

Nevada Medicaid and Nevada Check Up News



Division of Health Care Financing
and Policy (DHCFP)



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Inside This Issue:

- 2 [Reminders and Helpful Tips on Using Online Provider Enrollment Portal](#)
- 2-3 [Updates Regarding the Latest Provider Web Portal Enhancements](#)
- 3 [Applied Behavior Analysis \(ABA\) Services Coverage Implemented January 1, 2016](#)
- 4 [Introducing Nevada's New Non-Emergency Transportation Broker: MTM](#)
- 4 [Contact Information](#)
- 5 [Attention Medicaid Recipients and Caregivers: List of DME Providers for Ostomy, Colostomy and Catheter Products](#)

Quarterly Update on Claims Paid

Nevada Medicaid and Nevada Check Up paid out to providers \$838,688,657.10 in claims during the three-month period of October, November and December 2015. Nearly 100 percent of current claims continue to be adjudicated within 30 days.

DHCFP and Hewlett Packard Enterprise thank you for participating in Nevada Medicaid and Nevada Check Up.

Provider Revalidation

Provider Revalidation, which began in June of 2012, is an ongoing effort by Nevada Medicaid. In January 2016, the Centers for Medicare & Medicaid Services (CMS) issued sub regulatory guidance to state Medicaid agencies regarding federal regulation 42 CFR 455.414 – Revalidation. The purpose is to revise previous guidance in order to align Medicare and Medicaid revalidation activities to the greatest extent possible. Under this most recent guidance, CMS requires a two-step deadline; states must notify all affected providers of the revalidation requirement by March 24, 2016, and must complete the revalidation process by September 25, 2016. In order to comply with the CMS requirement for the revalidation process to be completed by September 2016, the Division of Health Care Financing and Policy (DHCFP) has set a deadline of August 31, 2016. Providers that fail to respond to revalidation must be terminated in accordance with 42 CFR 455 Subpart E.

The DHCFP and the fiscal agent, Hewlett Packard Enterprise, have increased outreach efforts and communications to providers that have not revalidated. The outreach campaign includes web announcements at www.medicaid.nv.gov, remittance advice messages, email notifications, provider newsletter articles and telephone outreach conducted by the provider relations team and Medicaid District Office staff. As part of the outreach, revalidation notification letters were mailed to providers due for revalidation on March 16, 2016. The DHCFP will continue outreach efforts and communication with providers to help facilitate revalidations.

Provider Revalidation Days Scheduled in Reno and Las Vegas

Hewlett Packard Enterprise will host Provider Revalidation Days in Reno and Las Vegas to assist providers who need to revalidate their enrollment with Nevada Medicaid. Providers are invited to drop in to one of the events below between 8:30 a.m. and 4:30 p.m.; registration is not required.

Reno: April 6 (concluded)

Hewlett Packard Enterprise Training Room
9850 Double R Blvd Suite 102
Reno NV 89521

Las Vegas: April 21

Las Vegas Medicaid District Office
1210 South Valley View Blvd., Suite 104
Las Vegas, NV 89102

Provider revalidation can be completed by accessing the Provider Web Portal or by completing a paper application. Please review the documents needed for revalidation located on the [Provider Enrollment webpage](#) for instructions to complete revalidation. Providers planning to attend Revalidation Days in Reno or Las Vegas should review the [Enrollment Checklist](#) for their provider type for a list of items to bring with them. Please see the accompanying newsletter article on page 2 for helpful tips on using the Online Provider Enrollment Portal.

Reminders and Helpful Tips on Using Online Provider Enrollment Portal

As providers were notified in Web Announcement 1022, the web-based Online Provider Enrollment Portal is available for providers to complete new enrollment, re-enrollment, revalidation and provider changes. The new portal is accessed from the [Provider Enrollment](#) webpage by clicking on the “Online Provider Enrollment” link. For revalidation and provider changes, you can log into the Provider Web Portal through the [EVS HPE Login](#) link and click on the new “Revalidate-Update Provider” link on the My Home page.

