Enhancements to Provider Web Portal Prior Authorizations

On November 16, 2015, enhancements were made to the Provider Web Portal Prior Authorization application to allow multiple medical citation reasons on a Notice of Decision (NOD). The Prior Authorization “View Authorization Response,” “View Authorization Print” and “View Denial Information” pages can now display up to five medical citation reasons per service line for a more detailed reason of decision. See below for examples of the three pages.

“View Authorization Response” page:

![View Authorization Response screen shot](image-url)
“View Authorization Print” page:

- Provider ID: 14
- ID Type: NPI
- Provider Name: ALPHA HOME HEALTH AGENCY INC
- From Date: 11/04/2015
- To Date: 12/31/2015
- Amount: 1
- Diagnosis Type: JCD-9-CM
- Code: 0010-1
- Diagnosis Code: CHOLRIA D/T V. CHOLRAE
- Decision Date: 11/04/2015
- Decision: Not Certified
- Reason: -

“View Denial Information” page:

- Authorization Request Date: 11/04/2015
- Authorization Tracking #: 2000002
- Provider ID: 14
- ID Type: NPI
- Provider Name: ALPHA HOME HEALTH AGENCY INC
- From Date: 11/04/2015
- To Date: 11/04/2015
- Amount: 1
- Diagnosis Type: JCD-9-CM
- Code: 0010-1
- Diagnosis Code: CHOLRIA D/T V. CHOLRAE
- Decision Date: 11/04/2015
- Decision: Not Certified
- Reason: -

Medical Citation:
- 7012 - Information provided does not support medical necessity as defined by Nevada Medicaid.
- 7013 - Outpatient services provided by hospitals are subject to the same service limits as other outpatient services providers.
- 7142 - Prior authorization requirements were not followed for the service(s) requested.
- 7619 - AGD has filed the number of slots allocated to the AL Waiver.
- 7811 - Denied due to a provider preventable condition. The requested service is directly related to treatment for and related to a condition acquired by a patient during the course of receiving treatment which is identified as preventable on the part of the provider.
- Notes To Provider: -