



January 11, 2022

Web Announcement 2681

Attention All Providers: Effective Immediately Use New Email Addresses to Contact Nevada Medicaid Fiscal Agent

Reminder to [Web Announcement 2348](#): As providers were previously notified, the Medicaid Fiscal Agent business changed from DXC Technology to Gainwell Technologies effective October 1, 2020.

All email addresses to staff now use the @gainwelltechnologies.com domain instead of the @dxc.com domain, including the following group email addresses providers use for EDI support, provider training, peer-to-peer review requests and provider enrollment:

- NVMMIS.EDIsupport@gainwelltechnologies.com
- nevadaprovidertraining@gainwelltechnologies.com
- nvpeer_to_peer@gainwelltechnologies.com
- nv.providerapps@gainwelltechnologies.com

Effective immediately, please use the new email addresses to contact Gainwell Technologies/Nevada Medicaid. The dxc.com email addresses are in process of being discontinued and users will receive an error saying the email does not exist.

If you have any questions regarding this information, please reach out to the Nevada Medicaid Provider Customer Service Call Center at (877) 638-3472.