The [Online Provider Enrollment Portal](#) allows providers, or their delegates, to enter all pertinent provider enrollment information using an online application. The online application captures key provider data such as contact information, provider type, specialties, and provider demographics such as names and locations.

Below are some important reminders and helpful tips to help providers submit a complete online application.

1. Make sure to upload all of the required attachments when you submit the online enrollment application. The Provider Enrollment Checklists contain a list of required documentation based on provider type and are available on the Nevada Medicaid website at <https://www.medicaid.nv.gov/providers/checklist.aspx>. All documents must be uploaded at the time you submit the provider enrollment forms in order for your application to be considered complete.
2. All providers are required to attach a signed Provider Declaration Statement and Nevada Medicaid and Nevada Check Up Provider Contract with the online provider enrollment application. These forms can be downloaded and printed out from the Agreements page on the Online Provider Enrollment Portal.
3. The EFT form needs to be signed prior to uploading it to the Portal.
4. On the Managing Individuals page when you are providing ownership information, you need to make sure to add all of the individuals and/or corporations that own 5% or more.
 - To add an individual as an owner, select “Owner” from the drop-down list and then enter the individual’s First Name, Last Name and other required information.
 - To add a corporation as an owner, select “Corporation” from the drop-down list and enter the corporation name and individuals owning 5% or more of the named corporation.
 - To add a board member as an owner, select “Board Member” from the drop-down list and then enter the individual’s First Name, Last Name and other required information.
 - If no one owns 5% or more, an explanation is required in the explanation box provided or attach a letter describing why no individuals own 5% or more.
5. Make sure the legal name on the online application matches the W-9 that is submitted with the online enrollment application.
6. If your responses to any questions on the online enrollment application do not fit into the field on the page, you can put your response on a separate document. Type the question as it is shown on the application and your response, and then upload the documentation using “Other” as the attachment type on the Attachments page of the online application.

Updates Regarding the Latest Provider Web Portal Enhancements

Enhancements continue to be implemented in the Provider Web Portal to assist providers in easily obtaining information they need to provide services to Medicaid recipients.

Treatment History Search Feature:

On January 31, 2016, the Treatment History search feature was added to the Provider Web Portal. This feature can be used to view claim history for Durable Medical Equipment (DME), Vision, Audiology and Dental procedures that have limitations. The online Treatment History search can be used instead of the paper Durable Medical Equipment (DME) and Vision History Request (FA-2) and Dental History Request (FA-26A) forms.

Providers with a provider type of DME, Vision, Audiology or Dental, in addition to provider type 20 (specialties 170 and 63), can use Treatment History to view a list of the paid claim information for the search criteria entered. Up to twenty (20) results are returned at a time, with the most current dates of service listed first. If more than 20 claims exist,

Continued on page 3

Updates Regarding the Latest Provider Web Portal Enhancements

Continued from page 2

paging is available. **Note:** You can only search for one procedure code at a time using Treatment History. The system does not allow you to put in a range of codes or multiple codes at a time.

Log into the [Provider Web Portal](#), and click the “Treatment History” link, which is available under the “Claims” tab.



Please review the full [Web Announcement 1066](#) and the new [EVS User Manual Chapter 9: Treatment History](#) for instructions on accessing Treatment History search and the explanations for error messages.

Updates to Search Fee Schedule:

On January 31, 2016, an enhancement was made to the Search Fee Schedule application to allow provider type (PT) 10 (Outpatient Surgery, Hospital Based), PT 29 (Home Health Agency), PT 45 (ESRD Facility), PT 46 (Ambulatory Surgical Centers) and PT 81 (Hospital Based ESRD Provider) to search for fees on the Provider Web Portal.

