



November 4, 2016

Announcement 1261

**Attention Provider Types 20, 22, 25, 33, 41 and 76:**

**Dental History Request Form (FA-26A) and Durable Medical Equipment (DME) and Vision History Request Form (FA-2) to be Discontinued; Use Treatment History Search Function**

Beginning December 1, 2016, the Dental History Request form (FA-26A) and the Durable Medical Equipment (DME) and Vision History Request Form (FA-2) will no longer be available. Providers must use the Treatment History search function in the Provider Web Portal to view claim history for dental procedures that have limitations and for DME or vision service history. Hewlett Packard Enterprise will no longer process requests for history received December 1, 2016, and later. Faxes or emails requesting history checks will not be acknowledged or acted upon.

Please see [Web Announcement 1066](#) and the [Electronic Verification System \(EVS\) User Manual Chapter 9](#) for further instructions on using the Treatment History search feature. Please note that the code history search is done by the code requested. For example, if you search using procedure code D0330, the search results will only return a history of paid claims for that code for the recipient.