

Web Announcement 1 (September 15, 2003)

This notice to Nevada Medicaid and Nevada Check Up providers is being published to notify providers of errors being discovered during a review of the first few batches of claims received at First Health Services Corporation. This type of notice will be published periodically to minimize future occurrences of identified errors and prevent delays in the processing of Medicaid claims.

1. **Medicare/Medicaid Crossover Claims** are being submitted on the CMS 1500 claim forms instead of the Medicare Crossover Claim Form.

Effective September 1, 2003, these claims can only be processed if submitted on the Medicare Crossover Claim forms as discussed in the Provider Training Workshops. Medicare Crossover claims submitted on a CMS-1500 or UB-92 claim forms will be returned to the providers for resubmission on the proper form.

The Medicare Crossover Claim Form (FH-40) is available on this web site by clicking on "Forms" under the "Providers" drop down menu.

2. **Unnecessary Attachments** are being sent with claims.

We have received copies of Medicaid cards, printouts of eligibility verification, medical reports and third party EOBs. As discussed during the Provider Training Workshops, the only attachments needed are the following:

- a) Sterilization Consent Form, *when applicable*
 - b) Hysterectomy Acknowledgement, *when applicable*
 - c) Abortion Affidavit, *when applicable*
 - d) Copy of Third Party EOB, *only if the recipient has TPL and the primary carrier DENIED the claim.*
3. **Third Party Payment Amounts** are not being reflected on the claims correctly.

Instead, copies of EOBs from other insurance carriers are being attached to the claims. We do not need copies of other insurance carriers' EOBs in this instance. If payment was received from another carrier, **the amount paid must be** entered on the claim. For CMS-1500 claims, enter the amount paid in Field 29. For UB-92 claim forms, enter the amount paid in Field 54, adjacent to the name of the third party payor in Field 50.

The majority of errors discovered were billed by **billing agencies**. Please notify your billing agents of the billing changes discussed during the Provider Training Workshops. The workshop material is available on this web site by clicking on "Provider Training" under the "Providers" drop down menu.

If your billing agent would like additional training from First Health Services, please notify our Provider Relations Department by calling (877) NEV-FHSC (638-3472) to schedule a visit.