



Web Announcement

Claims, Transactions and other Communications in Pending Status during Fiscal Agent Transition will Migrate to HPES

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Claims, Transactions and other Communications in Pending Status

Nevada Medicaid and Nevada Check Up providers may have claims in pending status during the fiscal agent transition to HP Enterprise Services (HPES). Please do not resubmit these claims to HPES.

Pending claims that are not processed by Magellan Medicaid Administration by close of business on December 2, 2011, will be migrated to HPES. HPES will adjudicate these pending claims beginning December 5 and will report the adjudication on future remittance advices (RAs).

The above process applies to all other work in progress during the transition period. Any pending provider enrollment applications, prior authorization requests, financial transactions and other communications will also be migrated to HPES to process beginning December 5.