

Web Announcement 21

Diabetic Supply/Durable Medical Equipment (DME) Billing Procedures:

First Health Services Corporation and the Nevada Medicaid Pharmacy Program would like to remind all providers of the following billing procedures:

1. Diabetic supplies such as syringes, test strips and lancets are to be billed online utilizing the Pharmacy Point of Sale (POS) system.

Non-POS providers must submit diabetic supply claims using the paper **Universal Claim Form (UCF)**. A sample of the UCF can be found in Appendix A of the First Health Services Pharmacy Provider Claims Processing Manual for Nevada Medicaid. You can access this manual online at <https://medicaid.nv.gov> by selecting "Billing Manuals" from the "Providers" drop-down menu.



Mail paper claim forms for diabetic supplies to:

First Health Services Corporation
Nevada Medicaid Paper Claims Processing Unit
P.O. Box C-85042
Glen Allen, VA 23261-5042

Claims for diabetic supplies submitted to First Health Services Corporation using a **CMS-1500 claim form** will be returned to the provider for resubmission on a Universal Claim Form (UCF).

2. All DME products, e.g. Depends, must be billed on the **CMS-1500 claim form** and submitted to the following address:

First Health Services
CMS
P.O. Box 30031
Reno, NV 89520-3031

If you have any questions, please call the appropriate toll-free telephone number to reach a First Health Services Customer Service Representative:

Pharmacy questions (800) 884-3238
DME questions (877) 638-3472