Changes to Provider Web Portal and Paper Remittance Advice Implemented to Support New Medicare Number Project

Effective July 16, 2018, the Division of Health Care Financing and Policy (DHCFP) made programmatic changes in support of the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015, which directs the Centers for Medicare & Medicaid Services (CMS) to remove any reference to a Social Security Number (SSN) from all Medicare cards by April 2019.

Please refer to Web Announcement 1616 for additional information on this subject.

Provider Web Portal Change:

One change that DHCFP has made to support the new Medicare number conversion impacts the policy number, which is also referred as the SSN-based Health Insurance Claim Number (HICN), of the recipient. The HICN display in the Electronic Verification System (EVS) has been masked effective July 16, 2018.

- **Beginning July 16, 2018**, if a member has a Medicare Beneficiary Identifier (MBI) on file with DHCFP/Nevada Medicaid, an MBI will always be returned in the enrollment response, regardless of whether or not a policy number or HICN was indicated in the enrollment inquiry.

Paper Remittance Advice (RA) Change:

A second change made by DHCFP to support the new Medicare number conversion impacts the paper remittance advice. Beginning July 16, 2018, the HICN is masked on the paper RA. Providers will receive the following message “Sensitive member data no longer displayed on paper RA” in the location where the Third Party Liability (TPL) information was indicated. Please be aware that on and after **January 1, 2020**, the HICN may not be submitted on Nevada Medicaid or Medicare claims. The MBI must be used in place of the HICN on all claim submissions.