



October 8, 2020

Web Announcement 2325

Attention Provider Type 32 (Ambulance, Air or Ground):

Denied Ground Emergency Medical Transportation (GEMT) Claims Reprocessed

Update to [Web Announcement 2187](#): Ground Emergency Medical Transportation (GEMT) services, billable by provider type (PT) 32 ambulance providers, were carved out of the Managed Care Organization (MCO) contracts and are now billed as Fee-for-Service Medicaid. GEMT claims for MCO-enrolled recipients with dates of service on or after January 1, 2020, through April 13, 2020, that denied with Explanation of Benefits (EOB) code 0038/error code 2017 (Client services covered by HMO plan) have been automatically reprocessed. The impacted procedure codes are A0225, A0380, A0390, A0425, A0426, A0427, A0428, A0429 and A0433. Procedure code A0434 was not included in the reprocessing effort. Please see [Web Announcement 2187](#) and [Known Issue 123](#) for instructions regarding resubmitting claims for procedure code A0434.

Results of the reprocessed claims appear on remittance advices dated October 16, 2020. Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.