



March 2, 2022

Web Announcement 2729

## **Claims Denied or Paid in Error if Enrollment Contracts Overlapped with Other Providers Have Been Reprocessed**

Some providers' claims denied with error code 1945 (Multiple service locations found for the billing provider) or paid in error if their enrollment contracts overlapped with other provider records on file with Nevada Medicaid. The issue has been resolved in the Medicaid Management Information System (MMIS) and the impacted claims have been reprocessed automatically to adjudicate correctly. Results of the reprocessed claims appear on remittance advices dated March 4, 2022.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.