



July 22, 2016

Announcement 1190

## **Attention Provider Types 30 and 83: Personal Care Services (PCS) Recipients Required to Select a Single PCS or Intermediary Service Organization (ISO) Provider**

Effective September 1, 2016, recipients must select a single Personal Care Services (PCS) provider agency or a single Intermediary Service Organization (ISO) for the provision of their authorized State Plan PCS hours. Division of hours between two or more agencies will no longer be allowed. Providers who currently have recipients with hours divided between two or more agencies, must notify the recipient of this change and the provider selected to perform all of the authorized hours must notify Hewlett Packard Enterprise in order for the authorization to be completed. This change becomes effective as follows:

- New and significant change assessments with authorization begin dates of September 1, 2016, or after.
- Annual reassessments: When the authorization expires September 30, 2016, or later, the change will become mandatory for each annual update at the time of their annual assessment until all recipients have a single service provider.