

Provider Services Field Representative Team Territories

Provider Services Field Representatives are assigned to providers based upon your provider type or the zip code of your servicing National Provider Identifier (NPI) or Atypical Provider Identifier (API), as indicated below. Please refer to the following tables to determine which Field Representative is assigned to assist you with inquiries.

Rep Name: Jennifer Shaffer Email: jennifer.lou.shaffer@hpe.com Phone: 775-313-2811	
<ul style="list-style-type: none"> • All hospitals and facilities not otherwise assigned • All out-of-state providers not otherwise assigned 	Provider Types: <ul style="list-style-type: none"> • 10 • 11 • 12 • 19 • 56 • 75 • 81

Rep Name: Kim Teixeira Email: kim.nal.teixeira@hpe.com Phone: 775-323-9667	
Provider Types: <ul style="list-style-type: none"> • 29 • 38 • 46 • 47 • 48 • 51 • 52 • 58 • 60 • 64 • 65 • 78 • 79 	Zip Codes: 89301 89310 89311 89314 89316 89317 89403 89406 89407 89408 89410 89415 89419 89421 89423 89424 89426 89427 89429 89430 89431 89433 89434 89436 89440 89441 89442 89444 89445 89447 89448 89449 89451 89460 89501 89502 89503 89506 89508 89509 89510 89511 89512 89519 89520 89521 89523 89557 89701 89702 89703 89704 89705 89706 89801 89815 89820 89821 89822 89823 89825 89832 89835 89883

For all other provider types and zip codes, please send an email to NevadaProviderTraining@hpe.com.