



Nevada Medicaid

Provider Relations Field Service Representative Team Territories

Provider Relations Field Service Representatives are assigned to providers based on provider type and/or zip codes related to the servicing location of the National Provider Identifier (NPI) or Atypical Provider Identifier (API). Please refer to the following tables to determine which Field Service Representative is assigned to assist with inquiries.

Rep Name: Shateraka Hampton	Email: hampton@dxc.com	Phone: 360-212-3009
<p>Provider Types: (Statewide)</p> <ul style="list-style-type: none"> • 10 - Outpatient Surgery, Hospital Based • 11 - Hospital, Inpatient • 12 - Hospital, Outpatient • 19 - Nursing Facility • 44 - Swing Bed, Acute Hospital • 56 - Inpatient Rehabilitation and Long Term Acute Care (LTAC) Specialty Hospitals • 64 - Hospice • 65 - Hospice, Long Term Care • 75 - Critical Access Hospital (CAH), Inpatient • 81 - Hospital Based ESRD Provider • All out-of-state providers not otherwise assigned 	<p>Zip Codes:</p> <p>All</p>	

Rep Name: Mackenzie Lord	Email: mackenzie.lord@dxc.com	Phone: 775-240-5060
<p>Provider Types: (Statewide)</p> <ul style="list-style-type: none"> • 29 - Home Health Agency • 30 - Personal Care Services - Provider Agency • 38 - Waiver for Individuals with Intellectual Disabilities and Related Conditions • 46 - Ambulatory Surgical Centers • 47 - Indian Health Services (IHS) and Tribal Clinics • 48 - Home and Community Based Waiver for Frail Elderly • 51 - Indian Health Service Hospital, Inpatient (Tribal) • 52 - Indian Health Service Hospital, Outpatient (Tribal) • 57 - Home and Community Based Waiver for the Frail Elderly (Elderly in Adult Residential Care) • 58 - Home and Community Based Waiver for Persons with Physical Disabilities • 59 - Home and Community Based Waiver for the Frail Elderly (Augmented Personal Care Services) • 60 - School Based • 78 - Indian Health Service Hospital, Inpatient (Non-Tribal) • 79 - Indian Health Service Hospital, Outpatient (Non-Tribal) • 83 - Personal Care Services - Intermediary Service Org 	<p>Zip Codes:</p> <p>All</p>	



Rep Name: Stephanie Ferrell **Email: stephanie.d.ferrell@dxc.com** **Phone: 775-412-9401**

<p>Provider Types (Statewide):</p> <p>All Behavioral Health providers, including:</p> <ul style="list-style-type: none"> • 13 - Psychiatric Hospital, Inpatient • 14 - Behavioral Health Outpatient Treatment • 16 - Intermediate Care Facilities for Individuals with Intellectual Disabilities/Public • 17 - Special Clinics, Specialty 215 Substance Abuse Agency Model (SAAM) • 20 - Physician, M.D., Osteopath, D.O., Specialty 146 Psychiatry • 26 - Psychologist • 63 - Residential Treatment Centers (RTC) • 68 - Intermediate Care Facilities for Individuals with Intellectual Disabilities/Private • 82 - Behavioral Health Rehabilitative Treatment • 85 - Applied Behavior Analysis (ABA) 	<p>Zip Codes:</p> <p>All</p>
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Rep Name: Britany Glider **Email: britany.glider@dxc.com** **Phone: 775-412-9431**

<p>Provider Types:</p> <p>The following provider types located in the zip codes noted to the right:</p> <ul style="list-style-type: none"> • 17 - Special Clinics • 17 - Special Clinics, Specialty 179 School Based Health Centers (SBHC) • 20 - Physician, M.D., Osteopath, D.O. • 21 - Podiatrist • 23 - Hearing Aid Dispenser & Related Supplies • 24 - Advanced Practice Registered Nurse • 25 - Optometrist • 27 - Radiology & Non-invasive Diagnostic Centers • 32 - Ambulance, Air or Ground • 34 - Therapy • 36 - Chiropractor • 39 - Adult Day Health Center • 41 - Optician, Optical Business • 43 - Laboratory, Pathology Clinical • 45 - End Stage Renal Disease (ESRD) Facility • 54 - Targeted Case Management • 55 - Home Based Habilitation Services • 72 - Nurse Anesthetist • 74 - Nurse Midwife • 76 - Audiologist • 77 - Physician's Assistant 	<p>Zip Codes:</p> <p>89301 89310 89311 89314 89316 89317 89403 89406 89407 89408 89410 89415 89419 89421 89423 89424 89426 89427 89429 89430 89431 89433 89434 89436 89440 89441 89442 89444 89445 89447 89448 89449 89451 89460 89501 89502 89503 89506 89508 89509 89510 89511 89512 89519 89520 89521 89523 89557 89701 89702 89703 89704 89705 89706 89801 89815 89820 89821 89822 89823 89825 89832 89835 89883</p>
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Rep Name: Johnna Young

Email: johnna.young@dxc.com

Phone: 360-212-3012

Provider Types:

- 22 - Dentist (**Statewide**)
- 28 - Pharmacy (**Statewide**)
- 33 - Durable Medical Equipment (**Statewide**)

The following provider types located in the zip codes noted to the right:

- 17 - Special Clinics
- 17 - Special Clinics, Specialty 179 School Based Health Centers (SBHC)
- 20 - Physician, M.D., Osteopath, D.O.
- 21 - Podiatrist
- 23 - Hearing Aid Dispenser & Related Supplies
- 24 - Advanced Practice Registered Nurse
- 25 - Optometrist
- 27 - Radiology & Non-invasive Diagnostic Centers
- 32 - Ambulance, Air or Ground
- 34 - Therapy
- 36 - Chiropractor
- 39 - Adult Day Health Center
- 41 - Optician, Optical Business
- 43 - Laboratory, Pathology Clinical
- 45 - End Stage Renal Disease (ESRD) Facility
- 54 - Targeted Case Management
- 55 - Home Based Habilitation Services
- 72 - Nurse Anesthetist
- 74 - Nurse Midwife
- 76 - Audiologist
- 77 - Physician's Assistant

Zip Codes:

89001 89002 89003 89005 89008 89011 89012
89013 89014 89020 89021 89025 89027 89029
89030 89031 89032 89040 89043 89044 89045
89048 89049 89052 89060 89074 89081 89084
89085 89086 89101 89106 89107 89108 89110
89115 89128 89129 89130 89131 89134 89138
89142 89143 89144 89145 89149 89156 89166
89178 89193

For all other provider types and zip codes, please send an email to NevadaProviderTraining@dxc.com.