

Date: 07/30/07

# Web Announcement 152

## New Fax and Phone Numbers for Prior Authorization and Screening Requests (Provider Types 11, 19 and 39)

Effective July 30, 2007, new fax and telephone numbers must now be used by Provider Types 11 (Hospital, Inpatient), 19 (Nursing Facility) and 39 (Adult Day Health Care) when submitting Pre-Admission Screening Resident Review (PASRR) and Level of Care (LOC) screening requests or when requesting an authorization for Adult Day Health Care. The process providers use to submit a request has not changed.

The new toll-free fax number is **(800) 846-7971**. The new toll-free customer service telephone number to call regarding these requests is **(800) 648-7593**.



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