



# First Health Services Corporation

Nevada Medicaid and Nevada Check Up  
Fiscal Agent  
P.O. Box 30042  
Reno, NV 89520-3042

<https://o.gfleckfpxgqx>

## MEMORANDUM

TO: All Nevada Medicaid and Nevada Check Up Pharmacy Providers  
FROM: First Health Services  
DATE: May 18, 2005

### RE: **Prospective Drug Utilization Review (ProDUR) Denials**

Nevada Medicaid is required by federal law to provide a mechanism to allow pharmacists to perform Prospective Drug Utilization Review (ProDUR) denials. This mechanism has been in place, via online messaging, since the implementation of the pharmacy point-of-sale system in February 2003.

Based on a recommendation by the Nevada Medicaid Drug Use Review Board, severity level 1 ProDUR conflict messages will require the pharmacist to enter appropriate Intervention and Outcome Codes to override the denial. This requirement is effective **June 15, 2005**.

Severity level 1 conflict messages are considered potentially clinically significant, and comprise less than 5% of ProDUR messages generated.

Following are listings of Conflict Codes and Intervention and Outcome Codes. Please keep this document as a reference source.

Any questions or concerns regarding this change should be directed to the First Health Services' Technical Call Center at 1-800-884-3238.

### CONFLICT CODES

Conflict Code	Description
DD	Drug to Drug
TD Duplicate	Therapy
ID Duplicate	Ingredient
ER* Early	Refill
HD High	Dose
LD Low	Dose
SX	Drug to Gender

\*Early refill of controlled substances will continue to require approval from the First Health Services' Technical Call Center.

### INTERVENTION AND OUTCOME CODES

<b>Intervention Code (Professional Service)/ Description (NCPDP field #440-E5)</b>	<b>Outcome Code (Result of Service)/Description (NCPDP field #441-E6)</b>
<b>M0</b> /prescriber consulted	<b>1A</b> /filled as is, false positive
<b>M0</b> /prescriber consulted	<b>1B</b> /filled prescription as is
<b>M0</b> /prescriber consulted <b>PE</b> /patient education <b>PH</b> /patient medication history <b>PM</b> /patient monitoring	<b>1C</b> /filled with different dose
Any/all	<b>1D</b> /filled with different directions
Any/all	<b>1E</b> /filled with different drug
<b>M0</b> /prescriber consulted	<b>1G</b> /filled with prescriber approval
Any/all	<b>1H</b> /brand to generic change
Any/all	<b>1J</b> /Rx to OTC change
<b>M0</b> /prescriber consulted	<b>2A</b> /prescription not filled
<b>M0</b> /prescriber consulted	<b>3C</b> /discontinued drug
Any/all	<b>3D</b> /regimen changed
Any/all	<b>3E</b> /therapy changed