Modernization: Attention All Providers: Reminders on Using the Modernized MMIS

On February 1, 2019, the Division of Health Care Financing and Policy (DHCFP) implemented a new, modernized Medicaid Management Information System (MMIS). Providers must submit claims, claim appeals, prior authorizations and provider enrollment/revalidation applications electronically. Paperless processes have been implemented.

Reminders:

- All prior authorization (PA) requests must be submitted on the Provider Web Portal. Faxed or mailed PA requests are no longer accepted by Nevada Medicaid. See Web Announcement 1823.
- Before accessing the secure Provider Web Portal, providers will need to reset their password using the “Forgot Password” process. See Web Announcement 1799 for step-by-step instructions on resetting your password.
- Claims must be submitted to Nevada Medicaid using Direct Data Entry (DDE) on the Provider Web Portal or via an approved Trading Partner. Nevada Medicaid will no longer accept these documents on paper and anything submitted on paper is being returned to the provider.
- Additional details regarding the modernized MMIS and new processes have been provided in the web announcements posted on the Modernization Project webpage.

If there are any questions, please do not hesitate to contact Nevada Medicaid.