

November 4, 2016
Announcement 1260

Pharmacy Benefit Manager Changes from CatamaranRx to OptumRx

Nevada Medicaid utilizes a pharmacy benefit manager (PBM) to process point of sale claims for Fee for Service Medicaid. The previous PBM, CatamaranRx, merged with OptumRx effective July 24, 2015. Reference documentation, including the Pharmacy Billing Manual, is in the process of being updated and may still contain the CatamaranRx name and logo. The Pharmacy customer service contact information has not changed. Please continue to use the following telephone and fax numbers:

Customer Service Center

Pharmacy prior authorization requests

Phone: (855) 455-3311

Fax: (855) 455-3303

Technical Call Center

General pharmacy inquiries

Phone: (866) 244-8554