# Provider Type 47 Indian Health Services (IHS) and Tribal Clinics

Billing Guide

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## Overview

- Reimbursements
- Prior Authorizations
- Telehealth
- Encounters
- Preventative Services





# Indian Health Services (IHS) Tribal Health Clinics (THC)

- Outpatient services provided in IHS/THC are reimbursed at an all-inclusive, per recipient, per encounter rate.
- The encounter rate is developed from information published in the most recent Federal Register.



#### REIMBURSEMENTS





## Reimbursements

- Reimbursed at the all-inclusive encounter rate when billed using the code T1015
- Clinics may only request reimbursement for one professional group, per recipient, per day, by the listed provider
- Services must be medically necessary
- Recipient must be eligible for Nevada Medicaid/Nevada Check Up and IHS or Tribal services when service was provided







# **Prior Authorization**

No prior authorizations required for:

- Covered services delivered at an Indian Health Service or Tribal Clinic for American Indians or Alaska Natives who are eligible for Medicaid or Nevada Check Up.
- Utilization of Telehealth services does **<u>not</u>** require authorization.



### TELEHEALTH





# Purpose

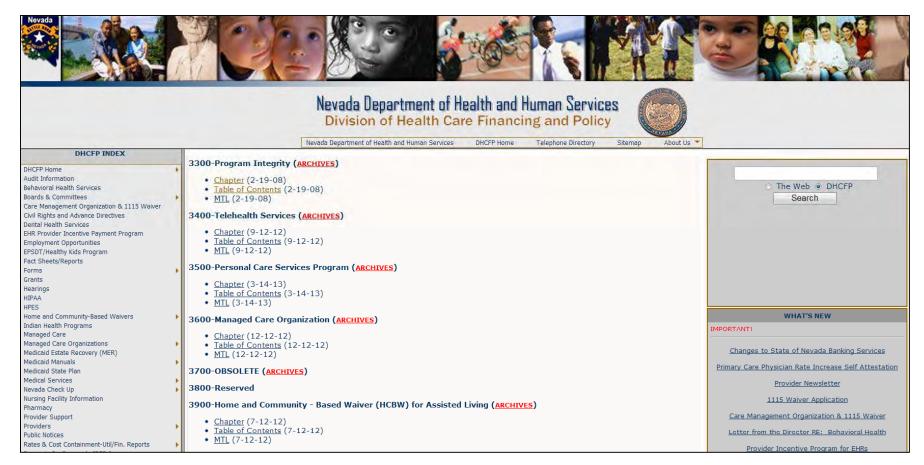
Telecommunication system to substitute for an in-person encounter:

- Professional consultations
- Office visits
- Office psychiatry services
- Limited number of other medical services



### MSM Chapter 3400 – Telehealth Services

#### WWW.DHCFP.NV.GOV





# **Covered Services**

- Consultations
- Follow up inpatient Telehealth consultations
- Office of other outpatient visits
- Subsequent hospital care services
- Subsequent nursing facility care services
- Individual psychotherapy
- Pharmacologic management
- Psychiatric diagnostic interview examination
- End Stage Renal Disease (ESRD) related services
- Neurobehavioral status exam
- Individual health and behavior assessment and interventions
- Individual and group Diabetes Self-Management Training (DSMT) services
- Smoking cessation counseling for pregnant women only



# **Non-Covered Services**

- Services delivered using telecommunications, but not requiring the recipient to be present during the consultant's evaluation
- Interpretation and report of radiology and diagnostic testing
- One-way telecommunications in single media format
  - Telephone calls
  - Images transmitted via facsimile machines (faxes)
  - Text messages (electronic mail)



# **Originating Site**

- Location where an eligible recipient is at the time the service is being furnished
- Originating Site Telehealth Services are **not** reimbursable as encounters
- Use Procedure Code:
  - Q3014 with GT modifier in Field 24 D on the CMS-1500 Claim Form



# **Distant Site**

- Location where the provider is at the time the service is being furnished
- Distant site Telehealth services MAY BE reimbursable as encounters
- Use Encounter Code
  - T1015





# **ENCOUNTERS**

Bill the allinclusive code T1015 for clinic visit /encounter.



# **Professional Groups**

- Physician
- Nurse Anesthetist
- Radiology
- Dentist
- Certified RN Practitioner
- Podiatrist
- Nurse Mid-Wife

- Physician Assistant
- Psychologist
- Pharmacy
- Optometrist
- Optician
- Clinical Laboratory



# Scenario One: 3 Encounters / Same day

The following **three encounters with different** professional groups are allowed on the same day:

- Encounter 1: Recipient visits physician who writes a prescription.
- Encounter 2: Recipient visits the pharmacy to fill the prescription.
- Encounter 3: Recipient visits a psychologist.



# Scenario Two: Only 1 Encounter Allowed

Only **one** of the following encounters is allowed, because the profession is the same.

- Encounter 1: Recipient visits physician for a sore throat in the morning.
- Encounter 2: Recipient visits physician for dermatitis in the afternoon.





# Scenario Three: 2 Encounter Exception

**Two** encounters with the <u>same profession</u> are allowed in <u>emergency situations</u>.

- Encounter 1: Recipient visits physician for a sore throat in the morning.
- Encounter 2: Recipient visits physician for a broken arm in the afternoon.





# **PREVENTATIVE SERVICES**





# MSM Chapter 600

Family Planning

 When family planning services are provided, include the most appropriate V (ICD-9) code and bill the encounter code T1015.





# MSM Chapter 1500

Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Services:

 Follow the periodicity schedule listed in MSM Chapter 1500 Healthy Kids Program and bill the encounter code T1015.





### Learning Check

- 1. What code is used when billing for clinic visit/encounter?
- 2. Originating Site Telehealth Services are reimbursable as encounters. T or F
- 3. Which Telehealth Services are considered covered by the DHCFP?
  - A. Consultations
  - B. Office or other Outpatient visits
  - C. End Stage Renal Disease (ESRD Related Services)
  - D. Only A and B
  - E. All of the above



### **Contact information**

#### **Customer Service Center**

Claim inquiries and general information Phone: (877) 638-3472

#### **Automated Response System (ARS)**

Phone: (800) 942-6511

#### **Assistance with Prior Authorizations**

Phone: (800) 525-2395

#### **Requests for Provider Training**

Email: NevadaProviderTraining@hp.com





### Questions?





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# Thank you for your attention

# Please complete the course evaluation before leaving class

Enjoy the remainder of your day

