



October 15, 2021

Web Announcement 2606

Crossover Claims and Claims with Other Insurance that Denied with Error Code 676 Have Been Reprocessed

Medicare crossover claims and claims with other insurance details that denied in error with error code 676 (Date of service exceeds timely filing limit) have been automatically reprocessed to adjudicate correctly. The impacted claims had dates of service on or after January 1, 2021, and processed prior to July 14, 2021. Results of the reprocessed claims appear on remittance advices dated October 22, 2021.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.