



March 22, 2021

Web Announcement 2454

OptumRx Pharmacy Benefits Manager System Updates

Effective March 22, 2021, OptumRx, the Pharmacy Benefits Manager for Nevada Medicaid, will be directly utilizing the Centers for Medicare & Medicaid Services (CMS) rebate indicator to process Nevada Medicaid claims. Due to the update, providers may notice that some over-the-counter (OTC) and/or prescription drugs that had previously paid may now reject with a non-rebate message and are no longer payable for pharmacy and physician-administered drug claims. The following reject message will display for non-rebate products: "PRODUCT DOES NOT OFFER FEDERAL REBATE, SELECT DIFFERENT PRODUCT OR NDC"

When a non-rebate reject message is received, the pharmacy or prescriber will need to utilize an alternative product. Providers may refer to CMS for a substitute product: <https://data.medicaid.gov/Drug-Pricing-and-Payment/Drug-Products-in-the-Medicaid-Drug-Rebate-Program/v48d-4e3e/data>