Please see [Web Announcement 1069](#) and [Electronic Verification System \(EVS\) User Manual Chapter 6: Search Fee Schedule](#) for instructions by provider type on using the Search Fee Schedule applications.

Reminder When Uploading Forms Online:

As explained in Web Announcement 938, multiple Nevada Medicaid forms that are available online at <https://www.medicaid.nv.gov/providers/forms/forms.aspx> can be submitted online using the new “Upload Files” page on the Provider Web Portal. As of January 31, 2016, only the following file types are allowed when submitting forms online using the “Upload Files” page on the Provider Web Portal.

.doc .docx .pdf .bmp .gif .png .jpg .jpeg .tif .xls .xlsx .txt .zip and .efx

Applied Behavior Analysis (ABA) Services Coverage Implemented January 1, 2016

The Nevada Division of Health Care Financing and Policy (DHCFP) has implemented coverage for Applied Behavior Analysis (ABA) services for categorically needy individuals under age 21, identifying Early and Periodic Screening, Diagnostic and Treatment (EPSDT) as the coverage authority. ABA services are a covered benefit through Medicaid beginning January 1, 2016. ABA services provided prior to this date are therefore not covered by Medicaid and are non-reimbursable.

For providers who have not yet enrolled, provider enrollment checklists are online on the [Provider Type 85 Applied Behavior Analysis \(ABA\) Enrollment Checklist](#) webpage. See [Web Announcements](#) 940 and 951 for enrollment instructions.

Many ABA services require prior authorization (PA). Providers may request review for up to 180 days which represents an authorization span of up to 6 months. Use form FA-11E to request prior authorization for ABA services. Providers are advised to review the [PT 85 Billing Guidelines](#) for PA requirements for ABA services and are instructed not to include a request for review for services that do not require prior authorization. Form FA-11F must be submitted for each initial request for ABA services along with FA-11E; do not submit FA-11F with subsequent requests for review. Providers may not request authorization for any ABA services provided prior to January 1, 2016. PA forms are available on the [Provider Forms](#) webpage. The Provider Web Portal prior authorization system has been updated to add the “Applied Behavior Analysis (ABA)” authorization type to the “Authorization Type” drop-down list. See [Web Announcement 1024](#) for screenshots of the authorization pages.

Provider type (PT) 85 may bill for ABA services with dates of service on or after January 1, 2016. The PT 85 Billing Guideline is posted under Billing Guidelines (by Provider Type) on the [Billing Information](#) webpage. If the recipient has Medicaid coverage through one of the managed care organizations, then contact the appropriate MCO for prior authorization and billing instructions: Amerigroup Community Care (800) 454-3730 or Health Plan of Nevada (HPN) (800) 745-7065.

The medical coverage policy for ABA can be found in Medicaid Services Manual Chapter 1500 Healthy Kids Program, located on the DHCFP website at: <http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/MSMHome/>

Ongoing information regarding ABA services can be found on the DHCFP ABA webpage at: <http://dhcfp.nv.gov/Pgms/CPT/ABA/>.

Introducing Nevada's New Non-Emergency Transportation Broker: MTM

The State of Nevada is transitioning to a new non-emergency transportation (NET) broker. Beginning July 1, 2016, MTM, Inc. will arrange in-state and out-of-state NET services for Nevada Medicaid recipients. NET is provided to eligible Medicaid recipients when they need a ride to medically necessary, Medicaid-covered services.

Transportation services available to recipients include:

- Mileage reimbursement
- Fixed route bus tickets or paratransit services
- Sedan, van or taxi services
- Vehicle services equipped to transport wheelchairs and stretchers

Since 1995, MTM has been a leader in NET management, offering high-quality transportation services nationwide. Currently, MTM operates in 26 states and the District of Columbia, striving toward their vision of communities without barriers. Every year, the organization provides more than 14 million NET trips to eight million Medicaid recipients.

