



March 26, 2020

Web Announcement 2149

Telehealth Billing Guidelines

Follow-up to [Web Announcement 2141](#) and [Web Announcement 2142](#):

Please review the [Telehealth Billing Instructions](#) for information on how to bill the originating site and/or distant site when billing for telehealth services. The instructions are located on the Providers Billing Information webpage at <https://www.medicaid.nv.gov>.

- The **originating** site is where the recipient is receiving services. If the originating site is enrolled as a Nevada Medicaid provider, they may bill HCPCS code Q3014. If the telecommunication system used is a recipient's smart phone or home computer, the facility fee may not be billed.
- The **distant** site, where the provider is delivering services, will use the appropriate Current Procedural Terminology/Healthcare Common Procedure Coding System (CPT/HCPCS) code with Place of Service code 02.
- The GT modifier is not required as long as the place of service is correct, unless you are billing as a Critical Access Hospital (PT 75).

Please review Telehealth policy for information on covered and non-covered services in [Medicaid Services Manual \(MSM\) Chapter 3400 Telehealth Services](#) on the <http://dhcfp.nv.gov/> website.

During the Novel Coronavirus (COVID-19) crisis, the Centers for Medicare & Medicaid Services (CMS) has authorized the use of non-HIPAA-compliant (Health Insurance Portability and Accountability Act) telecommunications systems, such as Skype, FaceTime and audio only telephone communications. Providers are encouraged to continue to use HIPAA-compliant platforms whenever possible. There is no difference in the billing guidelines for these communications systems.

Providers are encouraged to monitor the Division of Health Care Financing and Policy's COVID-19 webpage (<http://dhcfp.nv.gov/covid19/>) for additional resources and information regarding telehealth coverage during this crisis. For additional questions, please send an email to dhcfp@dhcfp.nv.gov.