



December 8, 2017

Web Announcement 1480

## Changes to Medicaid Managed Care Dental Services

From **July 1, 2017, until December 31, 2017**, dental services for recipients enrolled in a Managed Care Organization (MCO) in Washoe and Clark counties will continue to be managed through Fee-for-Service (FFS) Nevada Medicaid.

Effective **January 1, 2018**, LIBERTY Dental Plan of Nevada (LIBERTY) will be the new Dental Benefits Administrator (DBA) to serve recipients enrolled in a Managed Care Organization (MCO) in Washoe and Clark counties.

### **Helpful Resources During This Transition:**

#### **Claims:**

- All dental claims for managed care recipients for **dates of service between July 1, 2017, and December 31, 2017**, should be sent to **Fee-For-Service (FFS) Nevada Medicaid**. Claims within this date of service range received after January 1, 2018, will continue to be processed by **FFS Nevada Medicaid**.
- All dental claims for managed care recipients for **dates of service on or after January 1, 2018**, should be sent to LIBERTY electronically via **EDI Payor Id for EDI – CX083**, or sent directly to LIBERTY Dental Plan of Nevada, PO BOX 401086, Las Vegas, Nevada 89140.
  - Claims submitted to **FFS Nevada Medicaid for dates of service on or after January 1, 2018**, will be denied with edit code 0463 (Enrolled in DBA).

#### **Dental Provider Enrollment and Credentialing:**

To continue as a Medicaid dental services provider for **managed care recipients** beginning January 1, 2018, you must:

- Be enrolled as a FFS Nevada Medicaid provider. If you are currently enrolled there is no need to make any changes to your FFS enrollment. If you need to enroll or have questions, information can be found at [www.medicaid.nv.gov](http://www.medicaid.nv.gov) by clicking on the "Providers" drop-down menu and selecting "Provider Enrollment" or by calling Provider Enrollment at (877) 638-3472, option 2.
- Be credentialed through LIBERTY. Details regarding the credentialing process can be found at <https://www.libertydentalplan.com/NVMedicaid> by clicking on the "Providers" drop-down menu, selecting "Join Our Network" and clicking on the Credentialing link or by calling LIBERTY Provider Services at (866) 609-0418.

#### **LIBERTY Dental Plan of Nevada Contact Information:**

- (866) 609-0418
- <https://www.libertydentalplan.com/NVMedicaid>

Please note: Prior authorization instructions will be provided in a future web announcement.