Prior to the July 1 transition date, MTM's Education, Training and Outreach (ETO) Team will contact medical facilities throughout Nevada to schedule in-service sessions with your staff. These sessions will help to ease the transition to MTM's management model, train staff on how to use MTM's forms and the Service Management Portal (SMP), and offer an opportunity for facilities to ask any questions they may have.

MTM will offer Nevada medical facilities the ability to schedule trips online 24 hours a day, seven days a week using the SMP system. SMP allows medical facilities to arrange transportation for recipients online at their own convenience in lieu of calling MTM. The link and log-in information for SMP, as well as training on how to use the system, will be provided to interested medical facilities in the coming months.

To contact a member of MTM's ETO Team immediately, contact #ETO-NV@mtm-inc.net. The staff of MTM looks forward to working with Nevada health care providers to provide high-quality NET services to Medicaid recipients.

Important NET Information:

- To schedule a ride, call 1-844-879-7341
- If a ride is late, call 1-844-879-7341
- All rides must be for a Medicaid eligible medical service
- Recipients and medical facilities can schedule routine trips Monday through Friday from 7 a.m. to 5 p.m.
- MTM encourages medical facilities and recipients to call five business days before the appointment for routine rides
- Same day requests will be accommodated for urgent health care needs and hospital discharges
- Urgent trips can be scheduled 24 hours a day, seven days a week
- Email #ETO-NV@mtm-inc.net to contact MTM's ETO Team



Contact Information

If you have a question concerning the manner in which a claim was adjudicated, please contact Hewlett Packard Enterprise by calling (877) 638-3472, press option 2 for providers, then option 0 and then option 2 for claim status. If you have a question about Medicaid Service Policy, you can go to the DHCFP website at <http://dhcfp.nv.gov>. From the "Resources" tab select "Telephone Directory" and call the Administration Office of the area you would like to contact.

Nevada Medicaid and Nevada Check Up News

Attention Medicaid Recipients and Caregivers:

List of DME Providers for Ostomy, Colostomy and Catheter Products

Nevada Medicaid is providing the following list of Durable Medical Equipment (DMEPOS) providers who offer ostomy, colostomy and catheter products to eligible Nevada Medicaid recipients. Please note that this list may not be complete. An “X” in the “Medicare” column indicates those providers who accept Medicare. Providers who offer “Mail Order Statewide” are indicated, but if that column is blank for your chosen provider please ask them if they provide that service for your location.

