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Announcement 1333

Upcoming Upgrades to Nevada Medicaid Provider Web Portal (PWP) Will Impact All Providers, Including Dental/Orthodontia, Adult Day Health Care and Personal Care Services Providers

Hewlett Packard Enterprise, in partnership with the Division of Health Care Financing and Policy (DHCFP), is currently working on upgrading the Nevada Medicaid Provider Web Portal (PWP) from version 4.0 to version 5.0. All user information will be automatically migrated over to the new version 5.0. This information includes: last member viewed information that is stored in Member Focused Viewing, Favorite Providers and Provider/Delegate information.

The Nevada Medicaid PWP upgrades will include:

- increased role-based security features
- simplified, one-page Create Authorization process for prior authorization requests
- enhanced prior authorization process with the ability to create Dental/Orthodontia, Adult Day Health Care (ADHC) and Personal Care Services (PCS) prior authorization requests
- ability to upload and submit prior authorization reconsideration requests

Future web announcements on this website will notify providers of the implementation date for the Nevada Medicaid Provider Web Portal upgrade.

Provider training sessions will be scheduled to provide a review of the simplified prior authorization request process and enhanced Provider Web Portal features, with focused training available for Dental/Orthodontia, ADHC and PCS providers. Future web announcements will include the dates of the sessions and registration information.