Tips For All Providers

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Special Batch Claims: Please follow these instructions when asked to submit claims as a special batch, i.e., a request to manually review and process the claims:

- Include a cover letter that describes the reason for the special batch request.
- Mail the claims and the cover letter to: Magellan Medicaid Administration Attn: Customer Service P.O. Box 30042 Reno, NV 89520-3042

Public Hearings: Providers are encouraged to attend public hearings and voice their opinions on policy changes. Hearings are scheduled for the second Tuesday of each month.

Public hearing announcements are posted on the Division of Health Care Financing and Policy (DHCFP) website as they become available (at dhcfp.nv.gov select “Public Notices” from the “DHCFP Index” list). T he “Public Notices” webpage contains information on agendas with dates, time and location of each meeting or hearing, any pertinent documents, the public hearing schedule, past agendas and past meeting minutes.

To request e-mail notices for scheduled public hearings, send an e-mail to Rita Mackie at rmackie@dhcfp.nv.gov. Magellan Medicaid Administration strives to make every effort to meet your training needs. Please feel free to contact the training unit with your suggestions on session scheduling.

The Provider Training Catalog and Registration Form are available (under the “Providers” menu).

First Health Services Changes Name To Magellan Medicaid Administration

As providers were notified in the Third Quarter 2009 Newsletter (Nevada Medicaid News Volume 6, Issue 3, posted at http://medicaid.nv.gov and dated Sept. 23, 2009), Magellan Health Services, Inc. (NASDAQ: MGLN) acquired First Health Services as a wholly owned subsidiary. Due to this acquisition, the name of the fiscal agent for Nevada Medicaid/Nevada Check Up has changed to Magellan Medicaid Administration, Inc.

The name change is simply in response to the acquisition agreement; it does not signify a shift in the company’s focus, products or services moving forward. Most importantly, the company remains 100 percent committed to providing high-quality service to Nevada Medicaid/Nevada Check Up providers.

Providers are seeing the new Magellan Medicaid Administration company logo on faxed/mailed correspondence, envelopes, forms and documents, and on the Nevada Medicaid website (https://medicaid.nv.gov). Telephone and fax numbers and mailing addresses currently used to contact First Health Services/Magellan Medicaid Administration remain unchanged.

Magellan Medicaid Services’ experience in the health care management field and expertise in customer service, claims payment, clinical management, and information technology tools and connectivity have been beneficial for Nevada’s providers over the past year and will continue to be beneficial as Magellan Medicaid Administration moves forward as fiscal agent for Nevada Medicaid/Nevada Check Up. For more information about Magellan Health Services, visit http://magellanhealth.com.

New Online DWSS Form Helps Providers Bill Sooner And Claims Process Faster

Providers using a new online form from the Division of Welfare and Supportive Services (DWSS) should see a much faster response on case updates. The “Admit/Discharge/Death Notice for Nursing, ICF/MR, and ACUTE Facility Tracking Use” form (3058) makes updates faster for DWSS Eligibility Workers and streamlines processes.

Using form 3058 will speed up the process of adding newborns, ensure the correct date of death, and ensure that recipients residing in a facility are evaluated for the appropriate level of eligibility. The form has been updated to include the newborn’s mother’s information, which is needed to process claims for newborn care. The form has been updated to include the newborn’s mother’s information, which is needed to process claims for newborn care.
Nevada Medicaid News

New Therapeutic Drug Classes Added To PDL Effective July 1, 2010

On May 3, 2010, the Pharmacy and Therapeutics (P&T) Committee of the Nevada Department of Health and Human Services’ Division of Health Care Financing and Policy met to review new therapeutic drug classes for the Nevada Medicaid Preferred Drug List (PDL). Effective July 1, 2010, all currently marketed, anti-diabetic and anti-convulsant products are now considered as preferred agents on the PDL. The complete PDL is posted at http://medicaid.nv.gov (select “Preferred Drug List” from the “Pharmacy” menu). Also effective July 1, 2010, the Psychotropics: Antipsychotics were added to the PDL. Below are the preferred and non-preferred-agents:

<table>
<thead>
<tr>
<th>Preferred Non-Pre-Ferred</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clonazapine (generic Clorazapate)</td>
</tr>
<tr>
<td>Ability®</td>
</tr>
<tr>
<td>Fanapt®</td>
</tr>
<tr>
<td>Geodon®</td>
</tr>
<tr>
<td>Risperidone (generic Risperidone)</td>
</tr>
<tr>
<td>Seroquel®</td>
</tr>
<tr>
<td>Seroquel XR®</td>
</tr>
<tr>
<td>Ziprelo®</td>
</tr>
</tbody>
</table>

Please note: No changes were made to the typical (1st generation) antipsychotics class.

