New Process for Provider Refunds

Effective July 3, 2017, when a provider is due a refund from Nevada Medicaid for an overpayment, the refund will be distributed as an automatically generated check attached to the provider’s paper remittance advice or as an Electronic Funds Transfer (EFT). A separate manual check will no longer be mailed to the provider. The provider will continue to receive backup documentation by mail, and the refund will be noted as reason code 9077 (provider refund) on the provider’s remittance advice.