



Nevada Medicaid

Provider Relations Field Service Representative Team Territories

Provider Relations Field Service Representatives are assigned to providers based on provider type and/or zip codes related to the servicing location of the National Provider Identifier (NPI) or Atypical Provider Identifier (API). Please refer to the following tables to determine which Field Service Representative is assigned to assist with inquiries.

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| Rep Name: Kevin Johnston Email: kevin.johnston2@dx.com Phone: 775-412-9452 | |
| Provider Types: (Statewide) <ul style="list-style-type: none"> 10 - Outpatient Surgery, Hospital Based 11 - Hospital, Inpatient 12 - Hospital, Outpatient 19 - Nursing Facility 44 - Swing Bed, Acute Hospital 56 - Inpatient Rehabilitation and Long Term Acute Care (LTAC) Specialty Hospitals 64 - Hospice 65 - Hospice, Long Term Care 75 - Critical Access Hospital (CAH), Inpatient 81 - Hospital Based ESRD Provider | Zip Codes: All |

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| Rep Name: Mackenzie Lord Email: mackenzie.lord@dx.com Phone: 775-412-9428 | |
| Provider Types: (Statewide) <ul style="list-style-type: none"> 29 - Home Health Agency 30 - Personal Care Services - Provider Agency 32 - Ambulance, Air or Ground 38 - Waiver for Individuals with Intellectual Disabilities and Related Conditions 47 - Indian Health Services (IHS) and Tribal Clinics 48 - Home and Community Based Waiver for Frail Elderly 51 - Indian Health Service Hospital, Inpatient (Tribal) 52 - Indian Health Service Hospital, Outpatient (Tribal) 57 - Home and Community Based Waiver for the Frail Elderly (Elderly in Adult Residential Care) 58 - Home and Community Based Waiver for Persons with Physical Disabilities 59 - Home and Community Based Waiver for the Frail Elderly (Augmented Personal Care Services) 60 - School Based 78 - Indian Health Service Hospital, Inpatient (Non-Tribal) 79 - Indian Health Service Hospital, Outpatient (Non-Tribal) 83 - Personal Care Services - Intermediary Service Org | Zip Codes: All |



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| Rep Name: Stephanie Ferrell | | Email: stephanie.d.ferrell@dx.com | | Phone: 775-412-9401 | |
| Provider Types (Statewide): All Behavioral Health providers, including: <ul style="list-style-type: none"> • 13 - Psychiatric Hospital, Inpatient • 14 - Behavioral Health Outpatient Treatment • 16 - Intermediate Care Facilities for Individuals with Intellectual Disabilities/Public • 17 - Special Clinics, Specialty 215 Substance Abuse Agency Model (SAAM) • 20 - Physician, M.D., Osteopath, D.O., Specialty 146 Psychiatry • 26 - Psychologist • 63 - Residential Treatment Centers (RTC) • 68 - Intermediate Care Facilities for Individuals with Intellectual Disabilities/Private • 82 - Behavioral Health Rehabilitative Treatment • 85 - Applied Behavior Analysis (ABA) | | | Zip Codes: All | | |

