



October 12, 2016

Announcement 1245

## **Attention Provider Types 38, 48, 57, 58, 59, 83, 30 and 39: Update Regarding Serious Occurrence Reporting Methods**

The Division of Health Care Financing and Policy (DHCFP) is in the process of finalizing a web-based Serious Occurrence Report (SOR) form. This web-based form will be accessed from the DHCFP website ([dhcftp.nv.gov](http://dhcftp.nv.gov)) and the Aging and Disability Services Division website ([adسد.nv.gov](http://adسد.nv.gov)). The web-based version of the NMO-3430A form will allow providers the ability to submit all SOR's to the appropriate division (DHCFP or ADSD) via the web. A future web announcement will notify providers when the web-based form becomes available.

A training video has been released that includes instructions on using the web-based form. Providers may view the training video now to be prepared to start using the form when it is online. The Serious Occurrence Report (SOR) form instruction video is posted on the [Provider Training](#) webpage at [www.medicaid.nv.gov](http://www.medicaid.nv.gov). The paper-based NMO-3430A will continue to be accepted as an alternative to the web-based solution; however, the expectation will be that all providers access the web-based form in lieu of the paper-based form once the web-based version is online.