



February 14, 2022

Web Announcement 2711

Update Regarding Inpatient and Outpatient Crossover Claims Impacted by Payment Error

Update to [Web Announcement 2608](#): The payment error that occurred during initial processing of inpatient crossover claims and outpatient crossover claims processed before June 9, 2021, has been resolved in the Medicaid Management Information System (MMIS). A second claim reprocessing effort has been completed to ensure all impacted claims have been adjudicated correctly. Results of the second claim reprocessing effort appear on the remittance advice dated February 18, 2022.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.