



July 29, 2020

Web Announcement 2260

### **Attention Personal Care Services and Waiver Services Providers:**

## **Important Electronic Remittance Advice Information**

For provider types (PTs) 30 (Personal Care Services – Provider Agency), 48 (Home and Community Based Services Waiver for the Frail Elderly), 58 (Home and Community Based Services Waiver for Persons with Physical Disabilities) and 83 (Personal Care Services - Intermediary Service Organization [ISO]):

Effective **August 1, 2020**, First Data will start accepting 835 files from Nevada Medicaid to be uploaded to AuthentiCare® Nevada, which will allow billing providers to resubmit their **denied** claims through AuthentiCare®. An 835 file or electronic remittance advice is an electronic transaction that provides claims payment information similar to the Remittance Advices (RAs) available for download on the Nevada Medicaid Provider Web Portal (aka Electronic Verification System [EVS] portal), but are exchanged via Electronic Data Interchange (EDI). RAs will continue to be available for download through the EVS portal as they are today.

All active Nevada Medicaid Personal Care Services and Waiver Services billing providers required to use AuthentiCare® Nevada to document and bill for services provided, who have not already authorized a trading partner to accept 835 files on their behalf, will be set up to have First Data receive their 835s to be uploaded to AuthentiCare® Nevada. Claims processed and denied starting the week of July 27, 2020, will be available for resubmission through AuthentiCare®. **This does not impact billing providers who currently have an 835 trading partner agreement.**

Billing providers who currently have a different 835 trading partner will have the option to change to First Data (AuthentiCare®). Providers who change to First Data will not have to complete their own 835 file uploads to AuthentiCare® Nevada as they will be covered by the automated process.

After August 1, 2020, all new Personal Care Services and Waiver Services billing providers that enroll with Nevada Medicaid will need to authorize a trading partner, either First Data or someone else, to receive their 835s. This can be done by registering for the Provider Web Portal and adding a trading partner. If a trading partner is not set up after enrolling with Nevada Medicaid, an 835 file will not be sent via Nevada Medicaid and will not be available for upload to AuthentiCare® Nevada. Billing providers will therefore not be able to resubmit denied claims through AuthentiCare® Nevada. Denied claims would then have to be resubmitted through the Provider Web Portal.

Instructions on registering as a provider in the EVS can be found in the [EVS User Manual Chapter 1](#) Section 1.3.1, while Section 1.6.3 explains how to add a trading partner.

**Please note that this web announcement does not apply to providers that are only enrolled to provide waiver services which are not required to be documented in AuthentiCare® Nevada. [Web Announcement 1980](#) provides information on which provider types and services are required to be documented in AuthentiCare® Nevada.**