



January 13, 2021

Web Announcement 2404

## Paper Remittance Advices Will No Longer Be Mailed to Providers

When the Division of Health Care Financing and Policy (DHCFP) implemented the modernized Medicaid Management Information System (MMIS) on February 1, 2019, all claims, claim appeals, prior authorizations and provider enrollment/revalidation applications were required to be submitted electronically. In continuing with the effort to achieve paperless processes, effective **January 19, 2021**, remittance advices (RA) will no longer be mailed to providers.

Providers may access their remittance advices by using the following methods:

- Provider may opt to receive a Health Care Payment/Advice (835). The [Electronic Data Interchange \(EDI\) 835 Companion Guide](#) provides details regarding the Health Care Payment/Advice.
- Providers may view an electronic RA on the Provider Web Portal. [Electronic Verification System \(EVS\) Chapter 5](#) provides instructions for accessing RAs.