



March 29, 2022

Web Announcement 2749

Attention Fee-for-Service Providers:

Update Regarding Claims with Place of Service Codes 10 and 58

Fee-for-service claims billed with place of service codes 10 (Telehealth provided in patient's home) or 58 (Non-residential opioid treatment facility) have been denied in error with error code 249 (Place of service not on file), because codes 10 and 58 were not in the Medicaid Management Information System (MMIS). The MMIS has been updated with place of service codes 10 and 58. Effective with claims processed on or after March 28, 2022, these claims will not be denied in error with error code 249.

Claims billed with place of service codes 10 with dates of service on or after January 1, 2022, or 58 with dates of service on or after January 1, 2020, that were processed on or before March 28, 2022, and denied in error with error code 249 will be reprocessed automatically. A future remittance advice will report the results of the reprocessed claims.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.