

November 10, 2016
Announcement 1266

Outpatient Claims That Zero Paid Instead of Denying

Outpatient (UB) claims that had a zero paid amount due to a procedure code not existing or not active in the system on the date of service incorrectly adjudicated with a paid status instead of denying with edit code 0210 (No pricing segment is on file). The claims began processing correctly effective November 12, 2015. The affected outpatient claims with dates of service on or after November 16, 2013, through November 11, 2015, that zero paid will be automatically reprocessed to deny with edit code 0210. A future web announcement will notify providers when the claims are reprocessed.