



Nevada Medicaid Novel Coronavirus (COVID-19) Resources and Contact List

Resource	Contact
Nevada Medicaid Website	https://www.medicaid.nv.gov/
Division of Health Care Financing and Policy (DHCFP)	http://dhcfp.nv.gov/
Centers for Medicare & Medicaid Services (CMS)	www.cms.gov
Centers for Disease Control and Prevention	www.cdc.gov
Nevada Medicaid Web Announcements	https://www.medicaid.nv.gov/providers/newsannounce/default.aspx
Telehealth Billing Instructions	https://www.medicaid.nv.gov/Downloads/provider/NV_Billing_Telehealth.pdf
Telehealth Medicaid Policy	http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/C3400/Chapter3400/
Division of Health Care Financing and Policy's COVID-19 Webpage	http://dhcfp.nv.gov/covid19/
CMS Medicaid Telemedicine Resource	https://www.medicaid.gov/medicaid/benefits/telemedicine/index.html
Telehealth Resource Center	https://www.telehealthresourcecenter.org/who-your-trc/
National Frontier and Rural Telehealth (NFARtec) Education Center	https://www.nfartec.org/technology-based-supervision-guidelines/
Division of Health Care Financing and Policy's COVID-19 FAQs	http://dhcfp.nv.gov/uploadedFiles/dhcfp_nvgov/content/Pgms/CPT/COVID-19/Provider%20FAQs%20(V2)_03182020_ADA(1).pdf or http://dhcfp.nv.gov/covid19/ (Link is in right side panel)
Nevada Medicaid Prior Authorization Department	800-525-2395
Nevada Medicaid Provider Contact Center	877-638-3472
Nevada Provider Training Email Address	NevadaProviderTraining@gainwelltechnologies.com
DHCFP Technical Assistance	dhcfp@dhcfp.nv.gov and title email as "Telehealth Technical Assistance"
OptumRx	Clinical Call Center (Prior Authorization Requests): 855-455-3311 Technical Call Center (Pharmacy Help Desk): 866-244-8554