



November 28, 2018

Web Announcement 1757

Modernization: Attention All Providers: Changes Regarding the Claim Appeal Request Process

The Division of Health Care Financing and Policy (DHCFP) is implementing a new process for appealing a claim when the modernized Medicaid Management Information System (MMIS) is implemented on February 1, 2019. When appealing a claim, providers will be required to submit form FA-90 (Formal Claim Appeal Request) electronically with the required documentation.

FA-90 is available on the [Providers Forms](#) webpage at www.medicaid.nv.gov. Electronic Verification System (EVS) User Manual Chapter 3 will be updated with instructions on how to submit a claim appeal and attachments online through the Provider Web Portal. The EVS User Manual chapters will be posted on the [EVS User Manual](#) webpage and the [Modernization Project](#) webpage.

If there are any questions, please do not hesitate to contact Nevada Medicaid.