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| Rep Name: Dena Brennan | | Email: dena.brennan@dx.com | | Phone: 775-412-9447 | |
| Provider Types: The following provider types located in the zip codes noted to the right: <ul style="list-style-type: none"> • 17 - Special Clinics • 17 - Special Clinics, Specialty 179 School Based Health Centers (SBHC) • 20 - Physician, M.D., Osteopath, D.O. • 21 - Podiatrist • 23 - Hearing Aid Dispenser & Related Supplies • 24 - Advanced Practice Registered Nurse • 25 - Optometrist • 27 - Radiology & Non-invasive Diagnostic Centers • 34 - Therapy • 36 - Chiropractor • 39 - Adult Day Health Center • 41 - Optician, Optical Business • 43 - Laboratory, Pathology Clinical • 45 - End Stage Renal Disease (ESRD) Facility • 46 - Ambulatory Surgical Centers • 54 - Targeted Case Management • 55 - Home Based Habilitation Services • 72 - Nurse Anesthetist • 74 - Nurse Midwife • 76 - Audiologist • 77 - Physician's Assistant | | | Zip Codes: 89022 89049 89301 89310 89311 89314 89315 89316 89317 89318 89319 89402 89403 89404 89405 89406 89407 89408 89409 89410 89411 89412 89413 89414 89415 89418 89419 89420 89421 89422 89423 89424 89425 89426 89427 89428 89429 89430 89431 89432 89433 89434 89435 89436 89438 89439 89440 89441 89442 89444 89445 89446 89447 89448 89449 89450 89451 89452 89460 89496 89501 89502 89503 89504 89505 89506 89507 89508 89509 89510 89511 89512 89513 89515 89519 89520 89521 89523 89533 89555 89557 89570 89595 89599 89701 89702 89703 89704 89705 89706 89711 89712 89713 89714 89721 89801 89802 89803 89815 89820 89821 89822 89823 89824 89825 89826 89828 89830 89831 89832 89833 89834 89835 89883 | | |



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| Rep Name: Cassandra White | | Email: cassandra.white@dxc.com | | Phone: 775-412-9450 | |
| Provider Types: | | | Zip Codes: | | |
| <p>The following provider types located in the zip codes noted to the right:</p> <ul style="list-style-type: none"> • 17 - Special Clinics • 17 - Special Clinics, Specialty 179 School Based Health Centers (SBHC) • 20 - Physician, M.D., Osteopath, D.O. • 21 - Podiatrist • 23 - Hearing Aid Dispenser & Related Supplies • 24 - Advanced Practice Registered Nurse • 25 - Optometrist • 27 - Radiology & Non-invasive Diagnostic Centers • 34 - Therapy • 36 - Chiropractor • 39 - Adult Day Health Center • 41 - Optician, Optical Business • 43 - Laboratory, Pathology Clinical • 45 - End Stage Renal Disease (ESRD) Facility • 46 - Ambulatory Surgical Centers • 54 - Targeted Case Management • 55 - Home Based Habilitation Services • 72 - Nurse Anesthetist • 74 - Nurse Midwife • 76 - Audiologist • 77 - Physician's Assistant | | | <p>88901 88905 89001 89002 89003 89004 89005 89006 89007 89008 89009 89010 89011 89012 89013 89014 89015 89016 89017 89018 89019 89020 89021 89023 89024 89025 89026 89027 89028 89029 89030 89031 89032 89033 89036 89037 89039 89040 89041 89042 89043 89044 89045 89046 89047 89048 89052 89053 89060 89061 89067 89070 89074 89077 89081 89084 89085 89086 89087 89101 89102 89103 89104 89105 89106 89107 89108 89109 89110 89111 89112 89113 89114 89115 89116 89117 89118 89119 89120 89121 89122 89123 89124 89125 89126 89127 89128 89129 89130 89131 89132 89133 89134 89135 89136 89137 89138 89139 89140 89141 89142 89143 89144 89145 89146 89147 89148 89149 89150 89151 89152 89153 89154 89155 89156 89157 89159 89160 89161 89162 89163 89164 89165 89166 89169 89170 89173 89177 89178 89179 89180 89183 89185 89191 89193 89195 89199</p> | | |

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| Rep Name: Alyssa Kee Chong | | Email: Alyssa.s.kee@dxc.com | | Phone: 775-412-9444 | |
| Provider Types: | | | Zip Codes: | | |
| <ul style="list-style-type: none"> • 15 - Registered Dietitian (Statewide) • 22 - Dentist (Statewide) • 28 - Pharmacy (Statewide) • 33 - Durable Medical Equipment (Statewide) | | | <p>All</p> | | |

For all other provider types and zip codes not listed above, please send an email to: NevadaProviderTraining@dxc.com.