Modernization: Attention All Providers: Inactive Provider Messages on the EVS Secure Provider Web Portal

The Division of Health Care Financing and Policy (DHCFP) implemented a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019.

Please be advised, when a provider or delegate logs into the modernized Electronic Verification System (EVS) secure Provider Web Portal, he or she may receive an error message such as the following:

- Provider: inactive provider
- Delegate: not linked to an active provider

To resolve these error messages, the provider will need to re-register as a user on the Provider Web Portal and link any active delegates.

If there are any questions, please do not hesitate to contact Nevada Medicaid.