



December 9, 2021 (Updated January 20, 2022)

Web Announcement 2649

Attention Provider Type 17 (Special Clinics) Specialty 188 (Certified Community Behavioral Health Centers):

Requirement to Enroll with Managed Care Organizations for 2022

The Nevada Division of Health Care Financing and Policy (DHCFP) executed a new contract with four managed care entities to become effective January 1, 2022. Medicaid recipient membership is currently with three Managed Care Organization (MCO) plans, and DHCFP will distribute the membership across the four plans on January 1, 2022. Recipients will have a 90-day period where they can select a different plan if they wish. Implementing this new contract with the plans will cause some member disruption. DHCFP is currently working with all four contracted vendors to implement transition of care procedures to reduce provider and recipient disruption.

Provider type 17 (Special Clinics) specialty 188 (Certified Community Behavioral Health Centers, CCBHCs) are currently billing Fee-for-Service only. Effective January 1, 2022, the CCBHCs will need to be enrolled with the MCOs. This will primarily affect those providers in Washoe and Clark counties.

If you have questions on how to appropriately bill an MCO that you are not currently credentialed with, please contact the specific MCO via their provider services line located below. You will also need to verify that you are enrolled under the appropriate provider type.

MCOs will make additional information regarding their plans available via the websites indicated below for both providers and members.

Anthem Blue Cross and Blue Shield Nevada Medicaid

<https://mss.anthem.com/nevada-medicaid/home.html>

- Member Services (844) 396-2329
- Provider Services (844) 396-2330

Health Plan of Nevada (HPN)

<https://myhpnmedicaid.com/Provider>

- Member Services (800) 962-8074
- Provider Services (800) 745-7065

Molina HealthCare

<https://www.meetmolina.com/nv-medicaid>

- Member Services (833) 685-2109
- Nevada Provider Line (833) 685-2103

SilverSummit Healthplan

<https://www.silversummithealthplan.com/>

- Member and Provider Services (844) 366-2880

Frequently Asked Questions (FAQs), the MCO change form, flyers and additional information will be posted on the DHCFP website as they become available: <https://dhcfp.nv.gov/Members/BLU/MCOMain/>