

# Nevada MMIS Modernization

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***The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) by early 2019***

## What Change Has Happened?

### Stage 1 (Implemented December 2016)

- Online Provider Enrollment (OPE) available on Provider Web Portal
- Revalidation & provider changes using the Provider Web Portal

### Stage 2 (Implemented July 2017)

Provider Web Portal Upgrade included Role-Based Security Features

#### Prior Authorization (PA)

- Simplified, one-page Create Authorization process
- Enhanced PA process to create Dental, Adult Day Health Care (ADHC) and Personal Care Services (PCS) requests
- Ability to upload and submit PA reconsideration requests
- Access to last member details

## What Featured Changes Are Happening in Stage 3?

### Paperless

- Goal is to have all claims submitted electronically or through the portal, eliminating paper claim submissions at go-live and provide enhanced electronic options for other areas
  - Claims – will have many benefits including improved claim processing time and the ability to complete tasks such as adjustments, voids and submitting claim appeals on the Provider Web Portal
  - Provider Enrollment – Providers who submitted enrollment and revalidations electronically prior to February 2019 will see pre-populated fields available on future submissions
    - Providers who have only submitted via paper will need to complete all fields on their first electronic submission

### Electronic Data Interchange (EDI)

- Using new technology to convert data to a structure that is still compliant with EDI standards
- New Inbound Companion Guides have been posted for Trading Partners & Managed Care Organizations (MCOs)
- New Business Partner Agreement documents for enrollment/certification will be executed for each Trading Partner via the Provider Web Portal
- **Trading Partners need to enroll and get certified for EDI via the Provider Web Portal**
  - **They must also submit test files for each of their transaction types to certify**

### Payerpath

- Nevada Medicaid will NO LONGER provide free electronic claim submissions through Allscripts-Payerpath for Medicaid providers; however, DXC will offer Direct Data Entry (DDE) via the Provider Web Portal
- Providers will continue to have the option of submitting electronic claims through an APPROVED Nevada Medicaid Trading Partner
  - Allscripts-Payerpath will continue to be an approved Trading Partner with Nevada Medicaid

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## Claims on the Web Portal

- Direct online claim submission through Direct Data Entry (DDE)
- Ability to upload claims attachments
- Voids and adjustments can be submitted through the Provider Web Portal
- Ability to research claims and be able to identify adjudication status in almost real time
- Expedited payment by removing mail time and scanning of paper claims
- New procedures for Physician-Administered Drug (PAD) claim submissions
- Third Party Liability (TPL), Medicare & EDI submissions will include additional elements
- Modified processes for special handling such as Provider Payment Directive, Letter of Agreement, Timely Filing & Appeals
- Enforced requirements/standard billing per the National Uniform Billing Committee
- **Paper checks are going away – mandatory Electronic Funds Transfer (EFT) enrollment required to receive payment**
- **Submit claims electronically – paper claims WILL NOT be accepted**

## Provider Enrollment on the Web Portal

- New urgent/emergency group enrollment
- New urgent/emergency individual enrollment
- Ability to re-access a submitted enrollment application, make corrections and resubmit
- Automatic creation of providers upon application approval
- Revalidation will pull existing provider data – no re-entry of data by provider
- New and existing providers need to get a National Provider Identifier (NPI)

## Miscellaneous Information

- Access to correspondence online including PA letters, Provider Enrollment letters & revalidation notices
- Secure Correspondence allows providers to send and receive messages with the Provider Help Desk
- New Modernization page is being created to access all details related to the new MMIS
- August 1, 2018 – Modifications to the code of legacy MMIS will cease except for federally mandated processing
- DXC email is changing to from hpe.com to dxc.com as of September 2018
- Existing providers and delegates logging into the Provider Web Portal after January 25, 2019, will be instructed to create a new password

## What Training & Communications Will Be Provided?

- Communications will be provided via web announcements March 2018 through March 2019
  - Communications will also occur via email notifications & remittance advice messages
- Live training will be conducted in Las Vegas and Reno in January 2019 (MOST BENEFICIAL)
- Webinar training will be conducted in January 2019 as well
- Computer Based Training (CBT) will be launched January 18, 2019
- Supplemental training will happen in February & March 2019
- Trading Partners will also receive training

## Preparation Checklist

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|---|--|
| <input type="checkbox"/> Ensure your Trading Partners are trained and recertified | <input type="checkbox"/> Get an NPI if needed              |
| <input type="checkbox"/> Enroll in EFT  | <input type="checkbox"/> Create new password on Web Portal |
| <input type="checkbox"/> Submit claims electronically                             | <input type="checkbox"/> Register for live training        |