All recipients currently taking a non-preferred agent will be “grandfathered.”

Prior authorization may be obtained by calling the Magellan Medicaid Administra- tion, Inc. Clinical Call Center at (800) 705-8185 or by faxing the FH-59:FA-59 Pharmacy Authorization form, which is available on the website (select “Forms” from the “Pharmacy” menu).

E-Prescribing

Continued from page 1
ARRA funding includes new Medicare and Medicaid programs that will provide incentives to physicians and hospitals to use Electronic Health Record (EHR) technology.

For health care providers to qualify for the programs, the law requires that they make “meaningful use” of EHRs. E-prescribing can serve as an important step in the movement to ward fully in integrated EHRs and the electronic exchange of health information, as meaningful use requires that eligible physicians and hospitals use e-prescribing.

E-prescribing enables health care providers to electronically generate and submit prescriptions directly to a pharmacist. An e-prescribing system also allows providers to evaluate a recipient’s medication history, allergies, possible drug interactions and drug coverage information. This can help inform that choices are made for recipients. Pharmacies can also communicate with physicians through e-prescribing systems to clarify prescription orders and process renewal requests.

For more information on the e-prescribing service offered to Nevada Medicaid/ Nevada Check Up Fee Service providers, please visit Magellan Medicaid Administration, Inc’s Nevada Medicaid E-Prescribing website (http://medicaid.nv.gov) select “E-Prescribing” from the “Providers” menu).

More information about Nevada’s HIT p lanning efforts can be found at http:// dbhs.nv.gov/HIT.htm.

Contact Information

If you have a question concerning medication management in which a claim was adjudicated, please contact Magellan Medicaid Administration, Inc. by calling (877) 638-3472. If you have a question about Medicaid Service Policy or Rates, you can go to the Division of Health Care Financing and Policy (DHCFP) website: at http://dhcfp.nv.gov. Under the “DHCFP Index” box, move your cursor over “Contact Us” and select “Policy and Rate Staff contacts.”

Follow the instructions to find the person at DHCFP who can answer your question. You can either call the contact person or send an e-mail.

Quarterly Update

On Claims Paid

Nevada Medicaid and Nevada Check Up paid out to providers $365,831,678.71 in claims during the three-month period of January, February and March 2010. Nearly 100 percent of the claims received were adjudicated within 30 days. The DHCFP and Magellan Medicaid Administration thank you for participating in Medicaid Nevada and Nevada Check Up.

Medicaid Manual Changes

The following Medicaid Manual chapters were updated or revised during the first quarter of 2010. The DHCFP and Magellan Medicaid Administration thank you for participating in Medicaid Nevada and Nevada Check Up.

New Online DWSS Form

Continued from front cover

makes it easier and faster for D WSS to process claims.

Once updated by D WSS, the i form on form 3058 will be reflected in the M edicaid Management Information System (MMIS) a nd en i ts to Elec tronic Ve rification Syst em (EV S) within 24 hours. Then, you as the provider, to b i l so on er and en sure that claims will be p rocessed in an t imely manner. Incorrect or incomplete information on the patient’s form may cause delays in the information being reflected in MMIS and EVS.

Form 30 58 is s et up to o t t he D WSS website (at http://dwss.nv.gov select “Welfare Form s” located under the “Public Info” navigation menu) on the 1st e f f hand si de). On t he forms page, simply scroll down to the “30 58-SM: Ad m/ P rovider Form.” Select “Policy and Rates” and click on the “Select” button to proceed.

A Message From DHCFP Regarding Prevention: HPV Vaccines

Genital human papillomavirus (also called HPV) is the most common sexually transmitted infection (STI). More than 40 HPV types exist and all can infect the female genital areas of males and females. These HPV types can also infect the mouth and throat.

Most people who become infected with HPV do not even know they have it.

HPV vaccines (“shots”) are available for males and females to protect against the types of HPV that most commonly cause health problems.

Nevada Medicaid has expanded coverage to include HPV vaccines (Cervarix® [bivalent vaccine] and Gardasil® [quadrivalent vaccine]), which are now available to protect females against the types of HPV that cause most of cervical cancer cases. N e vada Medicaid will also reimburse for the administration of Gardasil for males ages 9 through 26.

Hands-on OPAS Training Available For PT 14

Hands-on training is under way to assist Behavioral Health Outpatient Treatment Program (PT 14) providers in the efficient utilization of the Out line Prio r Authorization System (OPAS).

The training is available to those who have previously registered to use OPAS and the Delegated Administrator has set up the organization’s users. Several PT 14 providers have registered for access to OPAS. These users can schedule the OPAS training by calling (775) 784-3935.

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Also effective July 1, 2010, the Psychotropics: Antipsychotics, Oral Atypical class is under way to assist those users who can answer your question. You can either call the contact person or send an e-mail.

