer, the status, and expiration date of each DocuSign envelope.

Note the following statuses:

- "Created" means the document/envelope has been created. Please allow 24 hours for the
  initial envelope to be sent. Subsequent envelopes will be sent within 24 hours when the
  previous is completed.
- "Sent" means the document/envelope has been sent for signature to the email address listed in the application. If the email address listed is not correct, the user may select "Edit Email" to update the DocuSign email address.

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**NOTE**: This will not update the email address on file with the enrollment.

"Completed" means the document/envelope has been signed.

Once an envelope is sent, an expiration date will appear next to the status icon.

The expiration date is 30 calendar days from the date the envelope was sent. If the date expires without all the signatures, the provider must re-submit the application.

If a provider cannot locate the email requesting signature, they can select the "Resend" button to have the email re-sent.



Once documents are signed, the "Signing Status" page will change to reflect the updates.



When all required signatures have been obtained, the application will be finalized. The finalized contract will be sent to the signer(s), or the user may download enrollment documents in the Provider Web Portal by selecting <a href="Report Download">Report Download</a>.

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