



July 2, 2021

Web Announcement 2538

Multiple Improvements Implemented on Remittance Advices

Update to [Web Announcement 2186](#): The Division of Health Care Financing and Policy (DHCFP) has completed the review of the information presented on remittance advices (RAs). As a result of the review, multiple improvements have been made to the content and format of RAs to assist providers in obtaining the information they need more quickly and more easily.

Remittance advices have been updated to display error codes, Explanation of Benefits (EOB) codes and reasons for financial recoupments. New fields (Claim Adjustment Payout and Adjustments From Current Cycle) have been added to the RA Summary page to assist providers in reconciling claim information.

Each month throughout the year, a provider training session is held that provides an overview of RAs and the basics for viewing and reading a remittance advice. See [Web Announcement 2372](#) for the "Reading A Remittance Advice" training schedule and a link to the registration website. Additional web announcements will provide details when additional training is scheduled.

Providers are also reminded (see [Web Announcement 2334](#)) that the "Claim Error/EOB/ANSI Code Crosswalk" and the "Accounts Receivable Financial Reason Codes" are published to assist providers in understanding the adjudication of their claims. The lists are published under "Remittance Advice Reference Material" on the [Providers Billing Information](#) and [Claims Billing Information](#) webpages.