Name	Address	City	State	Phone	Medicare	Mail Order Statewide
180 MEDICAL INC	8516 NORTHWEST EXPRESSWAY	OKLAHOMA CITY	OKLAHOMA	877-688-2729	X	X
AAMCO MEDICAL LLC	4395 S CAMERON ST STE A	LAS VEGAS	NEVADA	866-293-3218	X	
ABC PHARMACY AND MEDICAL SUPPLIES	3050 E BONANZA RD STE 140	LAS VEGAS	NEVADA	702-541-8000		
ACCELLENCE HOME MEDICAL RENO	35 N EDISON WAY STE 37	RENO	NEVADA	775-787-8880	X	
ACTIVSTYLE INC	3500 LAKESIDE CT STE 200	RENO	NEVADA	800-651-6223		
APM MEDICAL SUPPLIES INC	1129 S RAINBOW BLVD	LAS VEGAS	NEVADA	702-259-0374	X	
BETTER BREATHING	1475 HYMER AVE	SPARKS	NEVADA	775-200-1248		X
CAREMAX HEALTH GROUP LLC	6295 MCLEOD DR STE 6	LAS VEGAS	NEVADA	702-569-3734		
CENTRAD HEALTHCARE LLC	184 SHUMAN BLVD STE 130	NAPERVILLE	ILLINOIS	630-369-5840	X	X
CHOICE HEALTHCARE INC	500 N 56TH ST STE 10	CHANDLER	ARIZONA	480-940-7676		X
COMFORT MEDICAL LLC	4385 NW 124TH AVE	CORAL SPRINGS	FLORIDA	800-700-4246		X
EDGE PARK MEDICAL SUPPLIES	1810 SUMMIT COMMERCE PARK	TWINSBURG	OHIO	800-321-0591	X	X
EMERALD MEDICAL SUPPLIES	5243 W CHARLESTON BLVD STE 9	LAS VEGAS	NEVADA	702-678-6267		
EVERYTHING MEDICAL	1811 W CHARLESTON BLVD STE 3	LAS VEGAS	NEVADA	702-366-1111		X
FREEDOM MEDICAL SUPPLY LLC	8868 S EASTERN AVE STE 115	LAS VEGAS	NEVADA	702-386-9997		X
JC MEDICAL SUPPLIES	4015 W CHARLESTON BLVD	LAS VEGAS	NEVADA	702-870-2850	X	
LORMED LLC	3307 BROADWAY STE 150	MOUNT VERNON	ILLINOIS	618-244-2850	X	X
MCKESSON MEDICAL-SURGICAL MEDIMART INC	8121 10TH AVE N	GOLDEN VALLEY	MINNESOTA	800-328-8111	X	X
MEDCARE PHARMACY	1851 N CARSON ST	CARSON CITY	NEVADA	775-885-8881		X
MEDICAL DIRECT CLUB LLC	521 8TH AVE S STE 204	NASHVILLE	TENNESSEE	866-945-0066	X	X
MEDICAL N MOBILITY	7260 W LAKE MEAD STE 6 AND 7	LAS VEGAS	NEVADA	702-233-3770		
MEDLINE INDUSTRIES INC	1 MEDLINE PL	MUNDELEIN	ILLINOIS	866-356-4997		X
NORCO INC	440 30TH ST	ELKO	NEVADA	775-738-8830	X	
ON TIME MEDICAL SUPPLY LLC	6330 MCLEOD DR STE 3	LAS VEGAS	NEVADA	918-315-3944		
OPTIMUM MEDICAL SUPPLY INC	2797 S MARYLAND PKWY STE 13	LAS VEGAS	NEVADA	702-796-7772	X	
OPTION 1 NUTRITION SOLUTIONS	3230 W HACIENDA AVE STE 305	LAS VEGAS	NEVADA	702-641-1128		
OXYTECH LLC	1544 PITTMAN AVE STE B	SPARKS	NEVADA	775-284-8890	X	
PAHRUMP MEDICAL SUPPLY INC	1971 S PAHRUMP VALLEY BLVD STE D	PAHRUMP	NEVADA	775-751-4999		
PRO COMFORT MEDICAL	101 S RAINBOW BLVD STE 15	LAS VEGAS	NEVADA	702-629-6818	X	
STRIVE MEDICAL LLC	3111 S VALLEY VIEW BLVD	LAS VEGAS	NEVADA	888-771-9229		X
SYMBIUS MEDICAL LLC	427 W UNIVERSAL CIR	SANDY	UTAH	801-576-8888	X	X
THC OF NEVADA	6720 PLACID ST	LAS VEGAS	NEVADA	702-796-1016		X
TRIPLE C MEDICAL SUPPLY	1745 N NELLIS BLVD STE C	LAS VEGAS	NEVADA	702-459-7500		
TRI-STATE RESPIRATORY	3699 HWY 95 STE 600	BULLHEAD CITY	ARIZONA	928-758-0150		X
UNIVERSAL MOBILITY	5225 S VALLEY VIEW BLVD STE 10	LAS VEGAS	NEVADA	702-367-0737	X	
USMED INC	1480 NW 79 AVE	MIAMI	FLORIDA	800-787-6331		X
USMED LLC	2550 E CHANDLER AVE STE 50	LAS VEGAS	NEVADA	702-247-7633		
WS & S LAS VEGAS	2470 N DECATUR BLVD STE 115	LAS VEGAS	NEVADA	702-869-8300	X	