



March 27, 2018

Web Announcement 1556

Provider Relations Field Service Representative Team Territories Update

The Nevada Medicaid Provider Relations Field Service Representatives are available to assist providers one-on-one with your Nevada Medicaid training needs or questions. The Field Service Representatives are assigned to providers based upon your provider type and the zip code of your servicing National Provider Identifier (NPI). The assignments have recently been restructured to provide more focused assistance and improve the overall experience for providers.

Please see the attached updated [Provider Relations Field Service Representative Team Territories](#) to determine which Field Service Representative is assigned to you and for the correct email address or telephone number to use to contact your representative. Contact the representative assigned to your provider type and the zip code for your servicing NPI. For any provider types and zip codes not listed on the Team Territories document, please send an email to: NevadaProviderTraining@dxc.com.

Providers may contact their assigned Field Service Representative with inquiries, and to schedule virtual room sessions or on-site visits at your professional place of business. Requests for on-site visits should be made at least two weeks in advance.

Scheduled training courses are available to you and your staff members. Visit the [Provider Training](#) webpage to view the Training Calendar, the Provider Training Registration Website and Training Announcements.