Quarterly Update On Claims Paid

Nevada Medicaid and Nevada Check Up paid out $3,653,831,676.67 in claims during the three-month period ending February and March 2010. Nearly 100 percent of these payments were timely due in part to the implementation of periodic re-certification requirements in Nevada Medicaid and Nevada Check Up.

Medical曼 Manual Changes

The following Medicaid Manual changes were made to the Nevada Medicaid Medical Management System (MMIS) and then into the Electronic Verification System (EVS) within 24 hours. These changes include: the addition of non-preferred agents on the PDL. The complete PDL is posted at http://nevada.fhsc.com (select “Preferred Drug List” from the “Pharmacy” menu).

E-Prescribing

Continued from front cover

ARRA funding includes new Medicare and Medicaid programs that will provide incentives to physicians and hospitals to use Electronic Health Records (EHR) technology.

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E-prescribing enables health care providers to electronically generate and submit prescriptions directly to a pharmacist. An e-prescribing system also allows providers to evaluate a recipient’s medication history, allergies, possible drug interactions and drug coverage information. This can ensure that informed choices are made for recipients. Pharmacies can also communicate with physicians through e-prescribing systems to clarify prescription orders and process renewal requests.

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The training is available to these providers once they have registered to use OPAS and their Delegated Administrator has set up the organization’s users.

Several PT 14 providers have registered for access to OPAS. These users can schedule the hands-on training with Magellan Medicaid Administration, Inc.’s HCWeb trainer and then submit prior authorization requests.

Prior Authorization is required for all RMH services. The corresponding Prior Authorization Form (PAF) is available on the website at http://medicaid.nv.gov (select “User Administration” icon at the top right corner of the webpage).

To schedule the hands-on training, call (775) 784-3935.

New Online DWSS Form

Continued from page 1

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Once updated by DWSS, the information in form 3058 will be reflected in the Medicaid Management Information System (MMIS) and then into the Electronic Verification System (EVS) within 24 hours. This ensures that you, as the provider, can submit your claim for approval. In addition, your claims will be adjudicated in 45 days after submission to DWSS.

Form 3058 is posted on the DWSS website (at http://dwss.nv.gov select “Welfare Forms” located under the “Public Information” menu on the left hand side). To access this form, you may need to scroll down to the “3058-MA: Admin Discharge/Death Notice” form.

Print and complete this form by entering the information requested. This form must be submitted to your local DWSS office no later than one office in your area.

Genital human papillomavirus (also called HPV) is the most common sexually transmitted infection (STI). More than 40 HPV types exist and can infect the genital areas of males and females. These HPV types can also infect the mouth and throat. Most people who become infected with HPV do not even know they have it. Male and females infected with HPV vaccines (“shots”) are available for males and females to protect against the types of HPV that most commonly cause health problems.

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Continued from front cover

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To request e-mail notices for scheduled public hearings, send an e-mail to Rita Mackie at mackie@dhcfp.nv.gov.

Did You Register To Attend Medicaid Training?

Magellan Medicaid Administration, Inc. provides free training for all Medicaid provider types throughout the year. The training is popular with providers and registrations often exceed the class size. Once sessions are filled, registration closes and any additional providers who wish to register are placed on a waiting list.

If you register for a training session, please make every effort to attend. Please notify the training unit at training@magellanhealth.com at least 48 hours before your scheduled training if you need to cancel. Your advance notification will assist Magellan Medicaid Administration in accommodating providers who are on the waiting list.

Magellan Medicaid Administration strives to make every effort to meet your training needs. Please feel free to contact the training unit with your suggestions on session scheduling.

The Provider Training Catalog and Registration Form are posted at: https://medicaid.nv.gov (select “Provider Training” from the “Providers” menu).

E-Prescribing And Electronic Health Record (EHR) Incentives

For providers who do not use electronic prescriptions, now is the time to get connected. Nevada Medicaid/Nevada Check Up and the Eligibility Verification System (EVS) does not reflect the correct eligibility status, providers are asked to call the Magellan Medicaid Administration, Inc. Customer Service Center at (877) 638-3472.

SureScripts Pharmacy Health Information ExchangeTM
SureScripts does not charge prescribers transaction fees to access or use the Pharmacy Health Information Exchange. Nevada Medicaid/Nevada Check Up does not charge to access its data. However, check with your software vendor to see if they have a setup or transaction fee associated with this functionality.

The American Recovery and Reinvestment Act (ARRA) of 2009 offers new support and funding to advance the use of Health Information Technology (HIT) as a means to improve health care quality, assure receipt of timely care, increase efficiency in health care delivery, and improve population health.

Continued on page 2

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Continued on page 2