



December 21, 2017

Web Announcement 1486

Prior Authorization Information Regarding Changes to Medicaid Managed Care Dental Services

Follow-up notification to [Web Announcement 1480](#): Effective **January 1, 2018**, LIBERTY Dental Plan of Nevada (LIBERTY) will be the new Dental Benefits Administrator (DBA) to serve recipients enrolled in a Managed Care Organization (MCO) in Washoe and Clark counties.

- The final day to request prior authorizations (PAs) for dental procedures for managed care recipients from Fee-for-Service (FFS) Nevada Medicaid is December 26, 2017. PAs submitted to FFS Nevada Medicaid on or after December 27, 2017, via the Provider Web Portal, fax or mail will be rejected. Reminder: Please do not send original X-rays, photographs or forms to FFS Nevada Medicaid, as they cannot be returned.
- **Beginning January 1, 2018, all prior authorization requests for dental procedures for managed care recipients must be sent to LIBERTY.** LIBERTY's normal PA turnaround time frame to review and provide a decision is five business days.
- **Please Note: LIBERTY will honor prior authorizations for dental services approved under FFS Nevada Medicaid prior to January 1, 2018, for up to 120 days following the January 1, 2018, effective date with LIBERTY.**

The following methods can be used to submit prior authorization requests to LIBERTY:

- Mail: P.O. Box 401086, Las Vegas, NV 89140
- Fax: (888) 401-1129
- WEB Portal: Create an account via the LIBERTY webpage at www.libertydentalplan.com/NVMedicaid
- Clearinghouse: Use LIBERTY Payor ID: CX083
- For urgent requests: Contact LIBERTY Member Services at (888) 700-0643